

Thursday, January 25, 2024

Denver Health and DPS expand mobile health clinic services

Denver Health's **Mobile Health Clinic 3** has a new assignment this year thanks to a first-of-its-kind partnership with Denver Public Schools (DPS). Denver Health Foundation (DHF) worked with the Denver Public School Foundation to expand health services outside of the Denver Health Pediatrics School-based Health Clinics. The mobile health clinic visited its first school location today at Swansea Elementary.

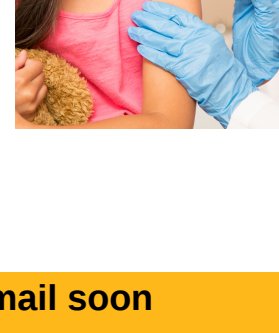


[Learn more](#)

STAY INFORMED

Record number of vaccines for children in 2023

Denver Health care teams administered a record number of vaccinations as part of the Vaccines for Children (VFC) program in 2023, giving nearly 100,000 more shots over last year. VFC is a federally funded program that provides free vaccines for children 18 years and younger who are under-insured, uninsured, on Medicaid and/or who are American Indian or Alaska Native. A total of 223,826 VFC doses were given across the health system in 2023, up from 129,768 VFC doses in 2022.



[Read more](#)

Delta Dental member ID cards to arrive in mail soon

For employees who enrolled in the Delta Dental benefit plan, please know that your new member ID cards are being printed by Delta Dental and should arrive in the mail soon. Should you have an appointment prior to receiving your card, you may let your dentist office know you are employed with Denver Health. They may ask you to provide your social security number. Alternatively, you may access an electronic version of your card through Delta Dental's online portal after creating an account. Please use this [link](#) for instructions. If you have any questions, please reach out to the Benefits Concierge Center at 303-602-6947, option 2, or create a [FreshService](#) ticket.

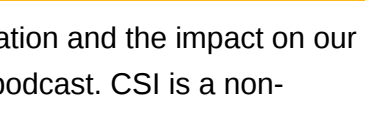
2023 employee W2s now available

Denver Health employee W2s for 2023 were mailed to home addresses earlier this week. Online access via ADP is also [available here](#). First-time users will need to register a new account. Returning users should use the same user ID and password as previous years. Please [follow these instructions](#) and the tips below for help accessing your electronic W2.

[See tips here](#)

Introducing 'Journeys,' our new community newsletter

It's a new year and a new opportunity to showcase the best of Denver Health to a new audience.



Today, Denver Health launched its first patient and community email newsletter, Denver Health Journeys. The goal of Journeys is to inform our community of the comprehensive services offered by our health care system.

If you receive care at Denver Health, you may have already received the newsletter in your inbox. If you would like to sign up for the monthly newsletter, enter your email address under "Denver Health Journeys" on the [About Us page](#). You may also read editions of Journeys at denverhealth.org/newsletter.

CEO Donna Lynne addresses Denver's growing unhoused population

CEO **Donna Lynne** addressed Denver's growing unhoused population and the impact on our health care system with the Common Sense Institute (CSI) for its podcast. CSI is a non-partisan research organization that examines how policies, initiatives and laws affect Coloradans. The extensive interview focused on the economic, social and health impacts of homelessness throughout the Denver community.

[Learn more](#)

SharePoint (Pulse) subsite migration updates

The IT Department continues its tiered approach to upgrading our Pulse intranet site from SharePoint 2013 to SharePoint 2019. Subsites are being migrated by site collection groups. Thus far, [IT](#), [Public Health](#), [Administrative Services](#) and [Financial Services](#) have all been migrated to the upgraded platform. Please read the full story to learn how this affects you and the Pulse pages you regularly access.

[Read more](#)

COMINGS & GOINGS

Denver Health Authority Board welcomes Patti Klinge as new chair

The new year brings a change in leadership to the Denver Health & Hospital Authority Board. **Patti Klinge** is taking over the chair position previously held by **Pia Dean**.



Klinge is actively engaged in the Denver community. She also serves on the Advisory Board of the Ludeman Center for Women's Health Research at CU Anschutz. Previously, she served as Chair of the Board of Trustees of the Women's Foundation of Colorado and Co-chair of the Board of Directors for the Career Services Authority of the City and County of Denver.

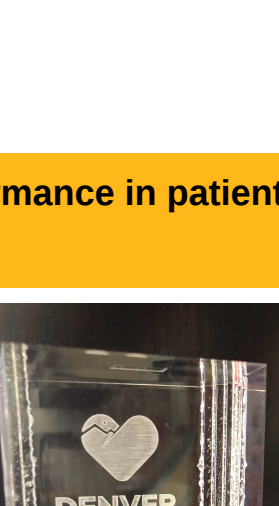
During her tenure on the Board of Florence Crittenton Services, she served as Board Chair and Interim CEO. She also is a past member of the Board of the GLBT Community Center of Colorado where she also served as Board Chair. In addition, Klinge ran a part-time psychotherapy practice for several years, providing services to low-income clients.

On behalf of **CEO Donna Lynne**, Denver Health wants to thank outgoing board chair Pia Dean for her more than three years of service leading the board. Dean joined the board in 2016 and remains as one of its 11 members serving Denver Health.

RECOGNIZING YOU

Daniella Rocha selected as 2024 Emerging Leader

Congratulations to **Daniella Rocha, LCSW, LAC, CHS Behavioral Health**, on being selected for the Geiger Gibson Program's 2024 Emerging Leader award! The award, presented in collaboration with the National Association of Community Health Centers (NACHC), celebrates young leaders whose work has helped further the health center mission of health care and better health for medically underserved patients, communities and special populations.



"I don't know what shape our Integrated Behavioral Health department would be in right now without Daniella having in large part 'come to the rescue' while doing all her own normal work and patient load," said **Michael Russum, MD, Family Medicine Team Lead** at Federico F. Pena Southwest Family Health Center. "She did all of this without being asked with grace, positivity and compassion, demonstrating professionalism and leadership."

[See more](#)

2023 DHEMY awards recognize outstanding performance in patient experience

Congratulations to the following departments for their outstanding performance in patient experience for the year 2023! They are all being honored with a DHEMY (Denver Health Excellence Matters), an award that has been in place at Denver Health for eight years.



- **Comprehensive Care Unit** – Highest performance in the primary care setting
- **Urology Clinic** – Highest performance in the specialty care setting
- **Mom-Baby Unit** – Highest performance in the inpatient setting
- **Emergency Department** – Achieved all their patient experience survey stretch goals
- **Primary Care Clinic at the OMC** – Highest Google rating

The following 10 providers achieved the highest star rating based on patient surveys:

- **Dr. Jennifer Stichman**
- **Dr. Itziar Quinzanos Alonso**
- **Dr. Jeremy Long**
- **Dr. Chi Zheng**
- **Dr. Grace Alfonsi**
- **Dr. Stephanie Gold**
- **Dr. Connie Wolf**
- **Dr. Joel Hirsh**
- **Dr. David Elwell**
- **Dr. Zachary Kahn**

GET INVOLVED

Learn how to maximize outputs from your academic efforts

Join us from **noon - 1 p.m. Friday, Jan. 26**, for "**Maximizing Outputs from Academic Efforts: Getting More Juice from Each Squeeze.**" This seminar, presented by the **Office of Research**, will be in the Administration Building at 601 Broadway, room 408, or if you would like to join via Webex, please contact officeofresearch@dhha.org. For more information, you can [click here](#).

RESTORE Group Support: Migrant Humanitarian Crisis

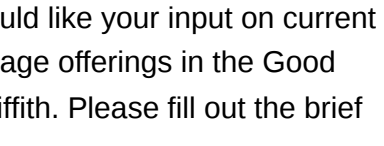
Beginning **Feb. 1**, a new RESTORE group support session will be available as a space to process and collectively share the many challenges, stresses and moral distresses associated with caring for a growing population of migrants in our community.



This group will meet on the **first Thursday** of the month from **8:30-9:30 a.m.** and the **third Wednesday** of the month from **2-3 p.m.** Additional RESTORE group support drop-in sessions (Grief and Loss; Cumulative Stress and Burnout) are also resuming in February. Distress related to the migrant crisis can also be brought to these spaces. Visit the [RESTORE subsite](#) on the Pulse for more information or to register.

5280 Top Docs nomination process now open

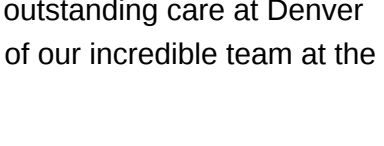
Denver Health physicians are consistently recognized as Top Docs in the Denver metro area by 5280 Magazine. The nomination period for 2024 Top Docs is **now open** and ends **Feb. 15**.



To participate, physicians are required to complete the online registration process at nominations.castleconnolly.com. Nominating physicians will need to provide their first and last name, email address, specialty and personal NPI number. If you have forgotten your NPI number, you can search for it [here](#). More details are available on the Pulse.

Schwartz Rounds spotlights Diversity, Equity, Inclusion & Belonging

Schwartz Rounds are a forum for all Denver Health caregivers, colleagues and staff to address the emotional and social challenges faced in taking care of patients and families.



The Schwartz Rounds mission is to promote compassionate health care and strengthen the relationship between patients and caregivers. Join the Schwartz Rounds committee for a panel from **noon - 1 p.m. Wednesday, Jan. 31**, in the **Nightingale Classroom** in the basement of **Pavilion C** or virtually using this [Webex link](#) for a conversation on "Celebrating Our Wins: Diversity, Equity, Inclusion, & Belonging." No registration required.

Food and Nutrition Services wants to hear from you!

To better serve patients and staff, Food and Nutrition Services would like your input on current diet services and menu options. This will help improve food and beverage offerings in the Good Day Café, Main Street Café and OMC Café. Powered by Emily Griffith. Please fill out the brief survey by **Jan. 31**, [using this link](#).

GRATITUDE

Park Hill Family Health Center receives praise for excellent care

It is incredibly rewarding to hear from patients who have received outstanding care at Denver Health. This week we would like to share a five-star online review of our incredible team at the Park Hill Family Health Center.

"As someone who usually hates going to the doctor's office, my experience at the Denver Health Park Hill location was a sigh of relief! Dr. Hulings is the best – I immediately felt comfortable and safe in her care. The staff was kind, thorough and pretty quick! I am so grateful to have found this clinic and would recommend it to anyone!"

We encourage staff to ask patients to leave a positive review online, as a higher rating helps build trust in our community. Every star counts!

IN THE NEWS

The 411 highlights top stories of the week. Please visit [In the News on the Pulse](#) for a roundup of all recent stories featuring Denver Health.

Next with Kyle Clark: Denver Health CEO Donna Lynne
Jan. 18, 9News

Kyle Clark sat down with **Denver Health CEO Donna Lynne** to discuss the impact of Denver's dual crises of homelessness and migrant arrivals on safety net hospital operations. Watch the full interview [here](#).

Denver needs federal support to pay for migrant health care costs: Steven Federico
Jan. 18, Fox News – America Reports

Denver Health Chief of Government Affairs Steven Federico, MD, joined national Fox News reporter Sandra Smith to explain the challenges facing the national health care system as the influx of newcomers poses challenges to facilities and personnel.

Tips for children, adults receiving vaccines during respiratory virus season
Jan. 24, Fox31

Fox31 sat down with **Sara Hills, PhD, integrated behavioral health manager** at Denver Health, to share how parents can help their children when receiving vaccinations and overcome fears associated with vaccines.


Correction from last week's issue

In last week's issue, under the "Urology Department expands services" story, we misspelled **Jenn Hyer, MD, OB/GYN general physician's** name. The Marketing and Communications Team would like to sincerely apologize to **Dr. Hyer** for this error.

MARK YOUR CALENDAR

January | February

- | | |
|---|--|
| Jan 26: Maximizing Outputs from Academic Efforts | Feb. 9: 2024 State of Research at Denver Health |
| Jan. 30: On-campus Fidelity planner | Feb. 13: Fidelity webinar for retirement savings |
| Jan. 31: Department impact plan submission deadline | Feb. 14: Restore Group Support: Cumulative Stress |
| Jan. 31: Schwartz Rounds committee panel discussion | Feb. 15: Top Docs nomination deadline |
| Jan. 31: Food and Nutrition Services survey deadline | Feb. 16: Walk-in mammogram day |
| Feb. 1: Restore group support: Migrant humanitarian crisis | Feb. 20: On-campus Fidelity planner |
| Feb. 2: Walk-in mammogram day | Feb. 20: RESTORE Group Support: Black/African American Affinity |
| Feb. 6: RESTORE Group Support: Grief & Loss | Feb. 22: Trauma-responsive workshop |
| Feb. 8: On-campus Fidelity planner | |

 **CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.**

Denver Health VALUES how we do it. RESPECT BELONGING TRANSPARENCY ACCOUNTABILITY

SUBMIT A REQUEST TO THE WEEKLY 411 Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

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