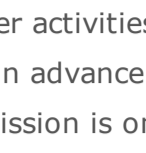


Thursday, March 16, 2023

**Denver Health prepares for Hospital-based Joint Commission Survey**



Denver Health just crossed the three-year mark of our last **Joint Commission** survey of the hospital and specialty clinics which means the Joint Commission will be scheduling its survey of us soon. With that in mind, we want to remind everyone of the importance of "continual readiness." Our commitment to providing safe and effective care of our patients is reflected in our adherence to Joint Commission standards. To ensure we are ready for the survey, we ask all employees to brush up on Denver Health policies and procedures. The [Continual Readiness Pulse](#) site provides important updates and information to help you prepare for questions that will likely come your way. It's best to simply speak from your heart when visiting with the Joint Commission. The results of  **The Joint Commission** a recent mock survey are guiding us in addressing areas that may need additional attention. Weekly team and team tracer activities will help us address any areas where adherence to our policies can be fine-tuned. Thank you in advance for your engagement to this important work. Receiving accreditation from the Joint Commission is one way our patients know of our dedication to their safety and continuous quality improvement.

**IN THE COMMUNITY**

**Community leaders meet with East High students to tackle solutions to gun violence**

Students from **East High School's Students Demand Action** group held a community meeting March 9 to discuss gun violence, a week after marching on the state Capitol to protest the shooting of a 16-year-old classmate who later died of his injuries. The summit brought together 14 panelists including two Denver City Council members, two state lawmakers, three medical doctors, three violence prevention experts, the school principal and DPS Superintendent, and Denver Police Chief Ron Thomas. **Steve Federico, MD** represented Denver Health in his capacity as a pediatrician, chief of Government and Community Affairs and as a parent to DPS students. Dr. Federico spoke to the importance of more investment in youth mental health services and committed that Denver Health would continue to partner with DPS and the community to take care of students, faculty, health care workers and neighbors.

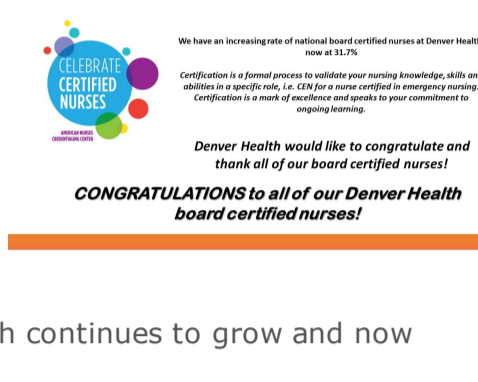


Read more about the summit in [Chalkbeat](#), an education journal.

**RECOGNIZING YOU**

**Honoring nurses on Certified Nurses Day**

On March 19, we celebrate **Certified Nurses Day**, an annual day of recognition for and by health care leaders dedicated to nursing professionalism, excellence, recognition and service. On this day employers, certification boards, education facilities and healthcare providers publicly acknowledge nurses who earn and maintain the highest credentials in their specialty and contribute to better patient outcomes through national board certification in their specialty. The rate of national board-certified nurses at Denver Health continues to grow and now stands at 31.7%.



The days also honor **Margretta Madden Styles**, a pioneering and innovative thinker who transformed the nursing profession, on her birthday. Her unwavering dedication and focus on advancing both nurse certification programs and services around the globe forever changed the certified nursing industry.

**DIVERSITY, EQUITY & INCLUSION**

**Women of color to discuss leadership journeys at Denver Health**

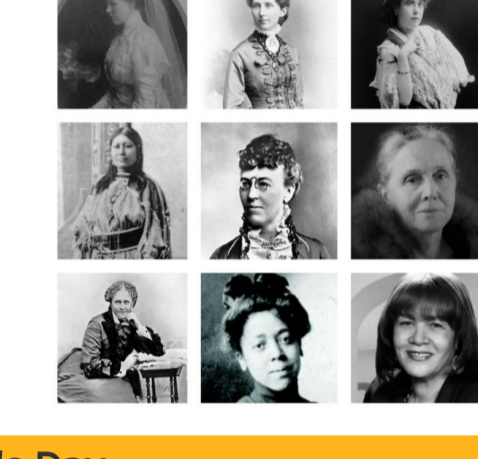
Join the Diversity, Equity, and Inclusion Council from **12 to 1 p.m. on Tuesday, March 21** for a panel discussion highlighting the leadership journey of women of color at Denver Health. **Tonie Moore** will moderate this discussion, and panelists include **Maria Casaverde Marin**, **Rudy Gaucin**, **Crystal Potter Rivera**, **Anniee Lemond** and **Lisa Canady**.



[Click here to join the webinar.](#)

**Women's History Month: Celebrating women and their stories**

This month, we recognize and honor the women who have impacted society, challenged the status quo and paved the way for future generations. In Colorado, we are fortunate to have a rich history of women who have made their mark and left a lasting legacy. The DEI Cultural Celebrations Workgroup has [created these materials](#) for you to learn more about these women and events related to Women's History Month.



**More from International Women's Day**

Denver Health teams (including Denver Cares, pictured) continue to send us great photos of wearing purple for International Women's Day. See more of the latest images [here](#).



**GET INVOLVED**

**Join the 9Listens session on March 30**

**9News** invites Denver Health employees to join them for a community listening session. The local news organization aims to connect with the community to get first-hand feedback on their news coverage. Join the familiar faces of 9News and their management team for breakfast and conversation. The session will be held on **Thursday, March 30 from 9:30 to 11 a.m. with breakfast served at 9 a.m.** 9Listens will be held in Pav C in the Sabin Room. [Please register here.](#)



**Next Schwartz Rounds March 22**

All Denver Health staff are invited to join the March Schwartz Rounds at **8 a.m. on Wednesday, March 22** in the Osler Room at **Pavillon C** or [virtually via WebEx](#). In-person attendance is encouraged, and the organizers ask that everyone attending in person wear a mask. The theme of the March Schwartz Rounds is **"Compassion in Health Care through a Veteran's Lens"** and the event will be hosted by **Kristine Rodriguez, MD** and facilitated by **Palge LeBlanc, PA-C**. Schwartz Rounds attendees are eligible for Pro-CAP credit.



Schwartz Rounds is a forum for *all* Denver Health caregivers, colleagues and staff to address the emotional and social challenges they face in taking care of patients and families. The mission of the Schwartz Rounds is to promote compassionate health care and strengthen the relationship between patients and caregivers. To join the distribution list, ask questions or suggest topics for future sessions, please email [DHSchwartzRounds@dhha.org](mailto:DHSchwartzRounds@dhha.org).

**National Nutrition Month trivia, patient success stories and employee food drive**

**Q: Do you know how much fresh produce is wasted every year in America?**  
**A:** Vegetables: 19%, or \$27.1 billion and Fruit: 14%, or \$14.8 billion.  
 Read the rest of last week's National Nutrition Month trivia questions and answers [here on the Pulse](#).  
 This week, remember to check out the bulletin board outside of the Good Day Café or [click here](#) to read two amazing Denver Health patient success stories!



While you're at it, stop by the Good Day Café or OMC Café powered by Emily Griffith next **Wednesday, March 22**, to enjoy next week's Mindful Entrée—a Balsamic Roasted Root Vegetable Salad, which is an excellent source of protein. If you enjoyed the Southwest Grilled Chicken Salad served yesterday, you can [find the recipe here](#).

Finally, please remember to drop off your donations for the Employee Food Drive by March 31 on the first floor of Pav B near the RESTORE coffee nook, accessible 24/7 with badge access. Note sure what to donate? [Here is a list](#) of nutrient-dense, shelf-stable food options recommended by our clinical nutrition team.

**Food items must be non-perishable**, must not require refrigeration or freezing, must not be expired, must not be homemade and must not be already opened.

Food collected through the food drive will be [donated back to the Denver Health community](#) during the month of April – stay tuned for more details on food distribution.

**STAY INFORMED**

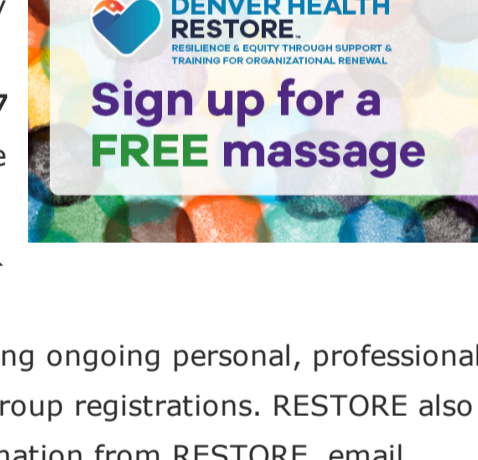
**E-mail security advisory**

The **IT Security Team** has seen an increase in emails coming in that are "spoofed" to appear to be from [@dhha.org](mailto:dhha.org) email addresses. The majority of these should be quarantined by the email filtering system. Please use extra caution when checking the messages in your spam digest. If you receive a message that appears to be a scam, please block the sender. For any questions or concerns, you can contact the **IT Help Desk at 303-436-3777** or by submitting a Cherwell ticket.



**Upcoming RESTORE massage, group-support opportunities**

The Denver Health **RESTORE Support Center** will offer complimentary 15-minute massages to employees from **12 to 3 p.m. on Tuesday, March 21**. The Support Center is on the first floor of Pavillon B. [Click here](#) to enter the lottery for your chance to win a complimentary message - winners will be contacted by phone and email on March 17 and offered time slots. **Winners have until 5 p.m. tomorrow, March 17 to sign up for the lottery.** Names on sign up list and of winners will be kept confidential. Email [RESTORE@dhha.org](mailto:RESTORE@dhha.org) with any questions. And a reminder that **RESTORE Group Support: Cumulative Distress & Burnout** is set for **1 p.m. on Friday, March 17** and every third Friday of the month. This group provides support navigating ongoing personal, professional, systemic and social distress. [This link includes](#) all of the third Friday group registrations. RESTORE also sends monthly newsletter emails. To get the latest updates and information from RESTORE, email [RESTORE@dhha.org](mailto:RESTORE@dhha.org) and ask to be added to the newsletter list.



**Workday training and support resources**

Visit and bookmark the [Workday Resource Hub](#) to learn more about the new Human Resources and Payroll system, which goes live on April 11 for all Denver Health employees. Additional training and support resources will continue to be added leading up to go-live, including FAQs, scheduling options for live training sessions, open computer labs, quick reference guides and recorded demos.

**Epic Hyperdrive off to roaring start**

**Epic Hyperdrive** is now live, thanks to a concerted effort from the Denver Health IT team, Epic end-users and the Help Desk, which answered more than 600 calls in one day during the roll out. Delivering Hyperdrive required changes across IT teams and systems over a period of months, with special emphasis on upgrading integrated systems early, so Denver Health could continue to care for patients with minimal disruption. The work that **Peña, Acute**, and many other areas did to report issues in January and February allowed IT to identify and address many issues ahead of the March roll out.



Was it worth it? Here's what **Cory Hussain**, MD reported when rounding Monday morning: "Hey everyone, seeing patients in consults this morning, Hyperdrive is twice as fast as Hyperspace."

Average system response time (the time between when a user clicks something with their mouse and the action happens) in Epic has improved from 1402 milliseconds in Hyperspace to 952 milliseconds in Hyperdrive, a 32% reduction.

The Denver Health IT team continues working to resolve the concerns shared during roll out and plans to introduce more useful features in the future.

**Help us keep our website up to date**

We strive to provide our patients with world-class service and keep them informed about everything going on at Denver Health. We can't do it on our own and need your help! If you have any changes or updates that you would make to a page on the Denver Health website, [please fill out our Marketing request form here](#). When you fill out your request, please be sure to include the URL of the page you would like to update as well as a detailed description of the changes.

**Denver Health in the media**

The Tuberculosis Clinic at **The Public Health Institute at Denver Health** is investigating tuberculosis (TB) exposure at George Washington High School in Denver. Those who may have been exposed have already been contacted and will be tested. "There isn't a risk of ongoing transmission," **Bill Burman, MD** with the TB Clinic said in contact with CBS Colorado. "There is also not a risk with surfaces, doorknobs, desks, etc. Tuberculosis is only transmitted by air."

- [George Washington High School community reacts to positive case of tuberculosis](#)  
CBS Colorado (March 14)
- [Denver Health conducting tuberculosis investigation at George Washington High Denver?](#) (March 14)
- [Tuberculosis exposure investigated at Denver's George Washington High School](#)  
*Denver Post* (March 14)
- [Officials investigating tuberculosis exposure at George Washington High School](#)  
Fox31 (March 14)
- [Denver health officials conduct TB testing after exposure at high school](#)  
*Denver Gazette* (March 14)

**East High students want solutions to gun violence** *Chalkbeat Colorado* (March 10)

**Chief Government and Community Affairs Officer Steve Federico, MD** participated in a panel with other local leaders at a summit organized by East High School students to find solutions to gun violence. Dr. Federico discussed how the number of Denver Health school-based health centers has increased over the years and the growing need for mental health services for students.

**America, we have a drinking problem** Wooden Teeth podcast (March 7)

**Bill Burman, MD of The Public Health Institute at Denver Health** was featured on the podcast along with the CEO of **Healthier Colorado, Jake Williams**. Excessive alcohol consumption and related deaths are on the rise in the U.S., and Dr. Burman weighed-in with the latest data and possible policy solutions to address this public health challenge.

**St. Patrick's Day Parade draws in thousands, and EMTs are keeping them safe** Fox31 (March 11)

**Denver Health Paramedics** used pedal power to provide medical services to people celebrating St. Patrick's Day festivities downtown. "We're basically like a rolling ambulance on a bike," said **paramedic Corey Gyer**.

**Denver oversight board said more transparency needed around inmate medical care.**  
9News (March 15)

The Citizen Oversight Board released its 2022 annual report, and 9News covered the part that highlights the contract the Denver Sheriff's Department has with Denver Health. We addressed the reporter's request for comment with a statement that 9News included online.

**National awareness and recognitions**

**March 19 - 25 is National Poison Prevention Week**. **March 21 is World Down Syndrome Day**. **March 24 is World Tuberculosis Day**. Is there a department that you'd like us to recognize during a special week or month? Let us know in an [Employee Outreach Request form](#) and we'll spotlight them in the 411.

March	
<b>March 17:</b> RESTORE Support Group: Cumulative Distress and Burnout	<b>March 27:</b> Blood drive for Colorado Children's Hospital
<b>March 21:</b> DEI Council Webinar	<b>March 27:</b> Denver Health Foundation's Denver Nuggets
<b>March 22:</b> Schwartz Rounds: Compassion in Health Care through a Veteran's Lens	<b>March 30:</b> 9Listens session
	<b>March 31:</b> Fidelity retirement planning appointment

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

**SUBMIT A REQUEST TO THE WEEKLY 411**  
 Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.