

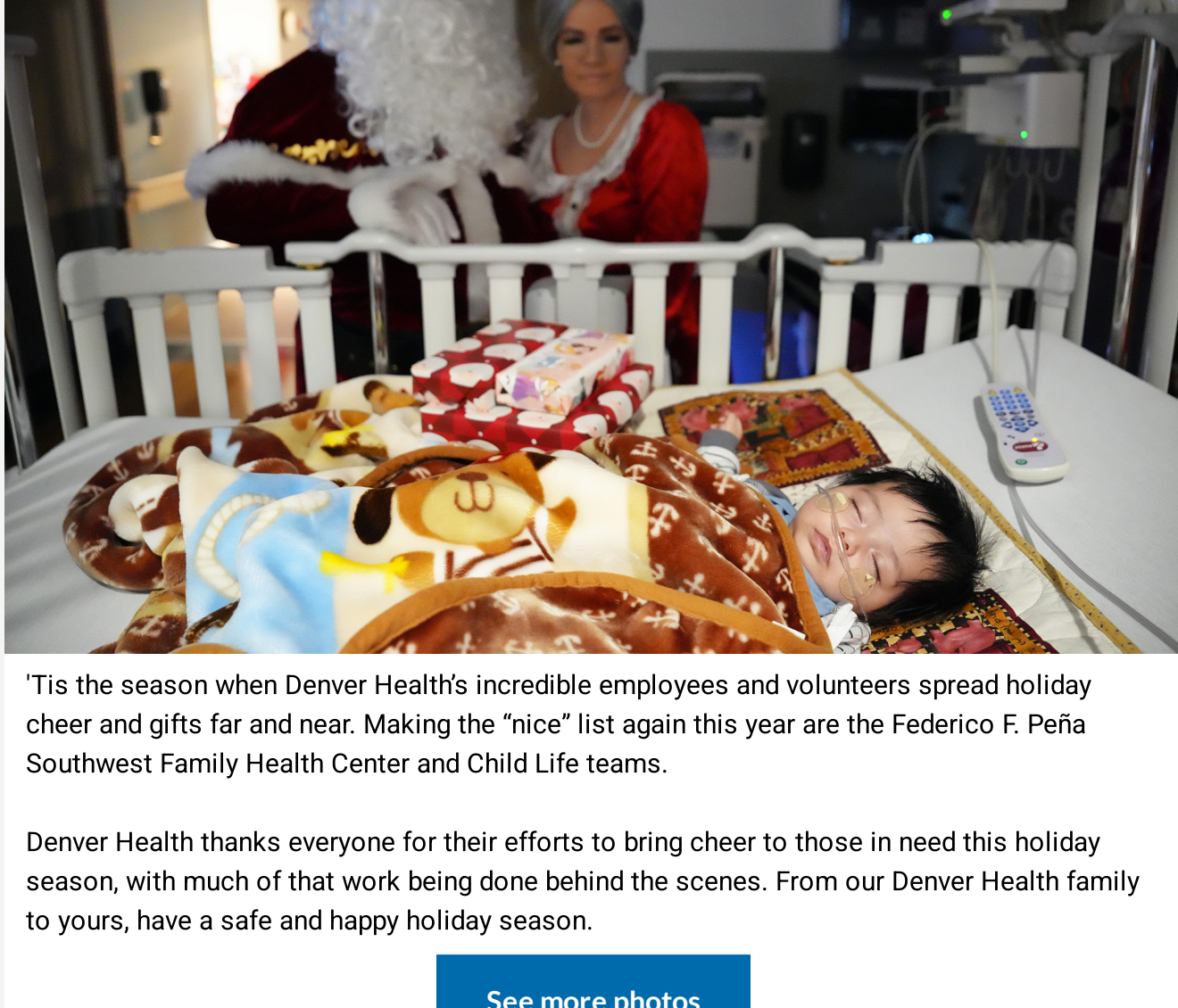


DENVER HEALTH'S WEEKLY 411

The week's most critical information delivered to your inbox.

Thursday, December 21, 2023

Spreading holiday cheer far and near

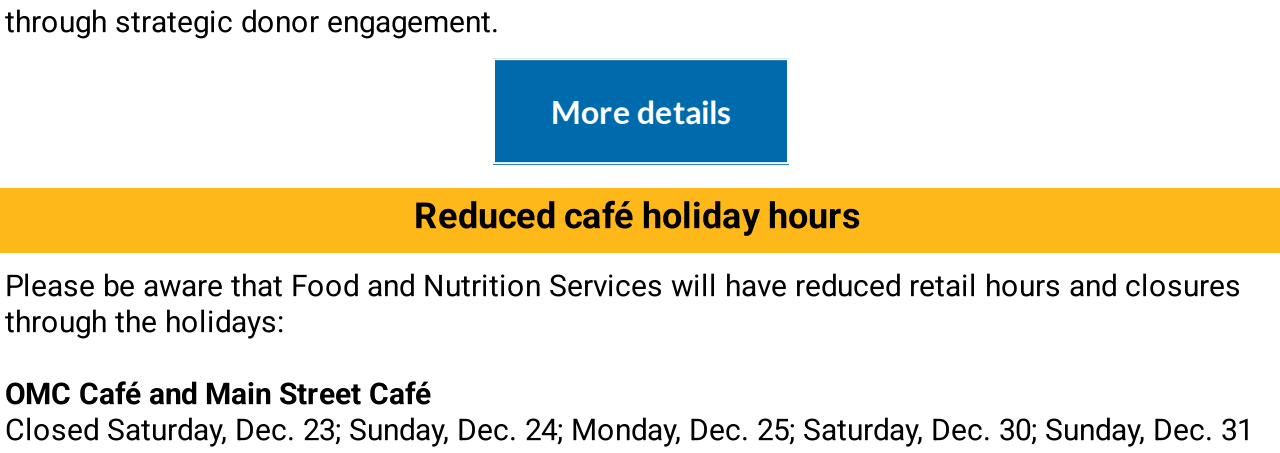


'Tis the season when Denver Health's incredible employees and volunteers spread holiday cheer and gifts far and near. Making the "nice" list again this year are the Federico F. Peña Southwest Family Health Center and Child Life teams.

Denver Health thanks everyone for their efforts to bring cheer to those in need this holiday season, with much of that work being done behind the scenes. From our Denver Health family to yours, have a safe and happy holiday season.

[See more photos](#)

STAY INFORMED



Denver Health Foundation updates formal inquiry process

Denver Health Foundation is revising its internal funding request process and philanthropic fund allocation to align with Denver Health priorities. The 2024 Impact System facilitates directors of service in submitting department impact plans by a deadline of Jan. 31, 2024. This update enhances transparency and ensures timely consideration of impactful work, urgent needs and fund utilization, promoting effective support for Denver Health initiatives through strategic donor engagement.

[More details](#)

Reduced café holiday hours

Please be aware that Food and Nutrition Services will have reduced retail hours and closures through the holidays:

OMC Café and Main Street Café
 Closed Saturday, Dec. 23; Sunday, Dec. 24; Monday, Dec. 25; Saturday, Dec. 30; Sunday, Dec. 31 and Monday, Jan. 1.

Good Day Café
 Open 6:30 a.m.-2 p.m. on Saturday, Dec. 23; Sunday, Dec. 24; Monday, Dec. 25; Saturday, Dec. 30; Sunday, Dec. 31 and Monday, Jan. 1.

Please plan accordingly if you will be working at the hospital campus on these days. Fresh vending machine options will be available on the first floor of Pavilion C and the second floor of Pavilion L. Food and Nutrition Services wishes you happy holidays with your friends and loved ones!

[View clinic closures](#)

Staff allowed to waive new prenatal course fee

Effective Jan. 1, 2024, all prenatal education classes will require a \$35 nonrefundable registration fee for Denver Health patients. These courses include boot camp for new dads, breastfeeding, CPR for mom and partner, newborn care and childbirth. The new, nominal fee is meant to cover the cost to hold these classes for our patients. (Note that the registration fee will be waived for all individuals who register for classes before Jan. 1, 2024.) If financial assistance is needed **or you are a Denver Health employee**, please contact info4moms2be@dhha.org. You will be provided with a promo code to waive the fee.

CO FAMLl resources now available

The new **CO FAMLl benefit for paid leave goes live in January** and we want to ensure Denver Health employees have resources to understand the program, how it works and impacts to Denver Health benefits. As a governmental entity, Denver Health has opted out of the CO FAMLl insurance program. Individual employees may still register for the benefit directly through the program's website—please note, employees are responsible for paying premiums directly to the program and will be required to do so for three years upon enrolling. The [attached FAQ](#) was created to answer questions, provide access to resources and clarify how Denver Health benefits will be impacted by employees who choose to participate in CO FAMLl. Please take the time to learn about the requirements and impacts of the new program before you decide to enroll. You can also reference the [CO FAMLl page on the Pulse](#) for more information.

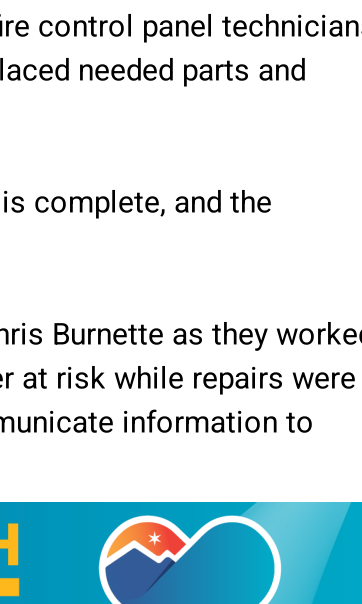
Child care benefits available to Denver Health employees

If you are considering enrolling your child(ren) in child care or changing their child care provider, make sure to check out our direct partnerships with The Learning Care Group (LCG) and KinderCare Learning Centers. Through these partnerships, Employees receive a **10% tuition discount on child care expenses** for infants through age 12, **plus priority enrollment** (for LCG only). This partnership also includes a **free initial registration fee**.

[More information](#)

Action required for Microsoft Office license changes

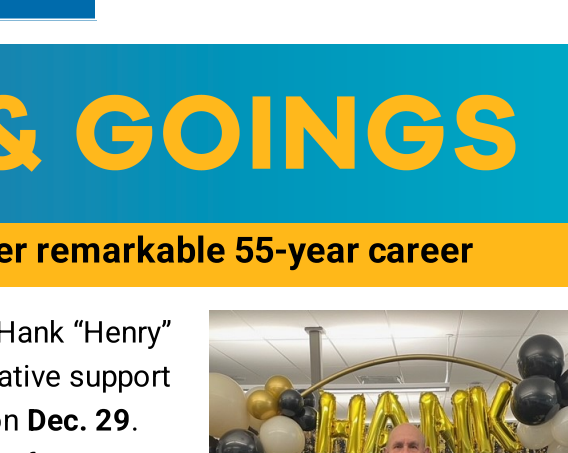
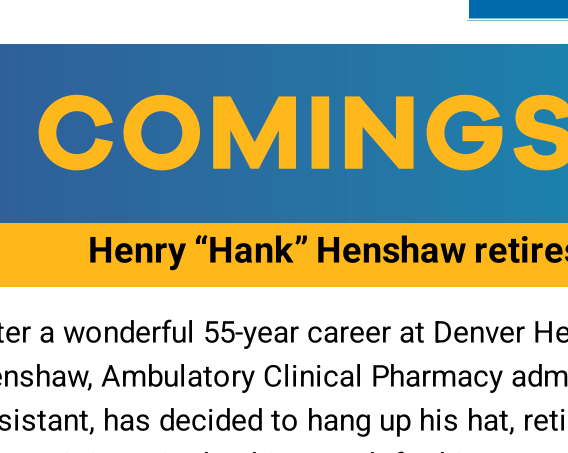
Denver Health clinicians and employees with very little need for Microsoft Office in their roles will move to the cloud-based (online-only) version of Microsoft Office applications beginning Jan. 1. Denver Health staff who use Microsoft Office tools extensively (e.g., managers, administrators, non-clinical staff) will keep their desktop application licenses for Microsoft products.



This change will save Denver Health \$3 million over the course of three years. Please visit the page linked below to learn about required actions, including moving certain files to OneDrive.

[Read more](#)

Please update old logos for all Denver Health materials



Denver Health is their heart-health logo, which reflects the heartfelt care we provide to our community. We still need your help ensuring the former Denver Health logo (the so-called "nuclear family," pictured at right) is no longer on materials in use. If you still have an old logo on printed materials or perhaps on a Gemba or "Visual Management" board, please replace it to display our official and current Denver Health logo (pictured at left). Download the logo file [here](#). Thanks for your help to maintain consistency with our Denver Health brand.

Upcoming SharePoint site migrations

IT is upgrading SharePoint (the Pulse) to a newer version, which requires each site to be read-only for approximately one week while it is being migrated. Information Technology and Public Health have already been migrated to the new version of SharePoint. Administrative Services sites will begin migrating on Monday, Jan. 8. Most Pulse sites need a purge and refresh (consistent with our Retention Policy). [Read this FAQ](#) to learn more about the project.

In preparation, everyone who is responsible for updating information and documents on Pulse subsites should take the following actions:

- [Fill out this form](#) to identify yourselves so you can receive instructions and information regarding your site's migration
- Clean up your sites ([this document is a helpful guide](#))
- Review and delete documents, forms and workflows that are no longer needed
- Purge unnecessary auto-saved document versions
- Be prepared to have "read only" access to your SharePoint2013 content while the migration is underway

More timelines and details leading up to your site migration will be communicated from the Pulse_Upgrade@dhha.org mailbox to site administrators identified through the form above. Thank you for your cooperation!

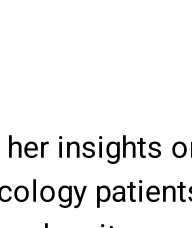
Pav A fire control panel repairs complete

Denver Health has completed its repair and testing of the fire alarm panel and system in Pavilion A. Last Thursday, the alarm was triggered during maintenance work, causing a malfunction of the system. Denver Health engineers, along with fire control panel technicians at Honeywell, worked since Thursday to stabilize the system, replaced needed parts and updated software.

The fire panel and alarm system are now fully functional. Testing is complete, and the command center was deactivated on Tuesday.

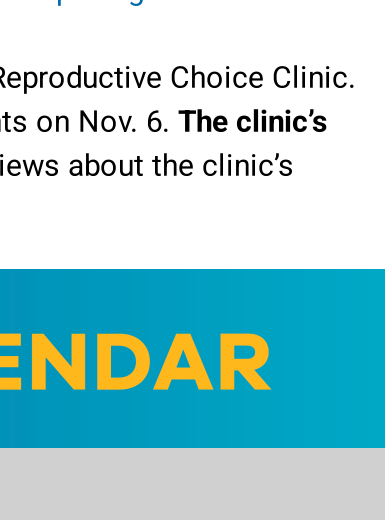
We want to note the extra attention given by Gabe Romero and Chris Burnette as they worked to ensure the safety of our patients, visitors and guests was never at risk while repairs were made. Thanks, too, to the teams in Pav A who continued to communicate information to patients and guests.

DENVER HEALTH SPOTLIGHT



Mobile Health leader says career "found her"

Mobile Health Supervisor Rosa Moran (pictured, middle) is "the face" of the Women's Mobile Clinic. A Mexican immigrant who arrived in Denver in 1999, she said the department "chose her" because of her background in trucking services. Moran credits her committed team with bringing high-quality health care to those who might not otherwise be able to get it.



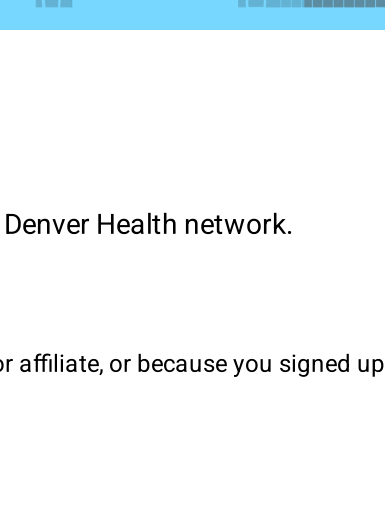
The popular clinic on wheels just changed its name to the Cancer Screening Mobile Health Center, offering breast exams, screening mammograms and cervical screenings. "The change was long overdue," Moran said. Moran is pictured with Mobile Health Center techs **Tiffany Romero** (left) and **Olivia Saenz** (right).

[Read more](#)

COMINGS & GOINGS

Henry "Hank" Henshaw retires after remarkable 55-year career

After a wonderful 55-year career at Denver Health, Hank "Henry" Henshaw, Ambulatory Clinical Pharmacy Administration support assistant, has decided to hang up his hat, retiring on **Dec. 29**. Please join us in thanking Hank for his many years of dedication, support and expertise. Hank, your hard work, dedication and achievements may never be matched.



Thank you for helping set the standard here for everyone at Denver Health! If you would like to reach out to Hank and congratulate him on his incredible achievement, you can do so at Henry.Henshaw@dhha.org now through **Dec. 29**.

GET INVOLVED

Phlebotomy School now accepting applications for summer program

Learn a new skill and advance your career! **Denver Health Phlebotomy School** is now accepting applications for its 10-week hybrid summer program. Denver Health employees, family members, Healthcare Interest Program students and Medical Career Collaborative graduates may apply. Applicants must be 18 years or older and have a high school diploma (or GED). English proficiency is required.

For more information, please [view this flyer](#) or reach out to Joan.Polancic@dhha.org for application materials. Tuition scholarships are available with a one-year work commitment upon successful completion of the program.

GRATITUDE

Denver Health Women's Care Clinic receives praise for excellent care

It is incredibly rewarding to hear from patients who have received outstanding care at Denver Health. This week we would like to share a five-star online review of our incredible team at the Women's Care Clinic.

"They are so supportive, sincere and caring in what they do, I am grateful to go to the West Side health care clinic and wouldn't go anywhere else after going to be taken care of by them. Thank you so much to all the staff there who made me feel welcomed and cared for."

We encourage staff to ask patients to leave a positive review online, as a higher rating helps build trust in our community. Every star counts!

IN THE NEWS

The 411 highlights top stories of the week. Please visit [In the News on the Pulse](#) for a roundup of all recent stories featuring Denver Health.

A call to action following the US Supreme Court affirmative action ruling

Dec. 14, The Lancet Director of Health Equity, Rocio Pereira, MD, examines the impact of how the US Supreme Court's affirmative action ruling will impact under-represented in medicine and science (URIIMS) students.

Denver patient sings during surgery to remove brain tumor

Dec. 15, 9News
 Diana Freyta came to Denver Health looking for answers as to why her vision was deteriorating. **Dr. Fabio Grassia, a neurosurgeon at Denver Health**, found a tumor about 8 centimeters in size in her left temporal lobe. Freyta told Grassia she wanted to be able to sing for her children for Christmas, so Grassia kept Freyta awake during surgery to remove the tumor and asked her to sing so he knew the Freyta was going well. Freyta chose to sing "Always Remember Us This Way" by Lady Gaga.

Denver nurse battling breast cancer turns to TikTok to inspire others

Dec. 18, Denver7
Denver Health hematologist and oncologist, Heather West, MD, shared her insights on breast cancer in younger women after a Denver-area nurse who works with oncology patients discovered she had breast cancer herself. "The biology of breast cancer, when it occurs in a younger woman, it tends to be much more aggressive. It can grow quickly," West said.

Denver Health's Reproductive Choice Clinic sees high demand since opening

Dec. 19, CBS Colorado
 Several news outlets reported on the opening of Denver Health's Reproductive Choice Clinic. The clinic has seen high demand since it first began seeing patients on Nov. 6. **The clinic's medical director, Spencer McClelland, MD**, offered multiple interviews about the clinic's opening and the factors driving the high demand.

MARK YOUR CALENDAR

December | January

- | | |
|---|---|
| Dec. 23-25: OMC Café and Main Street Café closed | Jan. 1: Cloud-based MS Office changes go live |
| Dec. 27: RESTORE Gifts and Grievs | Jan. 8: Administrative Services SharePoint site migrations begin |
| Dec. 30 - Jan. 1: OMC Café and Main Street Café closed | Jan. 15: MLK Parade |
| | Jan. 31: Department impact plan submission deadline |

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

- RESPECT
- BELONGING
- TRANSPARENCY
- ACCOUNTABILITY

SUBMIT A REQUEST TO THE **WEEKLY 411**

Submit content for consideration in the Weekly 411 through the employee outreach request form [here](#). Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

[View this email in your browser](#)

Note: Links to the Pulse will only work when you are connected to the Denver Health network.

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