



DENVER HEALTH.

est. 1860

FOR LIFE'S JOURNEY

Non-Discrimination Policy

ATTENTION: Language assistance services, free of charge, are available to you. Call 303-436-6666 or ext. 6-6666 from a hospital phone (TTY: 1-800-659-3656 or 711).

Denver Health does not treat people differently and complies with applicable federal civil rights laws and does not discriminate.

Denver Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Denver Health Patient Representatives at 303-602-2915. If you believe that Denver Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Denver Health Patient Representative, 504 Coordinator

777 Bannock Street, MC 0278

Denver, CO 80204

Telephone: 303-602-2915

Fax: 303-602-2915

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Denver Health Patient Representative, 504 Coordinator, is



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available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/civil-rights/filing-a-complaint/complaintprocess/index.html>.

By mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW. Room 509F, HHH Building

Washington, DC 20201

1-800-868-1019

1-800-537-7697 (TDD)

Complaint forms are available at

<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>