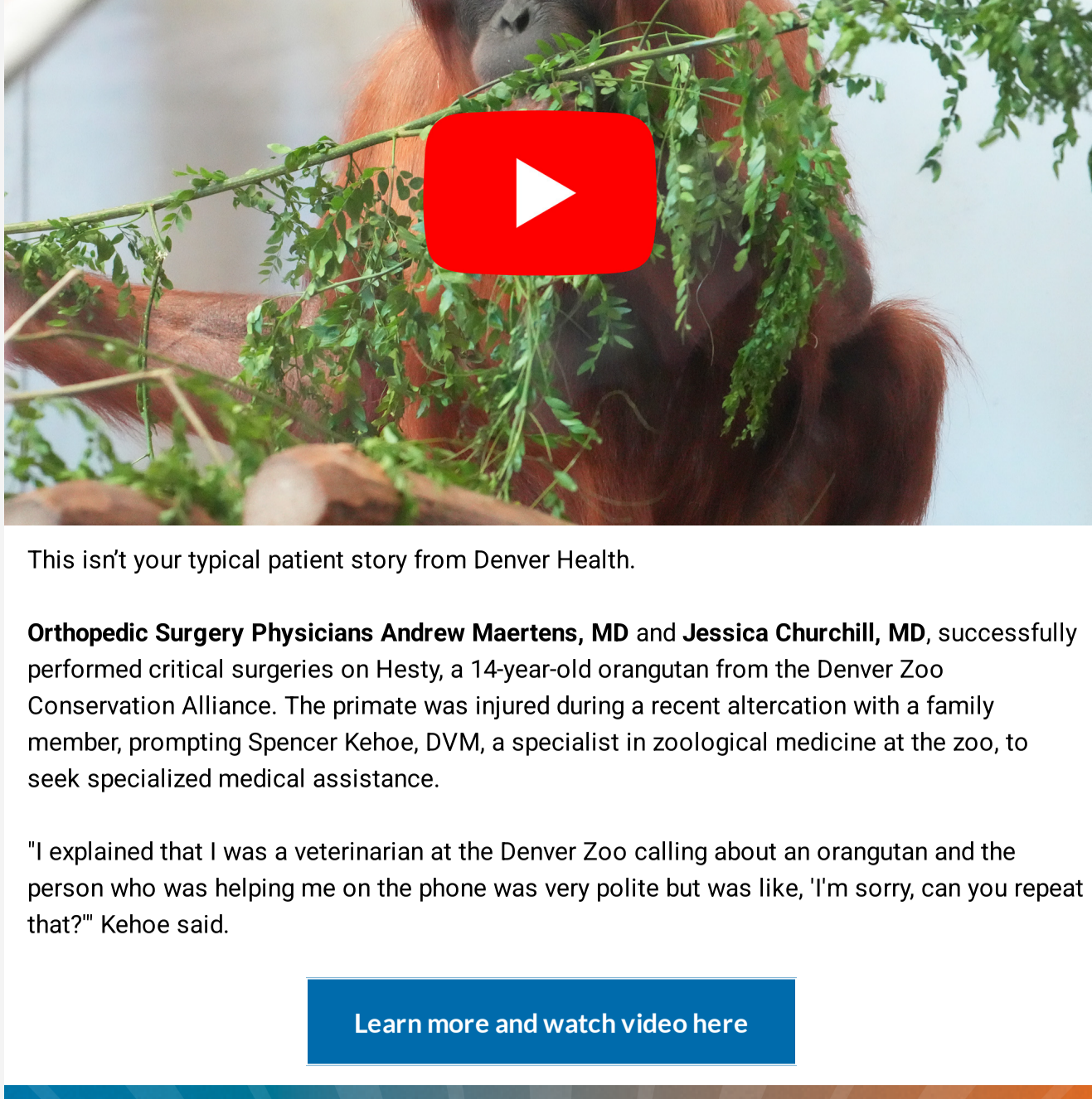


Thursday, July 18, 2024

## Operation Orangutan: Denver Health team helps injured Denver Zoo primate



This isn't your typical patient story from Denver Health.

**Orthopedic Surgery Physicians Andrew Maertens, MD and Jessica Churchill, MD**, successfully performed critical surgeries on Hesty, a 14-year-old orangutan from the Denver Zoo Conservation Alliance. The primate was injured during a recent altercation with a family member, prompting Spencer Kehoe, DVM, a specialist in zoological medicine at the zoo, to seek specialized medical assistance.

"I explained that I was a veterinarian at the Denver Zoo calling about an orangutan and the person who was helping me on the phone was very polite but was like, 'I'm sorry, can you repeat that?'" Kehoe said.

[Learn more and watch video here](#)

## EARNING TRUST

2024-26 STRATEGIC PLAN

### Denver Health blood drive supports Cooper Steinhauser Foundation

Denver Health partnered with the American Red Cross and the Cooper Steinhauser Foundation in a recent blood drive aimed at saving lives. The Red Cross indicates that each blood donation has the potential to save up to three lives, and the summer months pose significant challenges in attracting donors.



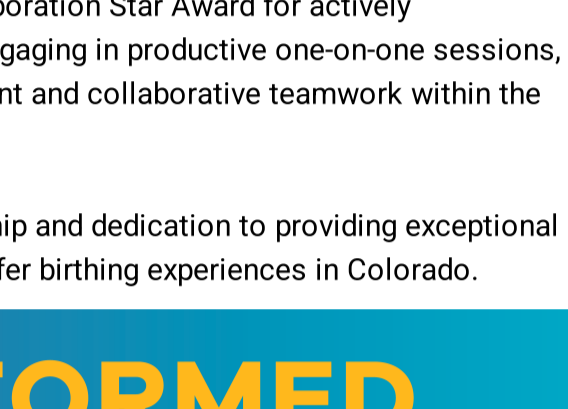
Founders Hony and Edward Steinhauser of the Cooper Steinhauser Foundation highlighted the drive's significance, underscoring its impact on NICU infants and their mothers through vital blood transfusions. The Steinhausers, who lost their son Cooper after numerous transfusions and surgeries at Denver Health in 2022, advocate passionately for blood donation, citing personal experiences that underscore its critical role in saving lives.

"Our son Cooper had 13 blood transfusions due to just daily blood tests," Edward said. "As a little baby, they don't produce their blood like adults do, so they need to be replenished."

This event aligns with our 2024-26 Strategic Plan strategy of being a collaborative partner in community health initiatives. The next blood drive with the American Red Cross is scheduled from **10 a.m. - 3 p.m. Oct. 7**. Register using this [link](#) by typing "DENVERHEALTH" in the search bar and choosing a time that works for you.

### Denver Health's Immunization and Travel Clinic wins Sure Shot Award

The Immunization and Travel Clinic at Denver Health received the 2024 Denver Metro Sure Shot Award, announced by Immunize Colorado as part of its 2024 S.O.U.PI (Shots Offer Unrivaled Protection) awards. Immunize Colorado celebrates those who excel in maintaining community health through immunization efforts across the state.



The Immunization and Travel Clinic, renowned for its comprehensive services and commitment to health equity, joins other awardees in receiving this recognition.

The awards will be presented at the **13th S.O.U.PI event on Thursday, Oct. 10**, at the Space Gallery in Denver, celebrating the recipients' contributions and dedication to public health.

Congratulations to the Immunization and Travel Clinic on earning the Denver Metro Sure Shot award. This award reflects the clinic's unwavering commitment to health equity and the well-being of the community.

### Denver Health earns SOAR Awards, excels in maternal care

Denver Health has received recognition for our labor and delivery unit's outstanding contributions to the Colorado Perinatal Care Quality Collaborative's (CPCQC) Supporting Vaginal Delivery For Low Risk Mothers (SOAR) Program. This program aims to standardize care excellence across Colorado hospitals, focusing on nulliparous, term, singleton, vertex (NTSV) births to reduce unnecessary cesarean deliveries and improve maternal health outcomes. The labor and delivery unit achieved an NTSV rate of 18% in the first quarter of 2024, surpassing the 2023 standard of 23.6%.

The unit was awarded the SOAR Q1 2024 Data Star Award for consistent and timely submission of comprehensive data, highlighting its commitment to transparency and health care excellence in maternal and newborn services.

In addition, unit received the SOAR Q1 2024 Collaboration Star Award for actively participating in learning collaborative calls and engaging in productive one-on-one sessions, showcasing dedication to continuous improvement and collaborative teamwork within the health care community.

These awards showcase Denver Health's leadership and dedication to providing exceptional care to mothers and newborns, contributing to safer birthing experiences in Colorado.

## STAY INFORMED

### Your Voice, Our Vision survey to launch in five languages

At Denver Health, we believe every voice matters, and we are excited to announce that this year's Employee Engagement Survey will be available in five languages: English, Spanish, Arabic, Portuguese and French.



Whether you say, "Your Voice, Our Vision" as "Tu Voz, Nuestra Visión," "ህዝባዊ ግንኙነት," "Sua Voz, Nossa Visão," or "Votre Voix, Notre Vision," we want to hear from every Denver Health employee! Your feedback helps us build a workplace where everyone feels valued and empowered. Beginning Monday, employees can take the survey in the language that speaks to them and help us create a better Denver Health together.

The survey will be emailed to all employees on **Monday, July 22**, with the subject line "2024 Your Voice Engagement Survey" from [app@peakon.org](mailto:app@peakon.org).

### Update on Denver Health Annual Education module completion

Thank you to all who have taken the time to complete the Annual Education modules. We appreciate your commitment to keep Denver Health in compliance with our educational requirements. We also want to update you on a couple of issues we are resolving with the Annual Education training.

We identified an issue with a vendor's server, causing the Compliance videos on Harassment to time out or lose progress. Anyone who started the videos or logged on to them on **July 8 or 9**, may have experienced and interruption. The vendor resolved the issue, ensuring that the training can now be completed without timeouts. If you are still experiencing an issue with the compliance videos timing out, please submit a ticket through [Fresh Service](#). If you are experiencing an issue with your bookmarks not saving your place within the compliance videos, you will need to complete them, and the test, within the same sitting.

Thank you for your patience as we continue to work with our vendor to resolve the issues.

### Gov. Polis visits COWIP program at Lowry Family Health Center

Gov. Jared Polis and CDPHE Executive Director Jill Hunsaker Ryan visited Denver Health's Lowry Family Health Center this week to learn more about Colorado Works for International Physicians (COWIP) program. COWIP is a unique partnership between the Spring Institute and Denver Health dedicated to empowering current Colorado residents who have graduated from international



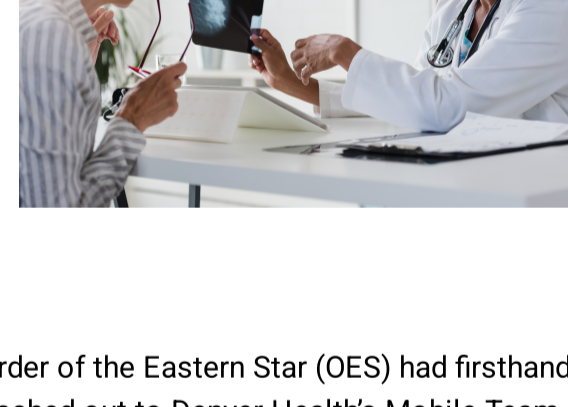
medical schools with MD-equivalent degrees to excel in primary care residency programs and obtain their medical license to practice in the U.S.

Launched in January of this year, COWIP is only the second program of its type in the country and helps to diversify the workforce, address an expanding provider shortage across the U.S., and to advance intergenerational economic mobility.

From Denver Health, **Phillip Fung, MD, medical director of international physicians program; Jessica Zha, MD, family medicine physician; Lindsey Fish, MD, urgent care team lead; Sara Foster Fabiano, MD, family medicine physician; Jessica Bull, MD, family medicine team lead; Steve Federico, MD, chief government and community affairs officer, and international physician apprentices Sulafa Elhassan and Suhaila Obaidalla**, participated in the roundtable discussion to answer Polis' questions and talk about the benefits of this program. [Learn more here.](#)

### Denver Health CEO leads panel on future health care trends

Denver Health CEO **Donna Lynne** participated in a panel discussion on **July 18** about the future of health care convened by the Denver Business Journal. Panelists explored a range of topics from health system financing and rising cost pressures to serving Colorado's increasingly complex patient population, labor shortages, quality of care, burnout, partnerships and innovation.

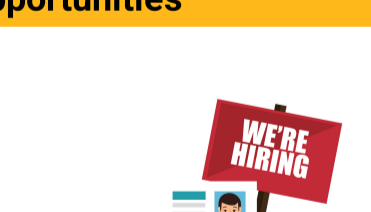


Award-winning journalist and Denver Business Journal staff reporter **Analisa Romano** moderated the discussion, which was attended by 120 business and community leaders.

[Read more](#)

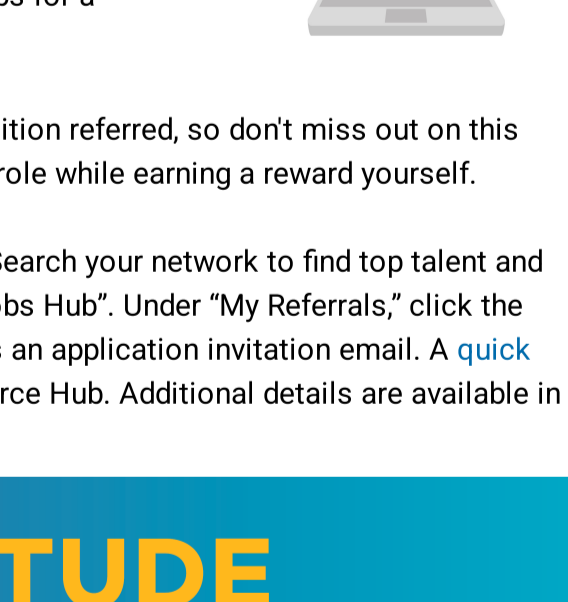
### Tips to protect children from vehicular heatstroke

Discover crucial tips to protect children from vehicular heatstroke this summer in Denver. Learn why leaving kids in hot cars is dangerous and how to prevent it effectively. [Click here](#) to read more and ensure safety for your loved ones.



### Have you seen these devices?

Biomedical and Clinical Engineering is requesting assistance tracking down 45 devices that must be found and returned to the manufacturer. While the 1,720 new devices are in place, Denver Health will have to pay for the 45 outdated BD Alaris Pumps if we are not able to locate them.



Please reference the picture above for an easy identifier between the old devices and the new. The Biomedical and Clinical Engineering team also created this [Huddle Sheet](#) for reference and additional information. If you locate one, or have information that might help, please reach out to [Greg.Marcoux@dhha.org](mailto:Greg.Marcoux@dhha.org) or [Ilna.Zakaryan@dhha.org](mailto:Ilna.Zakaryan@dhha.org).

## RECOGNIZING YOU

### Cassie Littler, MD, joins COCP Executive Committee

Congratulations to **Cassie Littler, MD, Pediatrics team lead**, who has recently been elected to the Council on Community Pediatrics (COCP) executive committee.



The COCP aims to promote health equity and address social determinants of health by helping community pediatricians provide evidence-based clinical care, advocacy, education and collaboration with families and communities.

"I look forward to working with leaders of COCP to make sure all children have equal access to quality, comprehensive pediatric health care by promoting health justice and addressing the non-medical drivers of health," Dr. Littler said.

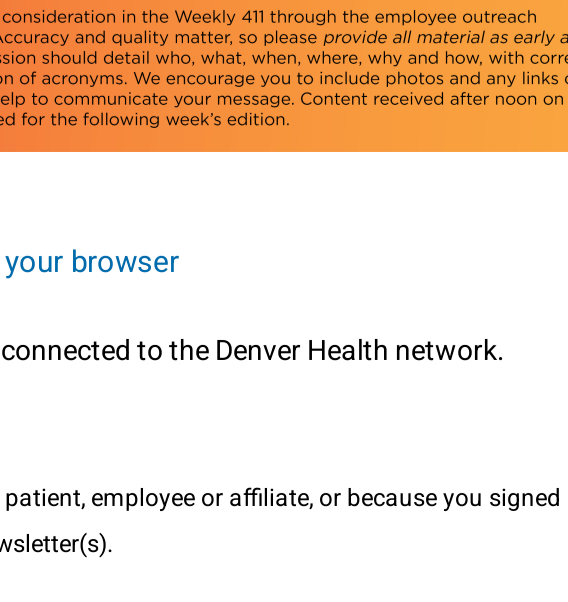
### Jarratt Pytell, MD, co-authors study on barriers in addiction treatment

**Jarratt Pytell, MD, internal medicine and addiction medicine physician**, has co-authored a study in JAMA Network Open that reveals that the primary barrier for physicians reluctant to treat addiction is the "lack of institutional support." This research, funded by the National Institutes of Health, emphasizes the urgent need for better education, training and policies to promote the adoption of evidence-based care. The study highlights insights from 283 studies conducted over 61 years, underscoring the systemic changes required to improve the accessibility and quality of addiction treatment. Find the study in [JAMA Network Open](#).

## GET INVOLVED

### Denver Health partners with Black leaders for minority health education

Join the Denver Health Mobile Team at the first annual Breast Cancer Education, Awareness and Walk at City of Axum Park in Park Hill from **8 a.m. - 12 p.m. on July 27**. For many years, Black and African American women have had some of the highest rates of breast cancer and a 40% mortality rate, higher than any other racial or ethnic group, according to Breast Cancer Prevention Partners.



When members of the Evergreen Chapter of the Order of the Eastern Star (OES) had firsthand experience with loss due to breast cancer, they reached out to Denver Health's Mobile Team. The mobile team and the OES worked together with other stakeholders to create an event in the Park Hill area at City of Axum Park to help educate and test the community. We are signing up attendees for mobile mammograms and cervical cancer screening appointments at the event. If you need a screening or have family or friends who need screenings, please sign up [here](#). Even if you are up to date on screenings, please come to support this event and tell your friends!

## FEATURED JOBS

### Explore Denver Health's latest career opportunities

The 411 is introducing a new feature to our weekly newsletter: Featured Jobs. Each week, we will highlight outstanding career opportunities at Denver Health.



This week's featured job is [Magnetic Resonance Imaging Technologist](#). Take advantage of our Employee Referral Program, refer a friend for one of our Featured Jobs for a chance to earn a referral bonus.

The referral incentive varies depending on the position referred, so don't miss out on this opportunity to help someone find their next great role while earning a reward yourself.

Employee referral incentives range up to \$5,000! Search your network to find top talent and earn cash. Login to your Workday, click on the "Jobs Hub". Under "My Referrals," click the "Refer a Candidate" button to send your prospects an application invitation email. A [quick reference guide](#) is available in the Workday Resource Hub. Additional details are available in the [Employee Referral Incentive Program](#) policy.

## GRATITUDE

### Obstetrics and Gynecology Clinic praised for excellent care

It is rewarding to hear from patients who have received outstanding care at Denver Health. This week, we're highlighting a patient review of our incredible team at the Denver Health Obstetrics and Gynecology Clinic.

"I was seen at my appointment time and because of MyChart, I was able to do the paperwork for new patients beforehand. All of the staff that I dealt with was friendly and made me feel comfortable and safe. I give this clinic five stars and plan on going here for all future appointments."

We encourage staff to ask patients to leave a positive review online, as a higher rating helps build trust in our community. Every star counts!

## IN THE NEWS

The 411 highlights top stories of the week. Please visit [In the News on the Pulse](#) for a rundown of all recent stories featuring Denver Health.

### Colorado singer Ingrid Andress's National Anthem sparks discussion about alcohol

July 17, *CBS Colorado*  
"I feel for Ingrid. I don't wish that would have happened, but perhaps this could be an opportunity to get some help," said **Dale Terasaki, MD, an attending physician specializing in addiction at Denver Health**.

### Sunscreen misinformation a common issue among younger people

July 17, *FOX31*  
A new survey shows that some people, especially younger Americans, are misinformed about sunscreen and skin cancer. **Whitney High, MD, a dermatologist at Denver Health**, joined FOX31 News Wednesday afternoon to dismiss some of the more common notions.

### Here's one way Colorado is tackling its primary care doctor shortage

July 16, *FOX31*  
"When we are able to integrate internationally trained physicians, we don't have to wait as long compared to the U.S. pathway to become a physician, and we can also utilize their prior experiences, their language skills, their cultural insider knowledge so that we can serve Coloradans better," **Philip Fung, MD, who runs Denver Health's arm of the Colorado Works for International Physician Program**, said.

### Parents of infant who died in NICU hosting Colorado blood drive in son's memory

July 15, *CBS Colorado*  
Denver Health is partnering with American Red Cross and the Cooper Steinhauser Foundation to get as many people to donate as possible.

## MARK YOUR CALENDAR

July | August

- July 21: 25th Annual Donor Dash
- July 23: RESTORE Group Support: Workplace safety concerns
- July 24: RESTORE Group Support: Newcomer Humanitarian Crisis
- July 27: Walk with a Doc
- July 24: Free Zeel Massage
- July 30: Book talk with Abraham Nussbaum, MD
- Aug. 6: RESTORE Group Support: Grief & Loss
- Aug. 14: RESTORE Group Support: Cumulative Stress & Burnout
- Aug. 15: Trauma-Responsive Care Workshop

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

**Denver Health Values** how we do it. RESPECT BELONGING TRANSPARENCY ACCOUNTABILITY

**SUBMIT A REQUEST TO THE WEEKLY 411** Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

[View this email in your browser](#)

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