



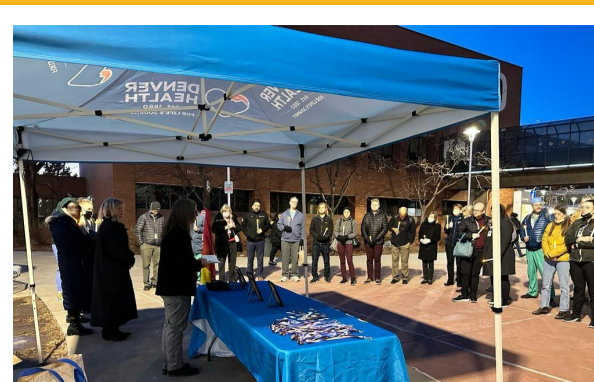
# DENVER HEALTH'S WEEKLY 411

The week's most critical information delivered to your inbox.

Wednesday, November 23, 2022

## Vigil honors victims of Club Q shooting

Denver Health's LGBTQ+ employee resource group, PRISM, held a candlelight vigil outside of Pavilion D on Monday to honor the victims of the Club Q shooting in Colorado Springs over the weekend. More than 50 employees gathered to support the families affected by this tragedy. Staff held candles and listened to words of support and received comfort from Chief Experience Officer Amy Friedman, Denver Health Chaplain Rebecca Scull, PRISM leader Julio



Martinez Coronado and Administrative Director of LGBTQ+ Health Services Tracy Scott. The evening ended with a moment of silence.

Denver Health is here to support those feeling the impact of Saturday's events. If you are in need of support, we encourage you to use the resources available through our RESTORE (formerly RISE) program. RESTORE Peer Responders are available 24/7 to provide immediate, confidential peer-to-peer support to all Denver Health personnel. Call 303-436-7473 or visit the Pulse for more information on RESTORE, virtual support groups and additional resources.

Additionally, our Health Advocate Employee Assistance Program offers confidential, short-term counseling from licensed professional counselors for a full range of personal issues. Call 866-799-2691 or email [answers@healthadvocate.com](mailto:answers@healthadvocate.com).

The city of Colorado Springs has a [website](#) with additional resources and information on how to securely donate to victims and their families.

## WORKPLACE SAFETY

### Safety and security update

As part of continued efforts to improve hospital safety, our Support Services/Security team is in the process of exploring a new leadership model to develop a more comprehensive systemwide strategy that aligns with Denver Health's unique safety and security needs. In the interim, Environmental Health and Safety Manager Kristofor Sharp and Security Program Manager Rob Tarnoff are directing our ongoing security processes in accordance with the Joint Commission standard. Denver Health places the highest priority on the safety of our staff, patients and visitors, and we will continue to share updates and new information on this continued work.



### Denver Health employees encouraged to give feedback

Please join CEO Donna Lynne for one (or more) of her listening sessions **beginning this Monday, Nov. 28, through Dec. 5**. All staff are invited to join remotely via Webex or in person. Speak to Donna directly and provide feedback on your department/area's challenges and triumphs, and on the unique issues we all face at Denver Health. These eight, hourlong sessions provide another avenue for employees to be heard and to have an impact on the goals, vision and strategic objectives of Denver Health in 2023 and beyond. [Download a meeting invitation](#) for your preferred session(s) for the Webex link(s) and in-person meeting details.

Listening sessions schedule:  
Nov. 28  
12:30 p.m. in Sabin, Pav C  
Nov. 29  
11:30 a.m. in Osler and Nightingale, Pav C  
5 p.m. in Sabin, Pav C  
Nov. 30  
11 a.m. is Webex only  
2 p.m. in 601 Broadway, Room 927  
Dec. 2  
2 p.m. is Webex only  
Dec. 5  
4:30 p.m. in Sabin, Pav C  
10 p.m. in Sabin, Pav C

## RECOGNIZING YOU

### Recognizing Heart of Denver Health Values Award winners

Denver Health's annual Values Awards, held in June this year, showcase some of our health care system's best in the areas of Learning, Compassion, Excellence, Relentlessness and Stewardship. To honor our winners further, we're re-sharing our awardees each quarter to better showcase their great work. Thank you for amazing service and congratulations!

- Values Award Winner for Learning: **Correctional psychology team**
- Values Award Winner for Compassion: **Federico F. Peña Southwest Urgent Care**
- Values Award Winner for Excellence: **ACS operations coordinators**
- Values Award Winner for Relentlessness: **Shawn Cohen, licensed clinical social worker**
- Values Award Winner for Stewardship: **Paramedic fleet maintenance team**

Read more and [see photos here](#). Congratulations to this quarter's winners!

### Denver Health breast imaging research leading the way

Denver Health is at the forefront of discussion and research in the field of breast imaging. Dr. Randy Miles, chief of breast imaging, was the lead author on a multidisciplinary paper with breast imaging leaders across the nation published in the [Journal of Breast Imaging](#) about the science of screening women with dense breast tissue. More than 40 percent of women in the United States have dense breast tissue, which can increase the chances that breast cancer may go undetected by a mammogram. The paper focuses on strategies to help predict and identify overall breast cancer risk among women with dense breast tissue, through recommendations and supplemental screening.



Denver Health is dedicated to getting patients a mammography screening within a week. We offer appointments every day, including "Screening Fridays" when we dedicate our clinic to mammograms, from 7:30 a.m.-5 p.m. To schedule your next mammogram, log into your MyChart account or call the appointment center's mammography line at 303-389-1207. We'd also invite you to take our Pulse Poll, on the [homepage of the Pulse](#) on how to schedule a mammogram.

Dr. Miles recently sat down with FOX31 News to discuss the importance of getting a mammogram and how easy it is to make an appointment. You can watch that [full interview here](#). Learn more about our [breast imaging team here](#).

### Mini Bundt cakes distributed to Denver Health staff



To thank team members for their hard work and dedication, Denver Health leadership delivered mini Bundt cakes to off-site clinics and locations this week, including to the Denver Sheriff Health Services staff (left). Cakes were also available for pickup this week at the main campus. For those working on **Thursday, Thanksgiving**, there will be a chance to pick up a cake from 2-4 p.m. in the lobby of Pavilion C.

## DIVERSITY, EQUITY & INCLUSION

### Diversity training in Cornerstone due Dec. 5

As part of becoming a more inclusive team that can move us toward great equity for our patients, staff and community, Denver Health has several required trainings to learn about the issues and have a shared language. The latest course all Denver Health staff are required to complete is "Workplace Diversity, Equity & Inclusion in Action." The DEI training videos are [available in Cornerstone](#). Denver Health is required to report its anti-bias, cultural competency, or similar training that staff have completed per calendar year. The training is designed to make our staff better equipped to support patients who experience higher rates of health disparities. It must be completed by all employees no later than Dec. 5.

## STAY INFORMED

### Reduced holiday hours this week in hospital eateries

Food and Nutrition Services will have reduced retail hours this week:

**Good Day Café**  
Thanksgiving Day: 6:30 a.m.-2 p.m.  
Friday, Nov. 25-Sunday, Nov. 27: 6:30 a.m.-2 p.m.

**Main Street Starbucks and OMC Café** will be closed Thursday, Nov. 24-Sunday, Nov. 27.

Please use the vending machines on the first floor of Pav C or second floor of the OMC for 24/7 food and beverage options.



### Pavilion B office closure

Due to the holiday and PTO schedules, the human resources and payroll offices in Pavilion B will be closed **Friday, Nov. 25**. The phone lines are still available for support and questions.

- Human resources and payroll: 303-602-6947
- Payroll direct dial: 303-602-7450

### Denver Health observes sharp decline in surgical site infections

Denver Health has seen a significant reduction in surgical site infections, falling by two-thirds from last year to 0.29 per 100 procedures. Having these low rates is quite an accomplishment and evidence of the hard work put in by several disciplines. Thanks to everyone involved for helping keep our patients as safe as possible.

### Denver Health Discount Program offers savings around holidays



Head into the holiday season with great savings from your [Denver Health Discount Program](#). Say "Yay!" to these exclusive benefits for an inflation-busting, budget-friendly season of gifting. Also discover the wellness discounts that can help you achieve your wellness goals. Wellness discounts include online therapy and meditation programs, at-home fitness options, and more, all available with your Denver Health Discount Program. Join our Denver Health Discount Program. Start by signing up or logging in at [denverhealth.perkspot.com](https://denverhealth.perkspot.com) and browse thousands of discounts!

### Health care in the news: What's trending around the state and nation

- [Lawmakers urge Justice Department](#) to respond to anti-trans [threats against children's hospitals](#).
- U.S. renews [push for COVID boosters](#) as data show they protect.
- Gathering again? Tips for a [safe and healthy Thanksgiving](#).

Want to share health care and health policy news? Email us stories from around Colorado and the nation at [public\\_relations@dhha.org](mailto:public_relations@dhha.org).

### November | December

- Nov. 10-Dec. 10: [Holiday employee assistance giving](#)
- Nov. 24: [Thanksgiving](#)
- Nov. 28-Dec. 5: [CEO listening sessions](#)
- Dec. 7: [Holiday brunch](#)
- Dec. 8: [Fidelity savings web workshop](#)
- Dec. 20: [Blood drive](#)

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

SUBMIT A REQUEST TO THE WEEKLY 411

Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please *provide all material as early as possible*. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

