



DENVER HEALTH'S WEEKLY 411

The week's most critical information delivered to your inbox.

Thursday, February 2, 2023



Listening sessions today, next week welcome physician feedback

After hearing from thousands of Denver Health employees in recent months, CEO Donna Lynne has added more listening sessions to ensure a greater physician voice. Physicians are invited to join Donna and other leaders at 4:30 p.m. today, Feb. 2, in the Sabin classroom in Pavilion C or at noon Tuesday, Feb. 7, in Room 927 in the 601 Broadway building. Some 3,000 Denver Health employees attended the previous listening sessions beginning in November. The feedback received in these sessions will help shape the goals, visions and strategic objectives of Denver Health in 2023 and beyond.

STAY INFORMED

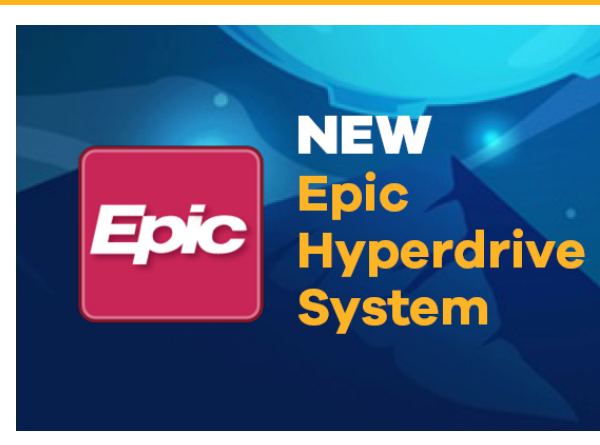
Wear Red Day on Friday spotlights women's heart health

Friday, Feb. 3, is National Wear Red Day, which raises awareness about cardiovascular disease and stroke in support of women's heart health. February is also American Heart Month, and the American Heart Association encourages everyone to support CPR education and other lifesaving programs. As a reminder, the Denver Health Paramedic Division offers a variety of courses, including the AHA's Heartsaver CPR AED training from 10 a.m.-noon on Saturdays at the Rita Bass Trauma and EMS Institute, 190 W. Sixth Ave. The CPR course costs \$30. Click here for a full list of classes and to register.



Epic's new Hyperdrive launching for all users in March

Denver Health's Epic will change to a new backend, web-based support structure called Hyperdrive for all users in March. Staff mostly will see minor changes, as your Denver Health Epic team has been moving systems over behind the scenes for years. The switch will make Epic snappier. Hospitals that started using Hyperdrive in December saw an improvement in response time — the time between a mouse click and when the computer does the task — of at least 30%. Hyperdrive also allows the network to more easily install updates. For a sneak peek to the changes, watch this video. While all users at Denver Health will start using the new Epic on March 6, a handful of users are using the system today and starting Saturday, Feb. 4, and in the days following, a select group at the Peña clinic and in the ACUTE units will begin using Hyperdrive as part of a larger pilot. We are grateful to our pilot users as they will help ensure a smooth transition to Hyperdrive.



New teen educator program comes to Denver Health

The Denver Health Pediatrics at Denver Public Schools: School Based Health program recently implemented a youth-led program called Providers and Teens Communicating for Health (PATCH). PATCH is an evidence-based program with a mission to create a supportive environment that improve the health and well-being of adolescents through youth-adult partnerships. PATCH has two main scripted workshops for providers and teen educators. Teen educators, including those seen in the photo, recently led a provider workshop for the Westside Pediatrics Team. Click here to learn more about PATCH at Denver Health. For more information or to sign up for a workshop, email Tara.Melinkovich@dhha.org.



W2s mailed to homes and available online

The Denver Health Payroll team's processor, ADP, mailed W2s to employee addresses on file in Compass this week. In addition to the mailed copy, your W2 is available online. Here's how to get it. If you have questions about your W2, please email payrolldept@dhha.org.



PERKS & DISCOUNTS

Updated 'Dream Delivered' book discounted for employees

The new 2023 edition of "A Dream Delivered: The Community Health Center Movement in Denver" is available in the gift shop in Pavilion B for \$29.95 for employees (regularly \$39.95). The book expands on the original 2016 edition, which tells the story of Denver city officials and physicians who more than 50 years ago took up the cause that quality health care was a human right that should be available to everyone. The new version features a foreword by Dr. Simon Hambidge, Denver Health's chief ambulatory officer and CEO of Denver Community Health Services (shown at right), and reflects the massive changes and occurrences since 2016, including the COVID-19 pandemic. "This book captures the journey of Denver's community health centers beginning with the opening of the Eastside Family Health Center in 1966," Hambidge writes.



Catch That Star: Increased incentive for employee referrals

Our employee referral program, Catch That Star, gives current employees cash for bringing new employees to Denver Health. Please encourage your friends, professional network, family members and neighbors to apply for a job at Denver Health. If they get hired, you get paid. To receive the incentive, the person applying for the job must type in your name as the referral source in their online application. If the applicant is hired for a full-time position, you earn \$500. If they're hired for a part-time or intermittent position, you earn \$250. Referrals to fill a "hot job" now pay up to \$5,000! Hot jobs are positions deemed critical staffing needs or difficult to fill.



RECOGNIZING YOU

Dispatcher Regina Fake receives Life Saver Award

Denver Health paramedic dispatcher Regina Fake received a Life Saver Award from the 911 Communications Center in December for her role in helping save the life of a patient who was choking early on Sept. 2. Fake took a call from the Samaritan House shelter when a guest was having trouble breathing, fainted and then stopped breathing and was turning purple. Fake directed the caller to get a defibrillator, but the facility didn't have one. Fake calmly walked the caller through chest compressions to relay to another staff member at the shelter, and eventually the patient began breathing again. Fake stayed on the phone with the caller under Denver Health paramedics arrived and transported the patient to the nearest hospital, where it was discovered that the patient had been choking on an orange. Fake's recognition of an evolving medical situation and her ability to demonstrate clear mastery of the EMD protocol helped save a life. The patient made a full recovery and was discharged two days later. Join us in thanking Regina Fake, seen at right holding her Life Saver Award in a red envelope, and all Denver Health paramedics.



More Denver Health physicians recognized as top teachers

In addition to Drs. Jessica Jack and Anne Frank, who were recognized in last week's 411, three more Denver Health physicians were recognized by the University of Colorado School of Medicine for their teaching efforts in 2022. The school awarded Dr. Daniel VanDerPloeg as Teacher of the Year, Dr. Shalvi Patel as Family Medicine Teacher of the Year, and Dr. Jennie Buchanan as Emergency Medicine Teacher of the Year. The physicians were chosen among nominations from students in the school's longitudinal integrated clerkship (LIC) curriculum. Congratulations to Drs. VanDerPloeg, Patel, Buchanan, Jack and Frank, and thank you to all Denver Health staff who teach medical students and other learners.

GET INVOLVED

Keep your employee profile current for important Rave alerts

To help maintain the effectiveness of the Rave Mass Notification System in times of emergency, all Denver Health employees are asked to review their profiles and keep their cellphone and work location information up to date. The Rave system allows Denver Health to send targeted communication to employees and can be filtered by job role, department and work location, which is particularly important because it is manually maintained by employees, who may have moved work locations recently. Click here for a PDF on how to update your profile.



Learn about Colorado college savings program at virtual event

Are you looking to save for college for children, grandchildren or even yourself? Denver Health has partnered with CollegeInvest to offer employees access to Colorado's 529 college savings program. This program allows you to use tax-advantaged college savings plans for higher education expenses. Denver Health is hosting a virtual CollegeInvest Lunch and Learn session from noon-12:45 p.m. Feb. 28. All attendees will receive a free \$25 starter account. After registering here, you will receive a confirmation email with information on joining the webinar. Click here to learn more about the CollegeInvest program. Email kristin.ellis@dhha.org with questions.



RESTORE offering free virtual group support sessions

Denver Health RESTORE is offering virtual group support opportunities this month, beginning with a "Black Affinity" session at noon on Friday, Feb. 3, that is specifically for staff who identify as Black or African American. Register here for that meeting. A "Cumulative Distress & Burnout" session, which occurs every third Friday of the month, is set for 1 p.m. on Feb. 17. Click here to register. RESTORE group support sessions are free, confidential and facilitated by RESTORE peer responders who are trained to provide emotional support and psychological first aid. The flyer to the right includes QR codes with links to those sessions as well, or you can email Restore@dhha.org with a request to be registered.



Staff survey helps Denver Health researchers with opioid project

Denver Health staff are invited to take a survey to help Outpatient Behavioral Health Services with a research project that explores the perceptions of interventions targeting opioid use disorders. The survey takes about 20 minutes and will help to progress substance use disorder treatment and education throughout the health care system. The resident project will provide information that will further educational efforts regarding harm reduction as Colorado and the rest of the nation face an opioid crisis.



Denver Health in the media

- Jan. 25, Heallo
Kati Shihadeh, a clinical pharmacy specialist with the Infectious disease team, provided some resources that may help clinicians prescribe fewer antibiotics.
— Jan. 28 Denver Post
What many providers once knew as an "X-Waiver" is now gone. Dr. Josh Blum of the behavioral health team talked to The Denver Post about what this move means for addiction treatment.
— Jan. 30, Giddy
A men's sexual health publication was wondering why more girls are hitting puberty sooner. Dr. Sonja O'Leary, a pediatrician with the school-based health centers team, shed insight on this topic.
— Jan. 31, CPR
With the recent cold snap, CPR wanted to know how many patients Denver Health has treated with frostbite or hypothermia.

National awareness and recognitions

Feb. 3 is National Wear Red Day for women's heart health, Feb. 4 is World Cancer Day and Feb. 7 is National Black HIV/AIDS Awareness Day.
Feb. 7-14 is Congenital Heart Defect Awareness Week.

February is Black History Month, AMD/Low Vision Awareness Month, International Prenatal Infection Prevention Month, National Cancer Prevention Month. Mentioned in last week's 411 were School-Based Health Center Awareness Month, American Heart Month and National Children's Dental Health Month.

Is there a department that you'd like us to recognize during a special week or month? Let us know in an Employee Outreach Request form and we'll spotlight them in the 411.

February | March

- Feb. 2: CEO Listening Session for physicians
Feb. 3: State of Research seminar
Feb. 3: RESTORE virtual session "Black Affinity"
Feb. 3: Deadline to apply for Phlebotomy Program
Feb. 7: CEO Listening Session for physicians
Feb. 7: Fidelity retirement planning appointment
Feb. 13: Diabetes education conference
Feb. 17: RESTORE virtual session "Distress & Burnout"
Feb. 17: Fidelity retirement planning appointment
Feb. 28: CollegeInvest Lunch and Learn session
March 8: Fidelity retirement planning appointment
March 31: Fidelity retirement planning appointment

CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.

SUBMIT A REQUEST TO THE WEEKLY 411. Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

