

Thursday, November 3, 2022

Employee Fall Festival recap: Donna, doughnuts and deliveries



Local artist Norberto Mojardin created this piece, called "Hope," to honor all Denver Health employees for the exceptional work they do for the community.

Thanks to everyone who came by the Employee Fall Festival last Friday to chat with CEO Donna Lynne, grab some swag and learn more about Denver Health RESTORE, our employee wellness initiative. While our Dental and Oral Care team might question the choice, Denver Health gave out more than 3,500 doughnuts and 2,500 cookies during the two sessions and deliveries. Donna and other Denver Health leaders made those deliveries to off-campus sites as part of the Fall Festival. The candy-counting contest received more than 300 guesses and provided prizes to 50 winners.



Denver Health leaders featured at Colorado State of Reform conference



Denver Health Chief Medical Officer Dr. Connie Savor Price delivered a keynote speech at the Colorado State of Reform Health Policy Conference on Wednesday in downtown Denver, talking about the how our health care system navigated the COVID-19 pandemic. In addition, Chief Impact Officer Lorena Zimmer was part of a panel that discussed measuring the effectiveness of strategies to address social determinants of health.

[Read more](#)

STAY INFORMED

Denver Health accredited to offer weight-loss surgery to teens

The American College of Surgeons approved the Bariatric Surgery Center's accreditation last week, making Denver Health the only hospital in Denver that is Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP)-certified for both adolescents and adults. Our multidisciplinary adolescent team will now begin evaluating referrals for bariatric surgery in patients aged 15–20 years, with surgery offered once patients turn 16. Denver Health will continue to care for adult bariatric surgery patients aged 21–65.

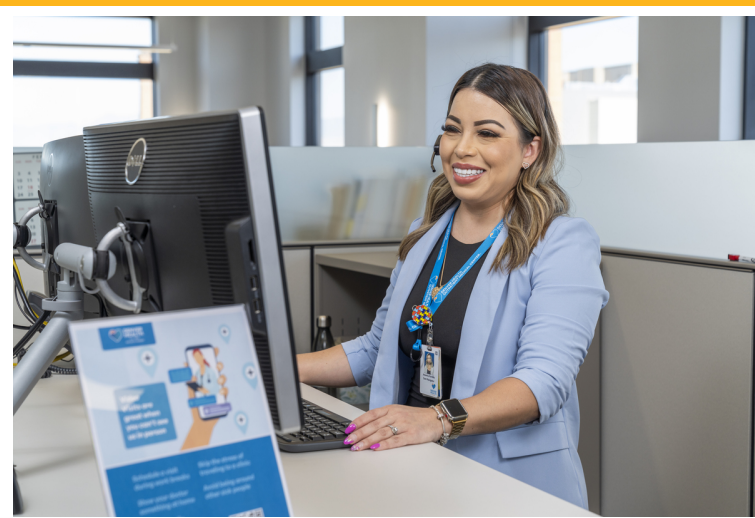
[Read more](#)

LEAP program can help pay winter home-heating costs

Colder weather is upon us, and that means we'll all be paying more to heat our homes. The Colorado Low-income Energy Assistance Program (LEAP) is a federally funded program that helps hard-working Colorado families, seniors, those with disabilities and more pay a portion of their winter home-heating costs. For more information, visit the [Pulse subsite](#) or the [LEAP website](#).

Virtual Care Navigation Team here to help patients with video visits

The new Virtual Care Navigation Team at Denver Health is working to make video visits easier for staff and patients. The team's focus is to take the burden of explaining technology away from clinic staff and to help patients troubleshoot and test technology before problems arise.



All staff are encouraged to learn more on how the team can better assist our patients.

[Read more and download flyers](#)

Denver Health education teams hosting open house next week

Denver Health's [Office of Education](#) and [Nursing Education](#) are hosting an open house from 10:30 a.m.-noon on **Tuesday, Nov. 8**, to welcome all staff to the new dedicated, interdisciplinary education space on the first floor of Pavilion D. This centralized space is open to all students and learners that rotate at Denver Health as well as our educators. The education teams are looking forward to welcoming everyone and sharing information about the resources provided.

All staff must complete diversity training in Cornerstone

As part of becoming a more inclusive team that can move us toward great equity for our patients, staff and community, Denver Health has several required trainings to learn about the issues and have a shared language. The latest course all Denver Health staff are required to complete is "Workplace Diversity, Equity & Inclusion in Action" training, and you have just over a month to do so. The DEI training videos are available [in Cornerstone](#). Denver Health is required to report its anti-bias, cultural competency, or similar training that staff have completed per calendar year. The training is designed to make our staff better equipped to support patients who experience higher rates of health disparities. It must be completed by all employees no later than **Dec. 5**.

Mental Health Center of Denver is now WellPower

The Mental Health Center of Denver is now [WellPower](#), with the [rebranding](#) intended to reflect the organization's expanded services and to promote the connection between a person's mental health and overall well-being. Denver Health will continue caring for patients at the primary care clinic at WellPower, 4455 E. 12th Ave. The Denver Health primary care services team asks that all departments refer to the center by its new name, WellPower.

Patient registration changes at community health care clinics

As a health care system with Federally Qualified Health Centers, Denver Health is required to collect information from our patients on family size and income range. Beginning **Monday, Nov. 7**, patient access specialists in our primary care, AUCC, dental and women's care clinics will ask patients to circle their family size and income-level range (not exact income) on a laminated sheet at registration. The sheet will be erased after the information is entered, ensuring confidentiality and allowing patients to avoid sharing sensitive information verbally. This is especially important for patients who are also Denver Health employees. Information will not be shared with other entities such as Medicaid, WIC, SNAP, etc. Please send any questions to DL_CHSRevenueCycleSupport@dhha.org.

Chanda Center no longer offering primary care services

Denver Health will no longer be providing primary care services onsite at the Chanda Center for Health. This was a mutual decision made in the best interest of both partners and our patients. Patients previously seen at the Chanda Center are able to continue care with Denver Health at any of our primary care locations, including the Primary Care Clinic where we offer a spinal cord injury program. For more information about the Spinal Cord Injury Primary Care Clinic please visit our [website here](#).

CAREER PATHWAYS

Free education available to help advance your career

Take advantage of free, short-term health care training with Care Forward Colorado! In one year or less, you can become certified in an in-demand profession such as: certified nursing assistant (CNA), phlebotomy, medical assisting or dental assisting. In early 2023, Denver Health's Workforce Development Center will be ready to support you through the process, but if you are ready now, please apply to take advantage of this life-changing opportunity to grow your health care career through a free certification.

[Learn more](#)

GET INVOLVED

Election Day is Tuesday

Denver Health believes that it is the responsibility and duty of employees to exercise the privilege of voting in all federal, state and local elections. You should be able to vote either before or after your regular work hours. However, if you will be unable to vote because of your work schedule, please reference the voting policy for guidelines that may allow you a reasonable amount of time during the workday to vote. If it is necessary for you to arrive late or leave early to vote in any election, you should arrange this with your supervisor/manager no later than the day prior to Election Day, **Tuesday Nov. 8**.

[Read the policy](#)

Attend a CO FAMILI town hall

Denver Health announced its decision regarding participation in the Colorado Family and Medical Leave Insurance (CO FAMILI) Program in [this notice](#) to employees. Learn more about the program and have your questions answered by joining a CO FAMILI Town Hall session. These 30-minute sessions are open to all staff and include a Webex option. Please click on the time you would like to attend to register for the Webex option. No registration necessary if you plan to join in person.

Tuesday, Nov. 15: 10 a.m. or 4:30 p.m. in the Sabin Classroom or 10 p.m. in the Osler Classroom in Pavilion B. **Thursday, Nov. 17:** 12:30 p.m. in Sabin. **Friday, Nov. 18:** 10 a.m. or 1:30 p.m. in Sabin.

IN THE COMMUNITY

National awareness and recognitions

Oct. 29-Nov. 5 is [International Brain Tumor Awareness Week](#).

Nov. 7-11 is [International Stress Awareness Week](#).

Tuesday, Nov. 8, is [World Radiology Day](#).

Is there a department that you'd like us to recognize during a special week or month? Let us know in an [Employee Outreach Request form](#) and we'll spotlight them in the 411.

Health care in the news: What's trending around the state and nation

- Payer News: [Insurers' record profits](#) clash with hospitals' hardship.
- Hospital News: 'Difficult decisions' loom after nine months of [negative margins](#).
- COVID-19 News: Winter [COVID-19 surge](#) expected to be less severe than 2021.
- RSV News: Strong RSV vaccine data lifts hopes after [years of futility](#).

Want to share health care and health policy news? Email us stories from around Colorado and the nation at public_relations@dhha.org.

November

Nov. 8: Election Day
Nov. 15: CO FAMILI town hall

Nov. 17: CO FAMILI town hall
Nov. 18: CO FAMILI town hall

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

SUBMIT A REQUEST TO THE WEEKLY 411

Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

