

Thursday, February 22, 2024

Strategic Plan rollout continues with additional town halls



Denver Health CEO **Donna Lynne** and members of the executive leadership team continued the 2024-26 Strategic Plan rollout this week with town halls in Pavilion C and smaller group meetings. Donna discussed the strategies, strategic initiatives and tactics of the plan.

"The Strategic Plan is not just a document; it is something we should be living and breathing," she said Monday at the all-staff town hall.

More than 1,000 employees have attended the first week of meetings and town halls in person or virtually. Common questions from attendees focused on compensation, construction plans and workforce development.

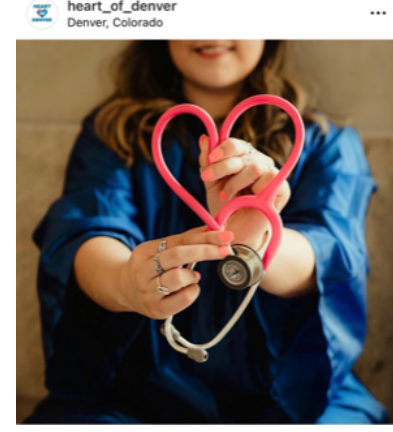
Strategic Plan town hall and meeting attendees also got to see the [first commercial](#) for the education campaign, which will inform the community about the range of services that Denver Health provides.

More town halls are scheduled through **Feb. 29**, and many smaller group meetings will take place over the next month. For more information or to download a calendar invite to a remaining town hall, visit [the Strategic Plan Pulse sub-site](#).

STAY INFORMED

All Day Café celebrates opening with ribbon cutting

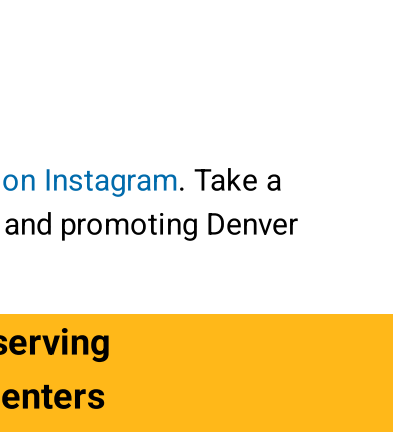
Food and Nutrition Services (FANS) held a ribbon-cutting ceremony for the All Day Café during the overnight shift Monday. **CEO Donna Lynne** and **Mark Wright, associate chief operating officer**, joined **Laurie Wohlscheid, FANS general manager**, to celebrate the opening and discuss the nutritious options available. Employees now have access to a 24/7, self-service micro market that offers premade meals, snacks and a variety of beverage options. [Click here to watch a tour](#) of the All Day Café.



Pictured from left are Wright, Lynne, Wohlscheid, **Cristi Quinn, retail manager**, and **Tay Brooks, stockroom supervisor**.

Follow 'Heart of Denver' on social media, help spread word about Denver Health's essential community role

As previously shared in the 411, Denver Health is the subject of a communitywide education campaign that aims to better tell Denver Health's story to the City and County of Denver. This education campaign is paid for by the Heart of Denver, a nonprofit aligned with our health care system, to help improve familiarity with the unique and necessary role of Denver Health.

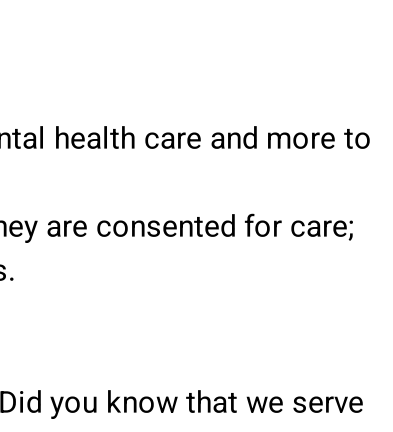


Heart of Denver has Facebook and Instagram accounts to showcase how Denver Health is truly the "heart" of our city. From our top trauma and emergency response services to our school-based health centers, service lines and mobile health clinics, these posts aim to share more about our care in the community.

Follow [@TheHeartofFourCity](#) on Facebook, and [@heart_of_denver](#) on Instagram. Take a moment to learn more about how the Heart of Denver is uplifting and promoting Denver Health by visiting [theheartofdenver.org](#).

Mobile methadone dispensary now serving Westside, Eastside Family Health Centers

Denver Health's new mobile methadone dispensary is now serving patients at two community health clinics. The Mobile Opioid Medication Assisted Treatment (MOMAT) unit is among the first of its kind in the nation. Methadone is used for treating opioid use disorder (OUD) and must be dispensed at federally licensed facilities.



To better integrate OUD treatment into primary care and to make methadone more geographically accessible for patients, the MOMAT unit will be at the Sam Sandos Westside Family Health Center on Wednesdays and Fridays and at the Bernard F. Gipson Eastside Family Health Center on Tuesdays and Thursdays.

For more information, please check our [MOMAT website](#) or call our Substance Treatment Line at 303-436-5711.

School-Based Health Care Awareness Month poll results

As we celebrate School-Based Health Care Awareness Month, we've been asking you on the Pulse, "What is true about Denver Health's School-based Health Centers (SBHCs)?" The options for answering were:

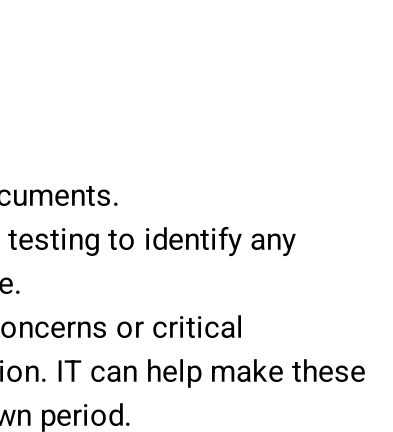
- SBHCs are located in 19 Denver Public Schools (DPS).
- SBHCs provide virtual care in more than 60 DPS schools.
- SBHCs provide wellness visits, vaccines, prescriptions, mental health care and more to DPS students and their siblings.
- SBHCs allow your child to schedule their own visits once they are consented for care; they do not need a parent present during their appointments.
- All of the above.

More than 92% of you answered correctly with "all of the above!" Did you know that we serve more than 15,000 students and their siblings each year at our SBHCs? If your student is not one of them, [please visit our website for more information](#).

Also, be sure to take our new Pulse poll about cardiovascular health as we continue celebrating American Heart Month as well.

Missing infant drill advances patient safety efforts

Denver Health Emergency Management conducted a "Code Pink" missing infant drill to test the new infant security system and help staff practice the appropriate response. A Denver Health employee simulated the abduction by cutting a patient tag and attempting to leave the Mom/Baby Unit in Pavilion C with a doll concealed in a backpack. **Jennifer Lee Stokes, RN**, stopped the "abductor" from exiting the unit.



The abductor then continued the simulation, traveling to the basement from Pavilion C to Pavilion A to test additional areas of the hospital. They were once again stopped while exiting the stairwell in Pavilion A by **Karey Schutte, RD, clinical nutrition manager**, and **Jody Lind, CNSC, senior registered dietitian** (pictured left to right). This drill is an important reminder that all hospital employees are responsible for following and enforcing [Code Pink procedures](#). Thanks to everyone who participated and kudos to the employees who stopped the abductor!

DHMP, Clinical Services Pulse sites migrating soon

Denver Health Information Technology's project to upgrade the Pulse to a new version of SharePoint continues with the migration of DHMP sites beginning **Monday, Feb. 26**, and [Clinical Services sites](#) starting **Monday, March 4**. Clinical Services' intranet, and includes the departments of Medicine, Nursing, Patient Safety and Quality, Surgery/Trauma, Pharmacy, on-call schedules, Infection Prevention, Medical Staff Office and many additional pages that are accessed by Denver Health providers and staff daily. Please be aware that all migrating sites will be in a read-only state during the migration, which is expected to last for three days.

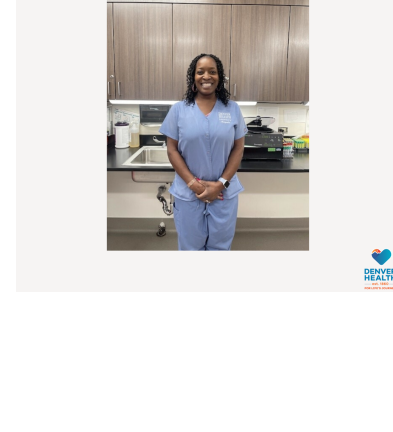
How you can help:

- If you are a Pulse site administrator:
 - Please [clean up your sites](#) by deleting old, unused documents.
 - Determine who from your team will conduct end-user testing to identify any errors once your site collection migration is complete.
 - Email pulse_upgrade@dhha.org with any questions, concerns or critical documents that need to be updated during the migration. IT can help make these available through other channels for the three-day down period.

Everyone should be aware that all favorites/bookmarks to Pulse pages will be broken by the upgraded site locations once migrated. All external references to Pulse pages (links in SmartSheet, Cornerstone, etc.) will need to be manually updated by the content owners after the migration.

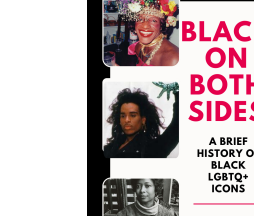
Denver Health staff attend hearing in support of Title X funding

Lauren Winn-Dallmer, health educator, and **Tara Thomas-Gale, health services administrator**, joined staff from the Colorado Children's Campaign last Friday at the state Senate in support of bill SJR24-008 for Title X funding in Colorado. The bill, which would provide funding for reliable and effective family-planning services, passed in the Senate and was introduced in the House.



Thank you to the staff who attended in support of this bill! You can find more information on [the bill here](#).

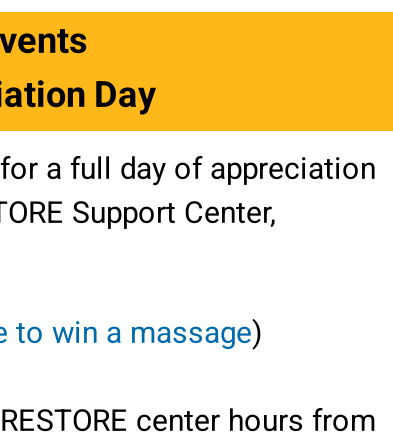
DENVER HEALTH SPOTLIGHT



Recognizing Denver Health employees for Black History Month

As we continue our Black History Month employee features, this week we meet **Angela Stepany, senior lab technician**.

The newly formed Black/African American Employee Resource Group, led by **Kodi Toussaint, practice manager for the Eastside and Westside dental clinics**, and **Chris Bryant, training manager** at Montebello, reached out to colleagues throughout the health system to share their Denver Health journey.



[Read more](#)

GET INVOLVED

LGBTQ+ Health Services hosting 'History of Black LGBTQ+ Icons'

Please join LGBTQ+ Health Services at **noon Wednesday, Feb. 28**, for "Black on Both Sides: A Brief History on Black LGBTQ+ Icons."

The program will look at the impact of various Black LGBTQ+ trailblazers and how to uplift the legacy of Black queer culture in our day-to-day lives.

You can join the event via Webex by clicking [the link here](#).



Workplace Well-being, RESTORE events planned for National Employee Appreciation Day

Friday, March 1, is National Employee Appreciation Day! Join us for a full day of appreciation events hosted by Workplace Well-being and RESTORE in the RESTORE Support Center, located on the first floor of Pavilion B. Events include:

- Massage therapy: **11 a.m.-3 p.m.** (sign up [here for a chance to win a massage](#))
- Pet therapy: **3-5 p.m.**
- Appreciation and gratitude activity: Drop in any time during RESTORE center hours from **10:30 a.m.-6 p.m.** to write a thank you card or shoutout to a colleague to show your appreciation for all they do.

We will also be providing swag and resources, including information about discounted Colorado Rapids tickets for Denver Health employees and their families! See a [flyer here](#).

RECOGNIZING YOU

Palliative care team members secure funds to assist patients facing serious medical illness

Palliative care team members at Denver Health are going above and beyond to provide patients with so much more than compassion and warmth as they face serious medical illnesses. **Social worker Meg Lands**, along with **volunteers Jessica Isaacson and Michael Boccagno**, worked to secure more than \$24,000 to support patients with additional needs like food, shelter, help with copayments and more. Denver Health **Palliative Medicine Division Chief Kelly Ferraro, MD**, says the group is making a huge difference in the lives of their patients at a time when they need it most.

PERKS & DISCOUNTS

Prepare for summer with child care benefit offerings

Summer is just around the corner, and we would like to remind you about child care benefits offered to all Denver Health employees. With direct partnerships with The Learning Care Group and KinderCare Learning Centers, employees will receive a 10% tuition discount on child care expenses and a free initial registration fee. For more information, visit the [child care benefits website](#) and the [2024 Summer Camp flyer](#).

Stay up to date with RESTORE

Would you like to receive RESTORE's monthly newsletter to be kept in the know about center programming, including chair massages, group support sessions and more? If so, email RESTOREcenter@dhha.org. Not sure yet? You can read the [February issue here](#).

Upcoming RESTORE activities:

- Creative Arts Session: Rock Painting – 11 a.m. – 3 p.m. **Thursday, Feb. 29**, with **Rubi Sanchez, RN**, who can facilitate in English and Spanish. For more information, [click here](#).
- Group Support: Migrant Humanitarian Crisis – First Thursday of every month from 8:30 – 9:30 a.m. and third Wednesday of every month from 2 – 3 p.m.
- Group Support: Black/African American Affinity – Third Tuesday of every month from 12:30 – 1:30 p.m.
- Group Support: Grief & Loss – First Tuesday of every other month from 4 – 5 p.m.
- Group Support: Cumulative Stress & Burnout – Second Wednesday of every month from noon – 1 p.m.

Register for an upcoming group support session in [advance here](#).

GRATITUDE

Denver Health Cardiology Department praised for excellent care

It is rewarding to hear from patients who have received outstanding care at Denver Health. This week we would like to highlight a five-star online review of our incredible Cardiology team!

"Mariah Martin, cardiology general app, and Ryan Martin, MD, cardiology noninvasive physician, are a great duo. They are new to Denver Health but have really brightened my idea on our future in cardiology. I'm comfortable with them and they are willing to go above and beyond for their patients."

We encourage staff to ask patients to leave a positive review online, as a higher rating helps build trust in our community. Every star counts!

IN THE NEWS

The 411 highlights top stories of the week. Please visit [In the News on the Pulse](#) for a rundown of all recent stories featuring Denver Health.

Denver Health honors former Denver Mayor Wellington Webb
Feb. 15, CBS Colorado

Denver Health unveiled a commemorative portrait of Webb, which will be on display near the main entrance. During his time in office, Webb led the initiative to transition Denver Health from a city-run department to an independent hospital authority. "I don't think there is anything more important than providing for the health care of the citizens and residents in the cities and states in which we live," Webb said.

What parents should know about children's dental health
Feb. 21, Fox31

Dani Ford, manager of school-based oral health programs at Denver Health, joined Fox31 for National Children's Dental Health Month and SBHC Awareness Month to talk about common oral health issues for children and how parents and guardians can address them with young children.

Mobile addiction treatment: Denver Health's RV solution
Feb. 22, Newsbreak

The RV will travel between two Denver Health family health centers on the east and west sides of town. The idea is to provide medication-assisted drug treatment such as methadone at centers where general health preventative services also are provided. "This is the vehicle, no pun intended, to do that," said **Matthew Hoag, of Denver Health**. Hoag talked about the project Wednesday during the Safety, Housing, Education and Homelessness Committee of the City Council.

National awareness and recognitions

Feb. 22 is **Heart Valve Disease Awareness Day** and **Feb. 29** is **Rare Disease Day**. Is there a department that you'd like us to recognize during a special week or month? Let us know in a [Marketing Request form](#) and we'll spotlight them in the 411.

MARK YOUR CALENDAR

February | March

- Feb. 26:** Heart-healthy meal in Good Day Café
- Feb. 28:** [Black on Both Sides: A Brief History on Black LGBTQ+ Icons](#)
- Feb. 28:** Zero Suicide Survey Closes
- Feb. 28:** 2024-26 Strategic Plan town hall (all staff)
- Feb. 27:** WorkLife tax preparation webinar
- Feb. 29:** 2024-26 Strategic Plan town hall (providers)
- Feb. 29:** 2024-26 Strategic Plan town hall (all staff)
- Feb. 29:** Creative arts session: rock painting
- March 1:** RESTORE free massages
- March 1:** Pet therapy in RESTORE Support Center

- March 5:** Mobile blood drive
- March 7:** Restore Group Support: Migrant Humanitarian Crisis
- March 8:** Moving research evidence into routine care
- March 13:** RESTORE Group Support: Cumulative Stress & Burnout
- March 20:** Restore Group Support: Migrant Humanitarian Crisis
- March 21:** Trauma-responsive care workshop
- March 22:** Nurses Week Award nominations close
- March 26:** WorkLife tax preparation webinar

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

Denver Health VALUES how we do it. RESPECT BELONGING TRANSPARENCY ACCOUNTABILITY

SUBMIT A REQUEST TO THE WEEKLY 411 Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

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