

Thursday, December 22, 2022

Employees help spread holiday cheer



A ho-ho-whole lot of Denver Health employees have helped Child Life Services spread holiday cheer to pediatric patients this month. Employees donated gifts and volunteered to wrap and distribute them to children in the hospital around the holidays. A special shoutout to Mr. and Mrs. Claus — Chris Peterson, a PEDS/PICU charge nurse, and Jamie Morelli, assistant nurse manager on labor and delivery — who came down from the True North Pole to surprise kids with gifts in the hospital.



Safety and security update: Delaware garage improvements

Editor's note: As part of biweekly communication in the 411, we will detail the progression of work in the areas of safety and security at Denver Health.

Denver Health is working to address concerns about the Delaware Street parking garage, which provides free parking for patients and visitors. Several upgrades are being made to improve safety, security and accessibility.



- Lighting fixtures are being upgraded to LED to be brighter and more energy efficient.
- Cameras are being added throughout the garage and at entrances and exits.
- Light kits and signage are being added to make emergency phones easier to locate.
- Signage is changing to better identify stairwells, floor numbers, elevator locations and exit routes.
- Parking spaces have been re-stripped.
- The garage has been power-washed and will be cleaned regularly moving forward.
- Gates have been installed to allow for license plate reading and better tracking of vehicles.
- Work is being done to reinforce stairwells and improve waterproofing.

Denver Health's master-planning team is also working on five-, 10- and 15-year campus facility plans, and replacing the Delaware garage will be part of those plans.

Innovative program helps Denver Health's youngest patients

The [Infant Mental Health program](#) at Denver Health has specialists who work with children at all 10 Denver Health [community health centers](#). This innovative program provides a multigenerational approach to mental health care, focusing on both the child and the caregivers. The goal is to prevent the emotional, social and financial costs of adverse childhood experiences and toxic stress as the child grows and matures.



[Read more](#)

STAY INFORMED

Laboratory services moving to OMC after Webb lab closure

In an effort to create significant cost reductions and better align staffing needs, while minimizing clinical impact at our community health centers, Laboratory Services will close its Webb laboratory operations in Pavilion G effective **Jan. 2**. The last day patients will be able to use the Webb lab is **Dec. 30**. If patients need on-campus, outpatient laboratory services, we ask that staff please direct patients to the Outpatient Medical Center laboratory in Pavilion L. More patient



communication, wayfinding and signage will be provided before Dec. 30. Thanks to the Laboratory Services team for leaning into this solution and steering this decision toward what we intend to be a seamless transition for staff and patients.

Microsoft OneDrive a new file-sharing solution

Have you ever needed to share a file in Word, Excel or PowerPoint with team members, but the file was too big to send as an email attachment? Or maybe you wanted to collaborate when working on a file, so that the whole team could review, comment and even edit a document in real time?

To address these needs without increasing the budget, the IT team at Denver Health will give all staff access to Microsoft OneDrive beginning **Thursday, Dec. 22**. OneDrive is a cloud-based application that can be used to share files, [co-author](#) and [securely collaborate](#) with other staff while on the Denver Health network. No more emailing back and forth with edits and suggestions! And it's all included in Denver Health's Office 365 contract.

To find out how to access and start using OneDrive, check out the [overview document](#) here.

Reduced holiday hours in hospital eateries

Food and Nutrition Services will have reduced retail hours through the holidays:

OMC Café and Main Street Café

Closed Saturday, Dec. 24; Sunday, Dec. 25; Monday, Dec. 26; Saturday, Dec. 31; Sunday, Jan. 1 and Monday, Jan. 2.

Good Day Café

Open 6:30 a.m.-2 p.m. on Saturday, Dec. 24; Sunday, Dec. 25; Monday, Dec. 26; Saturday, Dec. 31; Sunday, Jan. 1 and Monday, Jan. 2.

Staff invited to wear holiday scrubs

Denver Health is inviting staff members to wear holiday-themed scrubs and uniforms **through Jan. 2**. All clothing must conform to Denver Health's [dress code policy](#). Please refrain from wearing any clothing that may be viewed as offensive by other staff or patients, who come from various cultures and religions. We hope everyone has a wonderful holiday season and that your festivity brings joy to your patients, families and colleagues.

Denver Health leader speaks at D.C. conference

Denver Health Chief Research Officer [Romana Hasnain-Wynia](#) spoke last week at the 15th annual [Conference on the Science of Dissemination and Implementation in Health](#) in Washington, D.C. The speaking session, "Data Systems & Evidence: Building Implementation Surveillance Systems," focused on building better health care systems that can be more proactive and responsive to communities. Sponsored by [AcademyHealth](#) and the National Institutes of Health, the conference aims to address priorities in the field of health care,



grow the research base and ensure that evidence informs decisions that will improve the field. As chief research officer, Hasnain-Wynia oversees Denver Health's research and sponsored programs through the Office of Research, which works to develop new and improved ways to provide the highest quality care to Denver Health's diverse patient population, and to be a model of research excellence among academic safety net institutions.

RESTORE Support Center holiday closures

The Denver Health [RESTORE Support Center](#) will be closed on Christmas Day, **Dec. 25**, and New Year's Day, **Jan. 1**. RESTORE, or Resilience & Equity Through Support & Training for Organizational Renewal, has peer responders who provide confidential emotional support, psychological first aid and a hand-off to resources when appropriate. All Denver Health employees, contractors, trainees and students are encouraged to use RESTORE services when in distress by calling 303-436-7473 or emailing RESTORE@dhha.org.



RECOGNIZING YOU

911 Communications Center celebrates accreditation

Employees at the Denver 911 Communications Center, which includes the Denver Health paramedics dispatch team, celebrated last week after becoming the 304th [Accredited Center of Excellence \(ACE\)](#) in the world earlier this year. The Denver center was certified in May by the [International Academies of Emergency Dispatch \(IAED\)](#). The IAED uses a universal standard for emergency dispatchers taking calls while first responders are en route. The ACE designation is reserved for high-performing agencies that cultivate pride, teamwork and innovation by putting their communities first. Capt. Danielle McKelvy and her team, who oversee paramedic dispatch, played a vital role in the application process to earn this designation for the Denver 911 system.



Patient who had heart attack reunites with paramedics

Matt Groves received an early holiday gift on Oct. 18 — another chance at life. It was a typical Tuesday for Groves at his law firm when he suddenly started feeling chest pain. He called 911, and Denver Health paramedics [Alex Kaklamanos](#) and [Keane Ferretti](#) rushed to his office on Pearl Street. "The fast actions of your crew, and their decision to transport me to Denver Health, clearly saved my life in retrospect," Groves said of his heart attack. After making a full recovery, Groves and his family reunited with paramedics Kaklamanos and Ferretti last week to thank them for their professionalism and excellence that day.



Students graduate from School of Medical Laboratory Science

The [Denver Health School of Medical Laboratory Science](#) graduated seven students on Nov. 16. They completed the 11-month post-baccalaureate certificate program and were able to sit for the Medical Laboratory Scientist national certification exam, given by the [ASCP Board of Certification](#). All seven passed to continue the school's 100% pass rate. Denver Health has hired four of the seven graduates.



Health care in the news: What's trending around the state and nation

- Eight [health care takeaways](#) from Congress' last-minute \$1.7B spending bill.
- Pediatricians watching [group A strep cases](#) in Colorado.

Want to share health care and health policy news? Email us stories from around Colorado and the nation at public_relations@dhha.org.

December | January

Dec. 24-26: OMC Café and Main Street Café closed
Dec. 25: RESTORE Support Center closed
Dec. 30: Last day for patients to use Webb lab
Dec. 31: OMC Café and Main Street Café closed

Jan. 1: RESTORE Support Center, OMC Café and Main Street Café closed
Jan. 2: OMC Café and Main Street Café closed

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SUBMIT A REQUEST TO THE **WEEKLY 411**

Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

