

Thursday, November 10, 2022

Denver Health hosting employee breakfast to thank veterans



Denver Health employees who are veterans are invited to the annual Veterans Day employee breakfast from **6:30-9:30 a.m. Friday, Nov. 11**, in the Good Day Café in the basement of Pavilion A. Enjoy Southern-style smothered scrambled eggs with green chile sauce and cheddar cheese, jumbo biscuits with sausage gravy, smoked country bacon and sausage patties, and more. The Food and Nutrition and Patient Experience departments are looking for volunteers for 30-minute shifts to help serve the veterans. Please join us in celebrating and thanking our amazing veteran employees!

[Register to volunteer on Veterans Day](#)

Additionally, the Food and Nutrition Services team is looking for volunteers to serve at the 2022 Holiday Brunch in the Good Day Café from **5-10 a.m. Wednesday, Dec. 7**, when all employees are encouraged to come by for a free meal. Again, volunteers will be asked to take 30-minute shifts. We strongly encourage department leaders to join our Executive Team and Food Services crew in celebrating and thanking our amazing employees! Please sign up by **Friday, Dec. 2**. [Click here](#) to volunteer for the Holiday Brunch. For departments with employees who can't make it to the Good Day Café for the brunch, a ["skip the line" signup form](#) is available for bulk meal pickup orders for groups of 25 or more.

Safety and security update

The safety and security of our staff, patients and visitors continues to be of the utmost importance. The support services leadership team appreciates the recent feedback regarding the safety and security of our staff, patients and visitors. Teams will be out rounding in the next few weeks to make observations and get more direct feedback to assist with the creation of an enhanced strategic plan to improve service, safety and security. Our security leaders and colleagues will be reporting regular status updates at leadership meetings and via email communications. As always, feedback is important and the teams look forward to hearing from you as improvements and updates are made.

CENTER FOR EQUITY, DIVERSITY AND OPPORTUNITY

What is the Office of Health Equity?

The Office of Health Equity is just one branch of the Center for Equity, Diversity and Opportunity at Denver Health and serves as the central place to coordinate work to assure that Denver Health is using our data and implementing interventions to reduce health disparities in our patients. One recent win for the Office of Health Equity was transitioning to using a new kidney function measure that is more accurate across racial/ethnic groups, keeping us in line with national health equity recommendations. The new measurement is the result of a collaboration between the laboratory and nephrology departments. As a result, we will be able to capture more people in need of care and improve outcomes.

Free training programs available to employees

Looking for opportunities to further your health care career with additional training and skills? The Center for Equity, Diversity and Opportunity's Workforce Development Center encourages Denver Health employees to consider our [Pharmacy Technician Training and Education Program](#), where you can earn while you learn, as well as our [Denver Health Paramedics EMT Training Program](#) — both free for Denver Health employees. For more information, contact WorkforceDevelopment@dhha.org.

RECOGNIZING YOU

Denver Health HITeam recognized for preparedness

The Denver Health High Risk Infection Team (HITeam) was [recently recognized](#) by the National Emerging Special Pathogens Training and Education Center for ensuring readiness and preparedness for the hospital and staff in safely treating and caring for patients with highly infectious diseases. The HITeam is seeking volunteers looking to develop new skills in infection prevention and control. To learn more about this program, visit the [Denver Health website](#) or email HITeam@dhha.org.



STAY INFORMED

New Webex app coming to all laptops, PCs

The Denver Health IT team will be pushing out the new Webex app to all PCs and laptops starting on **Sunday, Nov. 13**, to replace the legacy, standalone Webex Meetings desktop app. This update does not change how you join your meetings, as your calendar will be synced with the new app, and the app will launch if you join a meeting through Outlook. In December, we will be migrating chat and softphone functionality away from Lync/Skype and Jabber into Webex, providing a single app for those functions. More communication will be shared about this transition in the coming weeks. In the meantime, IT encourages staff to explore the app with their team and start setting it up to meet their needs. A training site, [Denver Health Webex Help](#), is available. If you have questions, please contact the Help Desk at helpdesksupport@dhha.org.

Holiday mini-Bundt cakes for staff

In honor of the upcoming holiday, Denver Health is providing pumpkin spice mini-Bundt cakes to employees who are working the week of Thanksgiving. More information will be shared next week, including distribution times when staff can pick up their mini cakes on the main campus and at off-site clinics **Nov. 21-24**.

GET INVOLVED

Give to families in need this holiday season

Denver Health traditionally hosts a Secret Pal holiday program to support employee families in need. This year, the Denver Health Foundation has two different opportunities to give, where 100% of your donations directly benefit employee assistance.

The [Employee Relief Fund](#) provides financial assistance to Denver Health employees facing economic hardship because of a natural disaster or emergency, and the [Small Dollar Loan Program](#) offers zero-interest, small-dollar loans up to \$1,000 that are paid back through payroll deductions over 12 months.

Anyone who is interested can make a financial contribution on the Denver Health Foundation's website from **Nov. 10 to Dec. 10**. We plan to revisit the Secret Pal holiday program next year. If you are interested in serving on the planning committee, please email Kristin.Ellis@dhha.org.

[Donate now](#)

IN THE COMMUNITY

CEO attends grand opening of school grocery store, tours health clinic



Denver Health CEO Donna Lynne attended the grand opening of a [Goodr Grocery Store](#) at Place Bridge Academy on Wednesday, Nov. 9, 2022. It will provide free groceries to students and their families. After a press conference, Donna toured the academy's school-based health center. Denver Health has a [network of 19 health centers](#) in Denver Public Schools that provide any student with medical, mental health, dental and behavioral health care.

Becker's roundtable highlights staff challenges, strategies

Donna Lynne also took part this week in the 10th annual CEO roundtable hosted by Becker's Hospital Review, highlighting how Denver Health is addressing staffing issues during these challenging times. Some of what Denver Health has done includes investing millions of dollars in our employees last December by providing 2022 market pay increases early. We launched a [Workforce Development Center](#) in April as a place to help staff with certificates and training for better-paying jobs. We provide no-cost, small dollar loans to staff in times of crisis through the Employee Disaster Relief Fund, which is funded through our Denver Health Foundation and through staff donations. Last month, we launched [Denver Health RESTORE](#) with the mission "to promote increased and sustained mental well-being of the health professional workforce as well as individual, collective and organizational resilience through timely and confidential peer-delivered emotional support, psychological first aid, and training." Externally, we work with local and community partners to do pipeline work so that Denver Health is a preferred employer.

National awareness and recognitions

Nov. 12 is [World Pneumonia Day](#), **Nov. 13** is [World Kindness Day](#), **Nov. 14** is [World Diabetes Day](#), **Nov. 16** is [International Day for Tolerance](#), and **Nov. 17** is [World Prematurity Day](#).

Is there a department that you'd like us to recognize during a special week or month? Let us know in an [Employee Outreach Request form](#) and we'll spotlight them in the 411.

Health care in the news: What's trending around the state and nation

- RSV News: Colorado health officials preparing for [respiratory illness "trifecta."](#)
- Hospital News: Study finds trust in local hospitals [increased during pandemic](#).
- Hospital News: Capacity [issues intensify](#) at children's hospitals.
- Research News: Mindfulness benefits as well for anxiety as drug [in study](#).

Want to share health care and health policy news? Email us stories from around Colorado and the nation at public_relations@dhha.org.

November | December

Nov. 10-Dec. 10: Holiday employee assistance giving
Nov. 11: Veterans Day
Nov. 15-18: CO FAMILI Town Halls

Nov. 24: Thanksgiving
Nov. 28-Dec. 5: CEO listening sessions
Dec. 7: Holiday brunch

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

SUBMIT A REQUEST TO THE WEEKLY 411

Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please *provide all material as early as possible*. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

