



# DENVER HEALTH'S WEEKLY 411

The week's most critical information delivered to your inbox.

Thursday, July 27, 2023

## Denver Health team takes 2nd place in division at Dragon Boat Festival

The Denver Health Healers took second place in their division on Saturday at the Colorado Dragon Boat Festival at Sloan's Lake. More than 20 employees, including **CEO Donna Lynne** and **Chief Operating Officer Kris Gaw**, participated in a series of three races. Several other Denver Health employees stopped by the team's tents to say hi and offer support. Chants of "Denver!" answered by calls of "Health!" could be heard throughout the day.



A special thanks to Marketing and Communications **campaign manager Julio Martinez Coronado** for organizing the team, practices and festival activities and to **marketing strategist Lauren "Lo" Juarez** for designing the incredible Denver Health Healers jerseys. Congratulations to the team and thanks to everyone who participated. [Click here to view a photo and video gallery](#) of the festival.

## RECOGNIZING YOU

### Dental hygienist featured in Tigbee student app

Denver Health **dental hygienist Lyneaster Carter** proudly represents our organization as part of an effort to educate student audiences. She recently appeared in a video for **Tigbee**, a career exploration app designed to connect fifth to 12th grade students across the country with industry leaders. Students are able to interact with specialists from a variety of careers on a weekly basis and ask them questions. In her video for the platform, Carter speaks on her own experience at Denver Health: "We serve the underserved, and I myself was in that category, so it's like giving back." Carter continues to give back, helping students learn about Denver Health and the career possibilities at our health care system. [Click here](#) or on the image of Carter to watch the video.



### Trauma team gives demonstration for Heatstroke Prevention Month

There's been no escaping the heat lately in the Denver metro area, and July is on track to be the **warmest month on record** worldwide. To highlight the dangers of leaving children or pets in cars and to bring awareness to these preventable deaths during National Heatstroke Prevention Month, **Missy Anderson, MBA, BSN, RN, the pediatric trauma program manager** (pictured) for Denver Health, put on a demonstration this morning for news crews by showing a real-time temperature reading from a vehicle. Within 15 minutes, the temperature in the car had risen more than 20 degrees, and in less than an hour it was more than 50 degrees hotter inside the vehicle – reaching 147 degrees by the end of the demo – than the air outside. According to [NoHeatStroke.org](#), 954 children have died in the U.S. from vehicular heatstroke since 1998. [Click here to read a blog](#) from the Denver Health Trauma and Injury Prevention Program that offers 10 tips to help keep children safe and prevent them from being left in a hot vehicle.



## GET INVOLVED

### Donate to help Denver Health community for National Wellness Month

This year, Workplace Well-being, Volunteer Services, RESTORE and WorkLife Partnership are teaming up for wellness initiatives during **National Wellness Month in August**. A **Wellness Month** food drive will run **through Aug. 14**. Those who are able to donate may drop off food from 9 a.m. to 4 p.m. Monday through Friday at the Volunteer Zone on the first floor of Pavilion C. Food items must be nonperishable, must not require refrigeration or freezing, must not be expired, must not be homemade and must be unopened. Donated items will be distributed in August to Denver Health employees and others in our community.



Employees can stop by the Volunteer Zone for the **Wellness Fair** from 11 a.m. to 7 p.m. on **Aug. 18**, to collect up to five nonperishable food items to take home. There will also be free reusable grocery totes, recipes, information on community resources and swag. Email [Kristin.Ellis@dhha.org](mailto:Kristin.Ellis@dhha.org) with questions.

## STAY INFORMED

### Policy requires passwords to be changed annually

Denver Health **Chief Information Officer Chuck Scully** is reminding employees to update their passwords at least once a year to be in line with our updated policy. Some employees have received an email indicating that their passwords must be changed immediately. Scully also reminds employees not to use the same password for multiple systems. Employees with questions should call the IT help desk at 303-436-3777.

### Update your information for RAVE alerts

In order to communicate with all affected employees during an emergency, Emergency Management is requesting that all employees review and update their mobile phone number and check the accuracy of their work location in their Workday profile. Non-employees (contractors, residents, students, etc.) should update their work location and cellphone number on the User Update Tool on the Pulse. [Click here](#) to view instructions on the Pulse.

### Watch new Lean video on process maturity assessment

The Lean Systems Improvement (LSI) department exists to help Denver Health become a better place for employees, patients, visitors, and the community by continuously engaging in improvement efforts. To truly become a Lean organization, small improvements should be regularly made at all levels by everyone. We have been teaching this in the Denver Health Lean Academy since its inception, but we want to grow our reach to Denver Health employees by providing educational videos that can be watched at your leisure. These videos will offer education about Lean concepts and tools and show Lean in practice by showing its successes here at Denver Health. [Watch the latest video](#) on process maturity assessment on SharePoint.

- **What a Process Maturity Assessment is**
- **Our Process Maturity Assessment Scale**
- **How a Process Maturity Assessment can be useful**
- **Some tips for conducting a Process Maturity Assessment**

### VESPA team can offer guidance for reporting elder abuse

Denver Health reminds employees that as health care providers, we are required to report suspected elder abuse to authorities, including law enforcement and/or **Adult Protective Services**. The Denver Health Vulnerable Elder Services, Protection and Advocacy (VESPA) team, which includes **geriatrician Robin Yasui, MD**, and **geriatric nurse practitioner Amanda Zuber**, invites employees to reach out, formally or informally, to discuss their concerns. VESPA is grant funded through the Justice Department to develop expertise, provide elder abuse consultations and provide geriatric-centered care for victims of elder abuse, neglect or exploitation. Employees can send a secure chat through the Epic on-call finder or page Dr. Yasui at 303-437-5181 (for employee use only). For more information, email [Robin.Yasui@dhha.org](mailto:Robin.Yasui@dhha.org) or [Amanda.Zuber@dhha.org](mailto:Amanda.Zuber@dhha.org).

**VESPA**  
Vulnerable Elder Services, Protection & Advocacy  
Elder Abuse Services

**What we do:**  
• All health care providers, as well as community agencies, are required to report suspected elder abuse to Adult Protective Services (APS) or law enforcement.

**How to report:**  
• Call 303-437-5181  
• Email [Robin.Yasui@dhha.org](mailto:Robin.Yasui@dhha.org)  
• Text 303-437-5181

## DIVERSITY, EQUITY & INCLUSION

### Register for PRIDE Movie Night at Rita Bass featuring 'The Birdcage'

Join LGBTQ+ Employee Resource Group Denver Health PRIDE for a fabulous movie night next month featuring "The Birdcage," a hilarious and heartwarming film that celebrates love, diversity and acceptance. Popcorn and soft drinks will be provided, and employees are encouraged to bring family and friends at **5 p.m. Wednesday, Aug. 9**, at the Rita Bass auditorium. [Click here to register](#) for the event.

**DENVER HEALTH PRIDE**

**MOVIE NIGHT**

[Register Here](#)

## PERKS & DISCOUNTS

### Discounted child care available for Denver Health employees

With school resuming for children next month, Denver Health reminds employees that they can receive discounted child care through partnerships with The Learning Care Group and KinderCare Learning Centers for children up to age 12. Find more information on the [Benefits Center Pulse](#) site.

### Denver Health in the media

**Neighborhood mobility, air pollution levels impact COVID-19 hospitalization risk**  
July 26, *Healio*  
**Sarah Rowan, MD**, associate director of HIV and viral hepatitis prevention at the Public Health Institute at Denver Health comments on her study that found individuals with COVID-19 living in neighborhoods with high walkability and bikeability and less air pollution experienced fewer hospitalizations vs. areas with low mobility and more pollution, according to results published in *PLoS ONE*.

**Denver Health using Epic CRM Module**  
July 26, *EMR Finder*  
Denver Health leveraged Epic's CRM module, Cheers, to seamlessly communicate and connect with patients to discuss their health, wellness, and lifestyle. The customer relationship management solution can enable Denver Health to build better patient relationships.

**Opinion: The Colorado Option is great on paper. If only insurers would put it into action.**  
July 24, *The Colorado Sun*  
There are three key issues preventing success in the Option's small business program that the Colorado Division of Insurance must address. First, insurance carriers must demonstrate that they're on track to meet the Option's standards and be fully transparent about how they will meet the Option's requirements. We've seen that Denver Health, and at least in part Cigna, have been able to meet the premium reductions in the individual market; there's no reason to think insurers can't achieve the same success in the small-business market.

**Perry resident thankful for life after heart stops for 20 minutes during surgery**  
July 21, *The News-Herald (Ohio)*  
Todd Brainard had no heartbeat for 20 minutes while laying on an operating table at Denver Health undergoing surgery for a shattered pelvis sustained when he was bucked off a horse on a family vacation. "We never gave up," **Cyril Mauffrey, MD**, director of Orthopedics at Denver Health, said. "We kept pushing. Kept doing what was necessary to bring him back to life."

### National awareness and recognitions

July 28 is **World Hepatitis Day**. Is there a department that you'd like us to recognize during a special week or month? Let us know in an [Employee Outreach Request form](#) and we'll spotlight them in the 411.

July   August	
<b>July 28:</b> Workday development item training	<b>Aug. 9:</b> PRIDE Movie Night
<b>July 28:</b> Workday development item training	<b>Aug. 14:</b> Wellness Month food drive ends
<b>July 31:</b> Sustainability challenge deadline	<b>Aug. 17:</b> Fidelity web workshop
<b>Aug. 8:</b> Fidelity retirement planning appointments	<b>Aug. 18:</b> Employee Wellness Fair
<b>Aug. 8:</b> Workday development item training	

**CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.**

**SUBMIT A REQUEST TO THE WEEKLY 411**

Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

