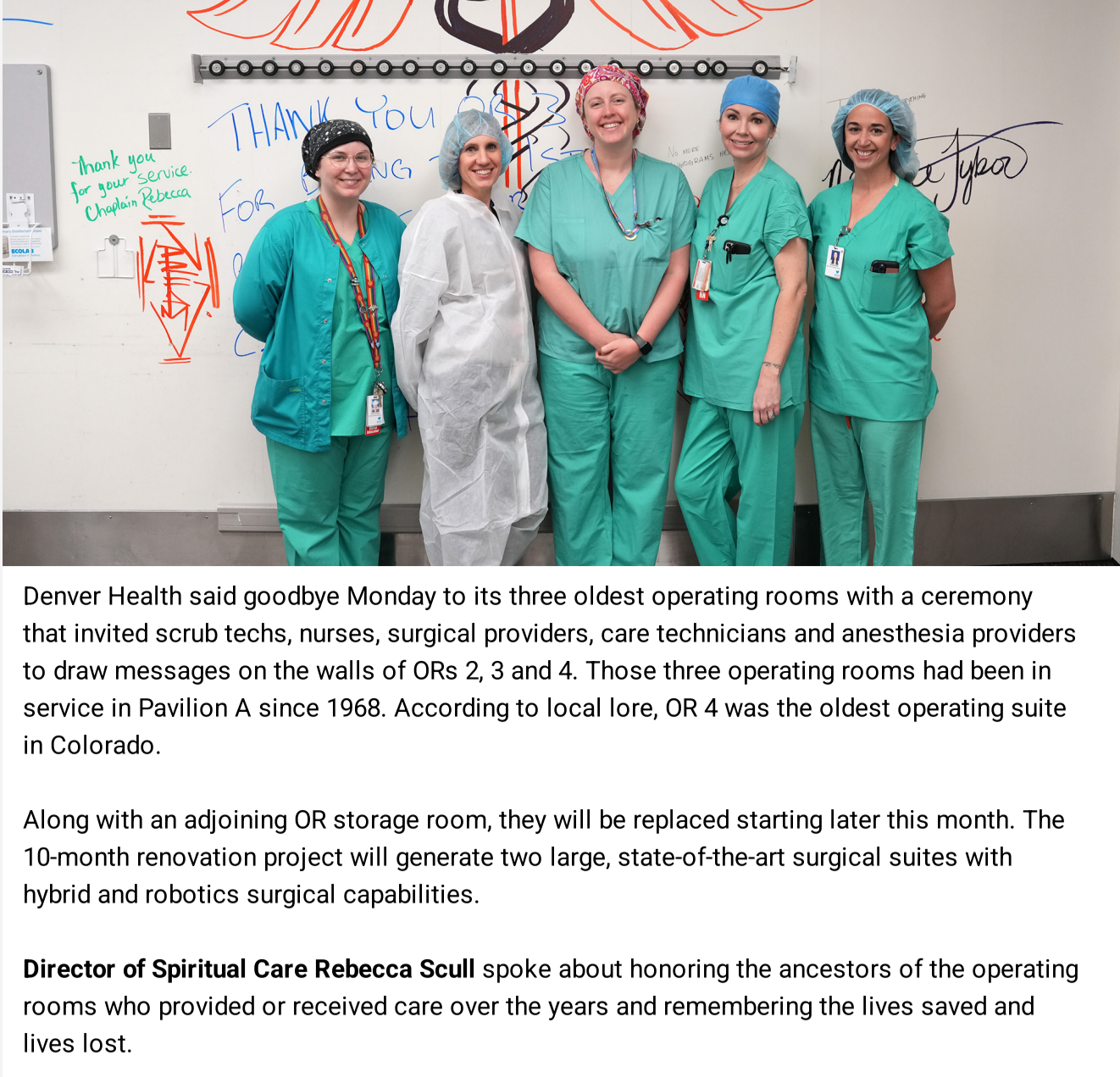


Thursday, March 7, 2024

## Denver Health says au revoir, OR



Denver Health said goodbye Monday to its three oldest operating rooms with a ceremony that invited scrub techs, nurses, surgical providers, care technicians and anesthesia providers to draw messages on the walls of ORs 2, 3 and 4. Those three operating rooms had been in service in Pavilion A since 1968. According to local lore, OR 4 was the oldest operating suite in Colorado.

Along with an adjoining OR storage room, they will be replaced starting later this month. The 10-month renovation project will generate two large, state-of-the-art surgical suites with hybrid and robotics surgical capabilities.

Director of Spiritual Care **Rebecca Scull** spoke about honoring the ancestors of the operating rooms who provided or received care over the years and remembering the lives saved and lives lost.

"Today, we gather not only in deep gratitude and reflection but also with great hope as we look toward the future possibilities these operating rooms hold," Scull said. "In their transformation, these operating rooms will allow us to continue the mission of Denver Health in bringing the best level of care to all who are in need, regardless of their circumstances."

Clinical nurse educator **Gabrielle Mundie** and OR Manager **Heather Blaylock** gave out certificates to those who were involved in the final procedure in each of the decommissioned rooms.

After the ceremony, attendees were given markers and encouraged to write on the walls of the operating rooms. Click below to view a gallery of their messages and artwork.

A construction company will begin clearing the area in the coming weeks. Another ceremony is planned March 22 during which members of the Executive Leadership Team will be invited to use hammers to start the teardown process.

[View photos](#)

## STAY INFORMED

### Update your contact information in case of emergency

As part of organizational efforts to prepare for a cybersecurity incident and prolonged downtime, we must include reliable and resilient communication methods in our planning. Denver Health uses the RAVE Alert mass notification system for emergency notifications. RAVE Alert is hosted off the Denver Health network, which means we can send communications to employees using this tool during downtime.

To ensure accurate contact information, including mobile phone number, work location and job title, all employees and non-employees (contractors, students, residents, etc.) are asked to review and update their profile in [Workday](#). RAVE Alert connects to employee profiles in Workday and non-employee profiles from the [User Update Tool](#) for accurate contact information.

Please update your information in the contact field to help us reach you in an emergency. Use this [job aid](#) for assistance.

### Prepare for severe weather with spring safety tips

Unpredictable severe weather during the spring months of March, April and May brings an increased risk of weather-related injury and death. With the arrival of spring, both warm and cool temperatures are expected, and the collision of warm, moist air with cool, dry air often results in thunderstorms. These thunderstorms can produce flooding, lightning and tornadoes. It's essential to stay informed and prepared for these unpredictable weather conditions.

[Spring weather safety tips here](#)

### Move your clocks ahead one hour this Sunday

Daylight saving time begins at 2 a.m. Sunday, March 10. Don't forget to "spring forward" one hour!



### 2024-26 Strategic Plan January Scorecard now available

Thank you to the more than 2,000 attendees of our 2024-26 Strategic Plan town halls! The strategy rollout meetings continue with members of Cabinet presenting on the Strategic Plan to individual teams. There are 17 rollout meetings remaining (out of 33 total).

Many people have asked how we will measure trust to know if we have achieved our vision of becoming the most trusted health care organization in Colorado by the end of 2026. Living our core values and adhering to our mission are the ingredients that will help us achieve our vision. However, quantitatively, we will measure 14 key indicators of success to gauge how we are doing. These indicators will help us track our organization's progress toward achieving the strategies that will lead to increased trust with our patients, staff, partners and community.

Monthly Key Initiatives of Success Scorecards will be posted on the Pulse and shared here to relay these results. The first dataset is available for January and can be accessed below.

[See scorecard here](#)

### Office of Research publishes paper in Journal of Healthcare Quality

Denver Health's Office of Research has published a new paper in the Journal of Healthcare Quality on the health system's initiative in Race, Ethnicity and Language (REaL) data collection implementation.

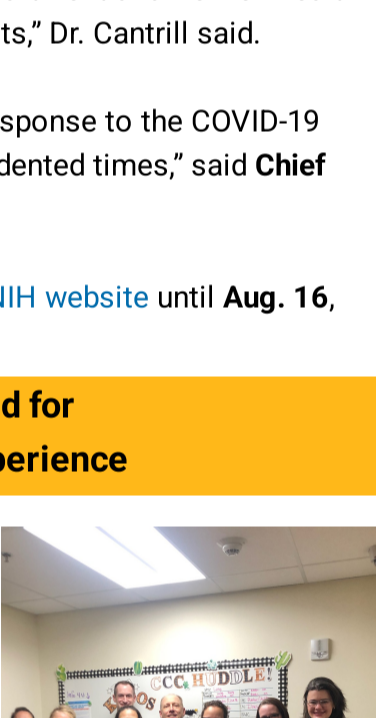


"This is our Learning Health System in action," said **Romana Hasnain-Wynia, PhD, chief of Academic Affairs**. "Denver Health is a national leader in this work and has been instrumental in providing guidance to others."

As [the paper outlines](#), the REaL initiative resulted in a real-world model that other health systems can use to improve their REaL data collection. Effective, pragmatic, replicable and modifiable, the study allows for continuous quality improvement of data so that health systems can identify disparities in health care and lead targeted interventions to achieve health equity.

### Support local restaurants Fridays, Saturdays at Good Day Café

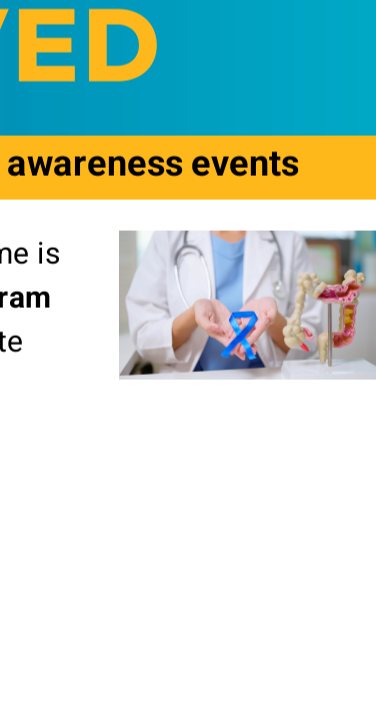
Thank you for supporting our Fooda restaurant partners. Fooda has been a great success thanks to you. Join us each **Friday and Saturday from 11 a.m.-2 p.m.** at the Good Day Café to support local restaurants and enjoy a variety of new menu offerings. This week, we are hosting Lazo Empanadas on Friday and TSK The Straker's Kitchen on Saturday. Download the Fooda app or visit [fooda.com/denverhealth](#) to view upcoming menus.



## DIVERSITY, EQUITY, INCLUSION & BELONGING

### Asian American leaders share feedback with executives

CEO **Donna Lynne**, Chief Government and Community Affairs Officer **Steve Federico, MD**, and Chief DEIB Officer **Jorge Avendano-Curiel** recently hosted, the end in a series of listening sessions for community leaders. A thoughtful group of Asian American and Pacific Islander leaders shared their feedback regarding how Denver Health can better serve the needs of the community, ways to engage in finding solutions for more sustainable funding, and how to continue building trust by providing high-quality care.



"As part of our three-pillar strategic framework from our Equity Blueprint, it is imperative for us to connect with community leaders and partner with our community to elevate the knowledge of who we are and what we do at Denver Health," Avendano-Curiel said. "Working in partnership with our community will allow us to continue support the Denver Community and the broader Colorado patients we serve now and into the future."

Denver Health will also host leaders from the Latino and Hispanic community next week and the LGBTQ+ community before the end of the month.

## RECOGNIZING YOU

### Denver Health celebrates dental assistants

Dental Assistants Recognition Week (DARW) takes place this week, March 3-9. The 2024 theme, "100 Years Supporting Oral Health," recognizes the long history of the profession and the impact of the dental assistant.



"The goal for DARW is to make the public and our fellow professionals aware of the contribution the profession of dental assisting makes to the betterment of public health," said **Viviana Martinez, dental practice manager**. "Dental assistants apply their skills and training to make your visit to the dentist productive, safe and as pleasant as possible."

Denver Health thanks all of our amazing dental assistants who continue to care for, and bring of smile to, our community.

### Recognizing Steve Cantrill, MD, for COVID-19 panel contributions

The National Institutes of Health (NIH) released the final update of the COVID-19 Treatment Guidelines Panel on Feb. 29, and Denver Health would like to thank **Steve Cantrill, MD, Emergency Medicine physician**, for his role on this panel. This final update comes after nearly four years, more than 400 hours of Zoom meetings and 72 updates.

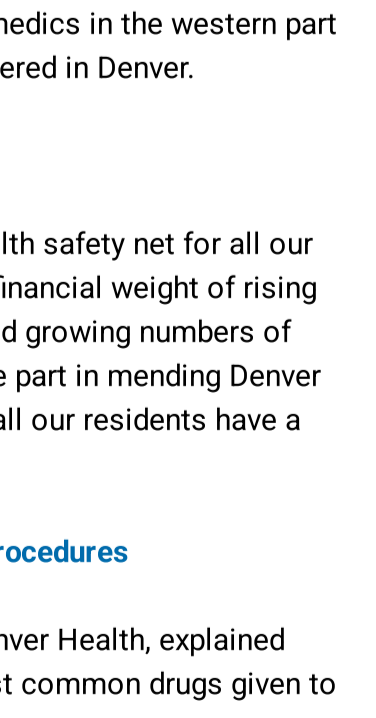
"It's has been my pleasure to present the Emergency Medicine Department and Denver Health in this effort, which I am sure, has benefitted the care of our patients," Dr. Cantrill said.

"Dr. Cantrill ruled such a critical role in helping us navigate our response to the COVID-19 pandemic and set the standard of care for patients during unprecedented times," said **Chief Medical Officer Connie Savor Price, MD**.

A PDF version of the entire guidelines can be downloaded on the [NIH website](#) until **Aug. 16**, when the website will be shut down.

### Comprehensive Care Clinic awarded for outstanding performance in patient experience

Congratulations to the Comprehensive Care Clinic for being awarded the 2023 fourth quarter Patient Experience Award (Ricardo the Giraffe) as well as the 2023 annual DHEMY award for the highest score for "likelihood to recommend" in the primary care setting. **Chief Quality, Safety and Transformation Officer Read Pierce, MD, and Chief Experience Officer Amy Friedman** presented the team with the awards. Dr. Pierce praised the team for their innovation and compassion in the care of patients.



You can view a full list of the DHEMY winners in a previous issue of [the 411 here](#).

## GET INVOLVED

### Learn more about colorectal cancer during March awareness events

March is Colorectal Cancer Awareness Month, and this year's theme is "Kicking Cancer in the Butt." **Jennifer Dozier, gastrointestinal program coordinator**, will be hosting a table around Denver Health to educate patients and staff on the importance of screenings.

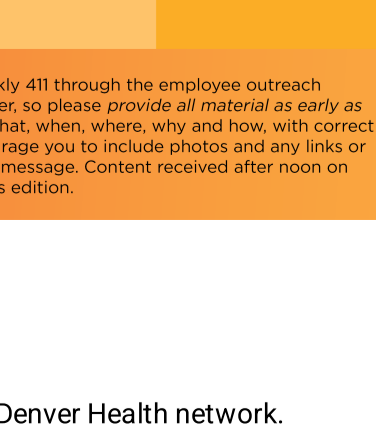


A table will be set up on the dates below:

- **Wednesday, March 13:** 9 a.m.-1 p.m. in the OMC, first floor.
- **Thursday, March 14:** 9 a.m.-1 p.m. in the OMC, first floor.
- **Friday, March 22:** 9 a.m.-1 p.m. at the Pavilion B gift shop.
- **Monday, March 25:** 9 a.m.-1 p.m. at the OMC Café.
- **Tuesday, March 26:** 9 a.m.-1 p.m. at the OMC Café.

### Wear Purple this Friday for International Women's Day

**Friday, March 8**, is International Women's Day. This year's theme, "Inspire Inclusion," promotes women in leadership and decision-making positions. The commemoration began in 1911 and is a global celebration of women's social, economic, cultural and political achievements, as well as collective global activism and celebration forging equality. Denver Health's Cultural Celebrations Workgroup, which is part of the DEIB Council, encourages you to wear purple this **Friday, March 8**. [Submit your photos here](#), and we may share them in the 411 or on social media.



### Get financial coaching support with a PNC Bank expert

Need tips and best practices for your financial wellness? Schedule time to talk to a PNC Bank expert. PNC will be at the Workforce Development Center in Pavilion 153, on various days throughout the month for one-on-one financial coaching support. Get your questions answered about budgeting and saving, preparing for retirement, credit scores, student loan debt, managing debt and credit, insurance, financial security investing, and so much more. Representatives will be on campus on the following dates and times:

- Noon-2 p.m. **Friday, March 8**.
- 11:30 a.m.-1:30 p.m. **Monday, March 11**.
- Noon-2 p.m. **Wednesday, March 20**.
- 11:30 a.m.-1:30 p.m. **Monday, March 25**.

Click below to reserve a 30-minute, in-person appointment. For questions or additional information, contact [workforcedevelopment@dhha.org](mailto:workforcedevelopment@dhha.org).

[Book an appointment here](#)

### Help us keep our website up to date

We strive to provide our patients with world-class service and keep them informed about everything going on at Denver Health. We can't do it on our own and need your help! If you have any changes or updates that you would make to a page on the Denver Health website, please fill out our [Marketing request form here](#) and select "Website Work Request." Please be sure to include the URL of the page you would like to update, any relevant documents and a detailed description of the changes sought.



## GRATITUDE

### Westwood praised for excellent care

It is rewarding to hear from patients who have received outstanding or incredible care at Denver Health. This week we would like to highlight a five-star online review of our care team at Westwood Family Health Center!

"Wonderful! I love all the staff at the Westwood Clinic. The young lady who gave me my vaccine was friendly and gave me the best vaccine ever 🥰, also the gentleman who checked me in was awesome! I've gone there for years and i've always been treated with respect and professionalism. The staff is very knowledgeable and always answers all of my questions and concerns. I will continue to go to Denver Health for all my medical, dental and pharmacy needs."

We encourage staff to ask patients to leave a positive review online, as a higher rating helps build trust in our community. Every star counts!

## IN THE NEWS

The 411 highlights top stories of the week. Please visit [In the News on the Pulse](#) for a rundown of all recent stories featuring Denver Health.

**Decode Colorado | Decode: Social Determinants of Health**  
*Aired Jan. 31, PBS12*  
CEO Donna Lynne is featured in this powerful report on PBS12 on social determinants of health. When you consider how, when, and why you get sick or deal with certain health conditions, are factors like race, socioeconomic status, and environment taken into consideration? If not, the impact might be surprising. The latest episode in the Heartland Emmy award-winning series, Decode Colorado, digs into the health care landscape in Colorado to understand the social determinants of health.

**Eagle County Paramedic Services will host Denver Health Paramedic School satellite program**  
*March 1, Greenwood Springs Post Independent*  
Through the partnership, Eagle County Paramedic Services will serve as a satellite site for the Denver Health Paramedic School program, allowing aspiring paramedics in the western part of the state to receive the same level of training and education offered in Denver.

**Letter to the Editor: Denver Health Crisis is Real**  
*March 3, Greater Park Hill News*  
"Denver Health is not only the state's best trauma center, but a heavy safety net for all our residents. And that safety net is perilously fraying from the health financial weight of rising labor and drug costs, as well as providing care for the Medicaid and growing numbers of uninsured and unprecedented influx of immigrants ... Let us all take part in mending Denver Health's safety net so that the current and future health needs for all our residents have a safe landing," former Denver Mayor Wellington Webb said.

**Denver Health study aims to research medication for intubation procedures**  
*March 6, Fox31*  
Dr. Stacy Trent, associate professor of emergency medicine at Denver Health, explained Denver Health's participation in an upcoming study of the two most common drugs given to patients being intubated.

### National awareness and recognitions

March 8 is **International Women's Day**, March 10 is **National Women and Girls HIV/AIDS Awareness Day**, and March 14 is **World Kidney Day**. March 10-16 is **National Pulmonary Rehabilitation Week, National Sleep Awareness Week and Patient Safety Awareness Week**, and March 11-17 is **Brain Awareness Week**. Is there a department that you'd like us to recognize during a special week or month? Let us know in a [Marketing request form](#) and we'll spotlight them in the 411.

## MARK YOUR CALENDAR

March | April

- |  |   |
|--|---|
| <p><b>March 8:</b> Moving research evidence into routine care</p> <p><b>March 8:</b> PNC 1:1 financial coaching</p> <p><b>March 11:</b> PNC 1:1 financial coaching</p> <p><b>March 11-15:</b> See a registered dietitian</p> <p><b>March 13:</b> Colorectal cancer awareness table at OMC</p> <p><b>March 13:</b> RESTORE Group Support: Cumulative Stress &amp; Burnout</p> <p><b>March 14:</b> Colorectal cancer awareness table at OMC</p> <p><b>March 14:</b> Fidelity: Retirement Basics</p> <p><b>March 18-22:</b> Eat a variety of food from all food groups</p> <p><b>March 20:</b> Restore Group Support: Migrant Humanitarian Crisis</p> | <p><b>March 20:</b> PNC 1:1 financial coaching</p> <p><b>March 21:</b> Trauma-responsive care workshop</p> <p><b>March 22:</b> Nurses Week Award nominations close</p> <p><b>March 22:</b> Colorectal cancer awareness table at Pavilion B gift shop</p> <p><b>March 25:</b> Colorectal cancer awareness table at OMC</p> <p><b>March 25:</b> PNC 1:1 financial coaching</p> <p><b>March 25-29:</b> Eat with the environment in mind</p> <p><b>March 26:</b> Colorectal cancer awareness table at OMC</p> <p><b>March 26:</b> WorldLife tax preparation webinar</p> <p><b>April 9:</b> Office of Research: Research Workshop Series: "Disseminate Your Work to New Audiences"</p> |
|--|---|

CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.

**Denver Health VALUES** how we do it. RESPECT BELONGING TRANSPARENCY ACCOUNTABILITY

SUBMIT A REQUEST TO THE WEEKLY 411  
Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

[View this email in your browser](#)

Note: Links to the Pulse will only work when you are connected to the Denver Health network.

You are receiving this email because you are a Denver Health patient, employee or affiliate, or because you signed up to receive our newsletter(s).

[Update your preferences](#)

Our mailing address is:  
Denver Health  
601 Broadway  
Denver, CO 80203

[Add us to your address book](#)