

We are excited that you want to take this journey with us! Here is what you need to know for the Silver and Silver Plus Certification process.

Required Course Work

Bronze level certification must be successfully completed prior to applying for Silver Certification.

		Choice of two					
LEVEL	Lean Foundations (LF)	Gemba Walk	Visual Management and 6S	Performance Metrics	Daily Management and Help Chain	Leader Standard Work	Standardized Work
Bronze	Х						
Bronze Plus	Х						
Requires prior completion of Bronze certification			Choice of two				
LEVEL	LMS Continuous Improvement (CI)	LMS Lean Leadership	A3 Problem Solving	Kaizen	Value Stream Mapping	Process Mapping	
Silver	X	х					
Silver Plus	x	x					

Exam

Upon the completion of the required course work and submittal of the application, attendees seeking certification are required to take a multiple-choice exam to demonstrate their knowledge about the subject matter they learned during DHLA sessions. Exams range from 30-60 questions, are time-restricted, and can be repeated if a passing score of 90% was not obtained. Exams are open note and can be taken following the completion of the course work.

Portfolio

Certification PLUS requires the submission of a portfolio that answers a series of questions about the Lean work (*i.e.,* samples of your work or projects) a candidate has engaged with, lead, or completed. The portfolio must show evidence of application of the candidate's Lean knowledge to solve real world business challenges at the process-level. Prior to submitting the portfolio, complete the Silver Portfolio Application.

Below are the steps to getting to your Silver Certification:

For the Silver Certification:

- \Box Successfully complete Bronze Certification
- □ Attend LMS Continuous Improvement, LMS Lean Leadership and 2 of the CI Deep Dive courses noted above
- □ Complete the <u>application</u> to review your coursework
- \Box Lean Academy will send you a link to the exam within 7-10 business days
- □ Successfully complete the Silver exam (90% to pass)
- \Box Lean Academy sends approval of Silver Certification within 10-14 business days!

For the Silver Plus Certification, in addition to the above coursework and test:

- □ Complete a sample or project of your work
- □ Request the Silver Portfolio Application from leanacademy@dhha.org
- □ Complete and return the Silver Portfolio Application to leanacademy@dhha.org
- □ Lean Academy reviews and approves (or sends back clarifying questions) of the Portfolio within 90 days
- □ Lean Academy sends approval of Silver Plus Certification!