

Thursday, November 30, 2023

## Renovated Emergency Department features photos by staff

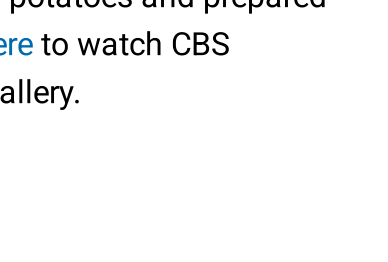


The Emergency Department was recently renovated with new flooring, paint and even photographs on the walls that were taken by Denver Health staff, who said the updates have made the ED a more welcoming place to work. Most of the photos showcase scenes around Denver and Colorado, including a couple of the Denver Health main campus. Click below to read more and to view the staff photos.

[Read more](#)

## Paramedics working on Thanksgiving treated to another feast

Paramedic Vernita Lewis and her mother, Debra Evans (pictured), served a Thanksgiving feast for the Denver Health paramedics last Thursday, a tradition of theirs for more than 15 years. Lewis is in her 24th year as a paramedic at Denver Health, and her mother retired as a registered nurse at Denver Health in the early 2000s.



The two of them, along with other helpers, peeled 200 pounds of potatoes and prepared enough food to feed 150 people on day and night shifts. Click [here](#) to watch CBS Colorado's coverage of the feast or click below to view a photo gallery.

[See photos](#)

## STAY INFORMED

### How to set up a video visit – in any language

Video visits allow our patients to get their care conveniently, from the comfort of their home or anywhere. "We want all of our patients to know about this important Virtual Care option, which is why we've made new instructional videos available in the 10 top spoken languages among Denver Health patients," said **Kristine Gaw**, virtual health operations manager.

[Read more](#)

### Help portal training resources

The new Freshservice HR, IT and Payroll help ticket portal goes live **Dec. 5**. In case you missed this week's training, you can access a [recording here](#). You can also [visit this interactive help library](#) for job aids, FAQs and task-specific video clips. The new portal is intuitive and offers upgraded features for Denver Health employees and help ticket agents.

### LEAP accepting applications for heating assistance

Colorado Low-income Energy Assistance Program (LEAP) provides energy assistance to lower home heating costs and is accepting applications through April 30, 2024. Visit this [Pulse subsite](#) for more information about this and other resources. [This PDF](#) may be helpful to display in patient-care areas.

### Prepare for website security changes

**Denver Health devices will no longer support web access to personal email, music streaming, online shopping websites** and more when the new website security tool goes live **Dec. 7**. Employees can request access for necessary business purposes by clicking the link in the blocked website message and filling out a ticket. All requests will be reviewed by **Enterprise Chief Information Security Officer Randall "Fritz" Fritzsche**. Microsoft 365 web applications, such as OneDrive or Outlook, can still be accessed for business-related purposes by visiting [office.com](#) while signed onto the Denver Health network using your Single Sign-on credentials. Access to Google services, such as Google Docs, will still be available; only the Gmail inbox will be restricted. For questions, please submit a Help Desk ticket.

### Tuition reimbursement and assistance changes now live

Denver Health employees now have a broader list of more than 100 certifications eligible for tuition reimbursement in addition to upfront financial assistance. Information about the new policy and application link can be found on the [Benefits Tuition Reimbursement SharePoint page](#). The links below have more information about the changes to this important benefit:

- [Tuition reimbursement and assistance policy](#)
- [FAQ on tuition reimbursement and assistance](#)
- [Apply for tuition reimbursement and assistance](#)

Questions about the new policy or application process can be submitted via the Help Desk or by calling Benefits at 303-602-6947, option 2.

### Public Health Institute releases official brand video

The Public Health Institute at Denver Health (PHIDH) is excited to announce the release of their official branding video. This five-minute video provides an overview of the PHIDH mission, highlights the core areas of work and features many talented colleagues. PHIDH's story is about individuals and about a collective spirit that binds us together. The video is a testament to the team's dedication and passion toward our mission of advancing health and racial equity within our communities. Please take a moment to watch the PHIDH brand video and share it with your friends, family and professional networks.

[Watch video](#)

### Register for free toy drives to help with holiday gifts

WorkLife Partnership has resources for Denver Health employees who need assistance to make the holidays special for their loved ones. Click below to learn more about resources and upcoming toy drives for qualified families.

[Learn more](#)

### Obstetrics and Gynecology receives awards for Q3

The Denver Health Obstetrics and Gynecology department received two awards from the Colorado Perinatal Care Quality Collaborative for the third quarter of 2023. These awards recognize Denver Health's support of vaginal delivery for low-risk mothers. The first award recognizes Denver Health for submitting a labor dystocia checklist for at least 80% of patients with cesarean deliveries. The second award recognizes Denver Health for its participation in the CO AIM: Substance Use Disorder Initiative and for submitting appropriate hospital and patient data.

## GET INVOLVED

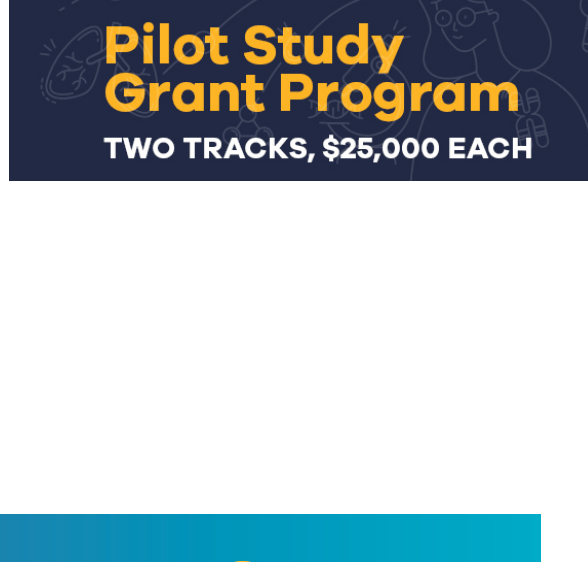
### Last chance to be a 'Voice of the Organization' for Denver Health's strategic plan

The 2024-26 Strategic Planning process is moving forward with nine workgroups developing the tactics and measures of success for Denver Health's three-year organizational plan. Those workgroups need to offer feedback as the "Voice of the Organization." Employees who wish to participate must get their manager's approval, then [submit their interest on this form](#) by end of today. Participants should be available to their chosen workgroup to offer input and answer questions via email for approximately 30-60 minutes total during the next two months.

[Sign up](#)

### Apply for the Office of Research's Pilot Study Grant Program

The Office of Research offers two annual research funding cycles, each presenting up to two awards worth up to \$25,000. The Junior Investigator Funding Track is perfect for **early-career researchers looking to kickstart their projects**, and the **Mid-career Pilot Grant Track** is designed for those looking to **build upon previous research as well as explore new directions**. Letters of intent are due by **Dec. 15**.



[Learn more and apply](#)

## IN THE NEWS

[Denver medical team receives live Ebola vaccines](#)  
Nov 28, 9News

A few medical employees at Denver Health made history Monday as some of the first people to receive the live Ebola vaccine for preventative measures. Denver Health's High Risk Infection Team is a part of the Regional Emerging Special Pathogen [Treatment Center](#) – one of 13 centers in the U.S. that can treat infectious diseases like Ebola.

"Even though there are no current outbreaks in the world, we want to make sure that people have the chance to be protected in case we need to take care of a patient that has a disease with a mortality potentially of 70%," **Dr. Maria Frank**, a recipient of the vaccine, said.

[How adolescent substance use treatment has changed over the past 70 years](#)  
Nov 28, Digital Journal

There's not much assistance out there for teens who need specialized treatment centers to help them with withdrawal. According to KFF Health News, just 63 of the 160 adolescent residential treatment centers that contacted offered on-site detox, and fewer offered access to buprenorphine, a drug that helps treat withdrawal. Just one site—Denver Health—had an adolescent inpatient detox unit.

[What You Should Know About the 2024 Adult Vaccine Schedule](#)  
Nov 27, Verywell Health

Adding the two-dose mpox vaccine to the routine recommendation was one of the biggest changes to the 2024 adult vaccination schedule, according to **Laura P. Hurley, MD, MPH**, a primary care physician and health services researcher at Denver Health.

[It's Antibiotic Awareness Week](#)  
Nov 22, Fox31

Denver Health is working to educate patients on the importance of antibiotics and penicillin allergy concerns. **Maggie Cooper**, a **clinical pharmacy specialist**, joined FOX31 to share the hospital's efforts.

## MARK YOUR CALENDAR

November | December

|   |   |
|---|---|
| <b>Nov. 30:</b> Criminal law legal clinic                     | <b>Dec. 7:</b> Civil law legal clinic                     |
| <b>Nov. 30:</b> Trauma-response care workshop                 | <b>Dec. 8:</b> Denver Santa Claus annual toy drive        |
| <b>Nov. 30:</b> "Voice of the organization" interest deadline | <b>Dec. 9:</b> Denver Santa Claus annual toy drive        |
| <b>Dec. 1:</b> Seminar: Improving care                        | <b>Dec. 10:</b> Jingle Bell Run                           |
| <b>Dec. 1:</b> RESTORE Group Support: Leaders                 | <b>Dec. 11:</b> Denver Santa Claus annual toy drive       |
| <b>Dec. 2:</b> Parade of Lights                               | <b>Dec. 12:</b> Denver Santa Claus annual toy drive       |
| <b>Dec. 2:</b> Kenzi's causes annual toy drive                | <b>Dec. 13:</b> RESTORE Gifts and Grievs                  |
| <b>Dec. 5:</b> Freshservice help portal goes live             | <b>Dec. 14:</b> TRAUMA-response care workshop             |
| <b>Dec. 5:</b> RESTORE Gift and Grievs                        | <b>Dec. 15:</b> RESTORE Group Support: Distress & Burnout |
| <b>Dec. 6:</b> RESTORE Support Center is closed               | <b>Dec. 27:</b> RESTORE Gifts and Grievs                  |
| <b>Dec. 6:</b> Employee Holiday Brunch                        |   |
| <b>Dec. 7:</b> Web security program goes live                 |   |

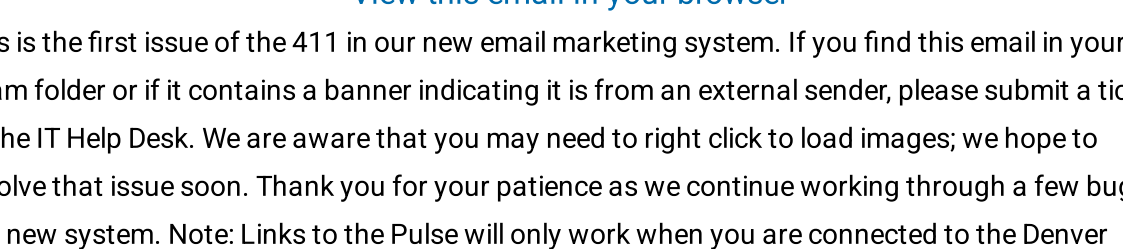
[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

**Denver Health VALUES**  
how we do it.

RESPECT   BELONGING   TRANSPARENCY   ACCOUNTABILITY

**SUBMIT A REQUEST TO THE WEEKLY 411**

Submit content for consideration in the Weekly 411 through the employee outreach request form lists. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.



[View this email in your browser](#)

This is the first issue of the 411 in our new email marketing system. If you find this email in your spam folder or if it contains a banner indicating it is from an external sender, please submit a ticket to the IT Help Desk. We are aware that you may need to right click to load images; we hope to resolve that issue soon. Thank you for your patience as we continue working through a few bugs in our new system. Note: The Pulse will only work when you are connected to the Denver Health network.

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