

Thursday, February 9, 2023

## Safety and security update: Metal detector trial set for Feb. 27

*Editor's note: As part of biweekly communication in the 411, we will detail the progression of work in the areas of safety and security at Denver Health.*

Denver Health's commitment to improving workplace safety is taking an important step this month with the introduction of metal detectors and bag searches at the entrances of Pavilions A and C, beginning with a trial on **Monday, Feb. 27**. The mobile metal detectors, announced **last month in the 411**, are being added because of concerns from staff, patients and visitors. The security team plans a trial run of an hour or two on the morning of Feb. 27, tentatively starting at 8 a.m. Denver Health leaders and members of the Lean team will be on hand to observe and provide feedback that will help improve the process for trials in the following weeks, some of which will occur in the evening. Signage will be posted at the entrances and elsewhere to guide patients and visitors through the process. Employees with badges do not need to go through the metal detectors and will be waved through by security. However, employees are encouraged during these trials to use their badges to access employee-only entrances. Patients in emergency situations will be allowed to pass through immediately with the aid of one of our security officers to avoid a delay in care. These trials will provide valuable data and feedback for the security team and leaders as they work to standardize a process for metal detectors and bag searches.



## DIVERSITY, EQUITY & INCLUSION

### Denver Health celebrates Black History Month

February is Black History Month, honoring and showing remembrance of the triumphs and struggles of African Americans throughout U.S. history, including the Civil Rights movement and ongoing artistic, cultural and political achievements. At Denver Health, we want to highlight three departments' efforts that have contributed to a positive change in our community. First, the Health Equity Anti-Racist Transformation program strives to advance equitable access to resources for communities negatively impacted by systemic racism. Second, Denver Health's Equity Blueprint strategic plan to reduce health disparities, advance health equity, and promote diversity, equity, and inclusion. Lastly, our Organizational Development team created a **slideshow with a Historical Walk Down Welton Street** to draw awareness to the origins of Black History Month, understand the Black experience in Denver, and highlight Black contributions to the city.



The Diversity, Equity, and Inclusion Council and the Cultural Celebration Workgroup invite you to learn more about these **initiatives here**. You will also find a list of internal events, such as the webinars "Health Equity in Public Health: Now What?" at noon **Feb. 22**, as well as "LGBTQ+ PRISM Monthly Meeting/Black History Highlights" at noon **Feb. 23**, and "Health Equity Progress at Denver Health" at noon **Feb. 28**. The list of external events includes Black Girl Book Club, poetry, dance shows, and Jazz Roots in Five Points.

## IT SECURITY

### Feedback requested on email security changes

Our IT Security Team wants to hear your feedback about the new email security system implemented last month to better protect you and Denver Health against phishing and other malicious email attacks! The changes include a new daily digest of spam/bulk emails and a new banner at the top of all external emails, flagging them as coming from a "sender outside the organization" and allowing you to report them as suspicious, if necessary. If you are experiencing any problems with the new email system – for example, not receiving emails you should be receiving – please contact the Help Desk at 303-436-3777. To tell Denver Health's Chief Information Security Officer **Randall "Fritz" Friezschke** what you think about the changes and what you've noticed (good and bad), please email your feedback to [randall.friezschke@dhha.org](mailto:randall.friezschke@dhha.org). Feedback such as this comment from Dr. Eric Lavonas is what he's looking for: "It filters out a lot of junk, and I can release anything it catches by accident with one click." The feedback and more information on the new system will be shared in an email communication to all staff next week. For more on the changes, please refer to the [guide here](#).



## STAY INFORMED

### Workday update

The official go-live date for the Workday HR and Payroll system is **April 11, 2023**. User Experience Testing (UET) is taking place through **Feb. 28**, allowing 180 employees and leaders to test user guides, complete tasks and provide feedback on the experience. Thank you to everyone participating in UET!



Workday training for people leaders and individual contributors will begin in March and will be designed to give people the information they need when they need it. Training will be offered in a mix of formats including instructor-led sessions, self-led videos and quick reference resources. More information about Workday is available on our [Workday Resources page](#).

### Code of Conduct regarding political activities

With the 2023 **Municipal General Election** less than two months away, Denver Health is reminding staff of its **Code of Conduct** regarding political activities. While Denver Health believes everyone should be an engaged citizen and encourages all eligible individuals to vote, you may not support a candidate, ballot issue or potential legislation while at work.

We've pulled together a list of impermissible and permissible [activities here](#). You can read more of the [Code of Conduct](#); see page 33 of the PDF regarding political activities.

### Good Day Café offering special Valentine's Day menu

Join us in the **Good Day Café** in the basement of Pavilion A from 11 a.m.-1:30 p.m. on **Tuesday, Feb. 14**, for the annual Valentine's Day Lunch and pick up some hand-dipped strawberries or other special treats, while supplies last, for you or a loved one. The special menu includes: herb-roasted beef tenderloin; baked or mashed potatoes; Brussels sprouts with crispy pancetta; horseradish cream; and rosemary garlic demi-glace. A meal with two sides and a bottled water costs \$7.99.



### American Heart Month activities next week in Good Day Café

Denver Health recognizes the importance of supporting employees' physical, mental, emotional and social well-being so they can be their best for our patients and community. For American Heart Month in February, Denver Health is providing activities for employees to promote heart health from 11:30 a.m.-1 p.m. on **Wednesday, Feb. 15**, in the Good Day Café. The event will have free blood pressure screenings; swag; information and resources about spiritual care services; a selfie station; information on benefits in the Denver Health Medical Plan to care for heart health; and information on well-being programs. Employees will be able to enter a prize drawing by writing down one thing they love about their jobs. To enter the drawing virtually, [click here](#) for a form that can be emailed to [Kristin.Ellis@dhha.org](mailto:Kristin.Ellis@dhha.org). Read more about the Feb. 15 activities [here on the Pulse](#).



### Webb hosting new substance use treatment clinic

The Webb Adult Clinic in Pavilion G is accepting referrals for a substance use treatment clinic on Friday mornings. It is an integrated addiction medicine clinic for patients with use disorders, including opioids and alcohol. To refer a patient, send an in-basket message to the Epic pool "DH AMB CHS SUD" or call one of Denver Health's behavioral health educators at 303-436-5711. Pictured are **Dr. Hannan Braun**, left, and **Neave Halvorson**, who are spearheading the substance use clinic at Webb. Braun, an HIV primary care doctor and addiction medicine specialist, and Halvorson, a behavioral health therapist specializing in substance use, said they are excited to serve more patients through the specialty clinic. Thanks to them and to all who provide [treatment services](#) at clinics across our health care system.



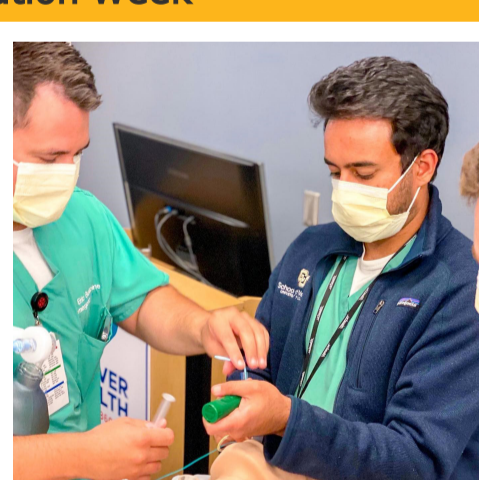
### RESTORE Support Center will be closed Saturday

The Denver Health **RESTORE** Support Center will be closed this **Saturday, Feb. 11**. RESTORE also would like to remind employees of a virtual group support opportunity this month, a "Cumulative Distress & Burnout" session, which occurs every third Friday of the month and is set for **1 p.m. on Feb. 17**. [Click here](#) to register. RESTORE group support sessions are free, confidential and facilitated by RESTORE peer responders who are trained to provide emotional support and psychological first aid. You may also email [Restore@dhha.org](mailto:Restore@dhha.org) with a request to be registered.

## RECOGNIZING YOU

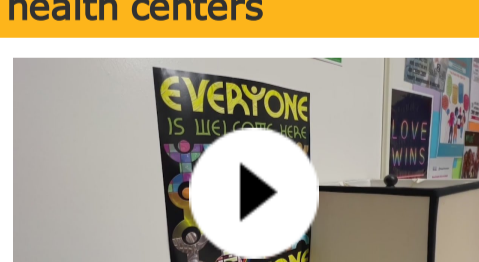
### Celebrate Resident and Fellow Appreciation Week

Denver Health will celebrate Resident and Fellow Appreciation Week **Feb. 13-17**, encouraging employees to thank any residents or fellows you meet for their hard work. The Office of Education is [providing free breakfast vouchers](#) to all residents and fellows at Denver Health, redeemable during the appreciation week at the Good Day Café. Denver Health welcomes more than 1,000 residents and fellows in all areas of the hospital and clinics each year. They learn while contributing critical care to our patients. Thank you for all the work you do! Pictured are emergency medicine residents pictured here, **Dr. Eric Bustos**, left, and **Dr. Akshay Kumar**.



### Youth adviser a champion for school-based health centers

**Jemima Safi**, a school-based youth adviser for Denver Health, [shared her story with Fox 31 News](#) about how Denver Health's school-based health centers (SBHCs) played such a large role in her life and her family's life after they immigrated to Colorado when she was a child. In addition, **Family Nurse Practitioner Julianne Puckett** talked about her efforts with refugee students, like Jemima, as the medical provider for the SBHC at Denver South High School. [Click on the video](#) to watch Fox31's story and read more about Safi's experience with school-based health centers in [this blog post](#).



### Denver Health in the media

- **Feb. 6, EMS World**  
A few **Denver Health Paramedics** will be featured in a documentary called "Into the Unknown". You can watch the trailer in [this article on EMS World](#).
- **Feb. 6, Medical Economics**  
Denver Health's approach to equitable health care was highlighted in a **Medical Economics** article about improving equity in health outcomes.
- **Feb. 7, The Endocrine Society**  
**Dr. Ro Pereira** with **endocrinology** joined a panel discussion with The Endocrine Society about how a new generation of anti-obesity medications are changing treatment. [You can watch here](#).
- **Feb. 8, Denver7**  
Denver Health CEO **Donna Lynne** [talks to Denver7](#) about the legislative bill to provide funding to Denver Health and the factors driving the need to support the city's safety net hospital.
- **Feb. 8, The Denver Post**  
Colorado lawmakers acknowledged Denver Health needs more financial support to deliver care and fast-tracked a \$5 million proposal to help stabilize our safety net hospital. In an interview with **The Denver Post**, CEO **Donna Lynne** discusses how uncompensated care has doubled over the last few years.

### National awareness and recognitions

**Feb. 14** is **National Donor Day**, **Feb. 12-18** is **Heart Failure Awareness Week** and **Feb. 14-21** is **National Cardiac Health Week**.

Is there a department that you'd like us to recognize during a special week or month? Let us know in an [Employee Outreach Request form](#) and we'll spotlight them in the 411.

### February | March

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>Feb. 11: RESTORE Support Center closed</li> <li>Feb. 13: Diabetes education conference</li> <li>Feb. 15: Heart Month activities in Good Day Café</li> <li>Feb. 17: RESTORE virtual session "Distress &amp; Burnout"</li> <li>Feb. 17: Fidelity retirement planning appointment</li> <li>Feb. 22: "Health Equity in Public Health" webinar</li> </ul> | <ul style="list-style-type: none"> <li>Feb. 23: "Black History Highlights" webinar</li> <li>Feb. 28: CollegeInvest Lunch and Learn session</li> <li>Feb. 28: "Health Equity Progress" webinar</li> <li>March 8: Fidelity retirement planning appointment</li> <li>March 31: Fidelity retirement planning appointment</li> </ul> |
|---|---|

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

SUBMIT A REQUEST TO THE **WEEKLY 411**

Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

