



# DENVER HEALTH'S WEEKLY 411

The week's most critical information delivered to your inbox.

Thursday, December 15, 2022

## New program helps patients with substance use disorders

The Access Transformative Outreach Program (ATOP) at Denver Health is a pilot program that helps patients with severe substance use disorders. The ATOP team hosted an open house this month to promote the intensive, community-based intervention program in partnership with Colorado Access.



[Read more](#)

## DIVERSITY, EQUITY & INCLUSION

### PRISM looks to build on first year at Denver Health

Did you know Denver Health has an Employee Resource Group (ERG) dedicated to connecting employees who represent the LGBTQ+ and ally community? The group meets the last Thursday of every month at noon. All are welcome to join!



PRISM, or Pride Representatives in Service of Medicine, started in January. In its first year, members have supported Pride celebrations, LGBTQ+ History Month, and a legislative statement by Denver Health on Section 1557 of the Patient Protection and Affordable Care Act. Recently, they organized a candlelight vigil to support the community after the tragedy at Club Q and formalized the ERG by creating a charter.

PRISM's mission is to highlight and celebrate LGBTQ+ employees by creating, maintaining and enabling communication channels between LGBTQ+ employees, allies and Denver Health leadership. The group raises awareness by advocating, educating and promoting diversity, equity and inclusion best practices. PRISM works closely with LGBTQ+ Health Services in support of LGBTQ+ communities and ensuring Denver Health is an affirming health care organization for all.

To learn more, contact [LGBTQ+@dhha.org](mailto:LGBTQ+@dhha.org).

## STAY INFORMED

### New HR and Payroll system coming in early 2023

Most HR and Payroll services will be transitioning to the Workday platform in early 2023. The new system will provide better career support and customer service to all Denver Health employees through hiring, onboarding, benefits, pay, performance and development, and career planning. We'll be testing Workday with staff from every department beginning in January, and training will be available to all employees before the system is live. For more information, visit the [Workday Resources page](#).



### Virtual mental health services available via Elevate Mind

The holidays can be a stressful time, and Denver Health is reminding people of the importance of mental health, as well as available resources for support. Members of the Denver Health Medical Plan have access to Elevate Mind, which offers virtual mental health services. Employees experiencing a mental health issue are encouraged to seek help. Elevate Mind has board-certified therapists and psychologists available. For more information or to verify eligibility, visit the [Denver Health Medical Plan website](#). A co-pay is required to receive services. Refer to your plan level for co-pay information. The Elevate Mind app is available for download on mobile devices.

### Mobile health center offers care to recent migrant arrivals

Over the past week Denver Health staff once again displayed their commitment to our community and patients. A multidisciplinary team from Denver Health mobilized to provide medical care, assessment, treatment and vaccinations to migrants who unexpectedly arrived in Denver last week. In partnership with the Denver Department of Public Health and Environment, the team deployed a mobile health center to an emergency shelter.



Employees from the Mobile Health Department, ACS/CHS Family and Internal Medicine, Pediatrics, Pharmacy, Pathology and Laboratory Services, Enrollment Services, Public Health Institute Immunization Clinic and TB Clinic, Paramedic Division, Emergency Management, Infection Prevention, Central Supply, Epic and others contributed to this effort. The team helped more than 160 of our new neighbors. Thank you to all who responded on such short notice.

### All-in-one Webex client replacing legacy apps

A single enterprise tool for meetings, chat and softphone is here. To improve and consolidate our communication tools, Denver Health is migrating to the new all-in-one Webex client. Webex will replace the legacy Lync, Skype and Jabber applications, which will be removed Jan. 9. In preparation for this change, the new Webex app was pushed out Nov. 13. If you haven't already, please start migrating your chat and softphone functionality into Webex. A training site, [Denver Health Webex Help](#), is available, and we encourage staff to explore this site to learn more about the app. This site can also be accessed by clicking the information button in the lower left corner of the app.

Thanks to all who have started using the new client. Since November, we have had 1,000 daily users sending 23,000 messages per day, and a little over a quarter of our softphone users have migrated from Jabber to Webex. If you have any questions, or have any issues accessing or setting up the new client, please contact the Help Desk at [helpdesksupport@dhha.org](mailto:helpdesksupport@dhha.org).

### Denver Health hosting diabetes education conference in February



An educational conference, "Getting to the Heart of Diabetes Care: Current evidence, best practices, and recommendations for addressing cardiometabolic health through diabetes self-care," will be offered from 8:30 a.m.-4 p.m. Feb. 13 in the Sabin classroom in the basement of Pavilion C and over Webex. The conference will cover health disparities in people with cardiovascular disease and diabetes, the pathophysiology of cardiovascular disease, new therapies, nutrition and more. It costs \$35 for Denver Health employees and nursing students. Employees can register in Cornerstone, while external participants and nursing students must call 303-602-2703. For more information, email [Diabetes.Educators@dhha.org](mailto:Diabetes.Educators@dhha.org).

# COVID-19

Reminder: REDCap survey decommissioned

The employee COVID-19 Testing Questionnaire in REDCap was decommissioned on Nov. 1. Please refer to the all-staff communication that was sent out in late October for more information, including revised employee illness procedures and recommendations. Available COVID-19 testing options include at-home rapid tests, free community testing sites, or through Virtual Urgent Care or your primary care provider.

[Read the FAQs and flow chart](#)

## RECOGNIZING YOU

### Doctor to study clinical care for patients with limited English

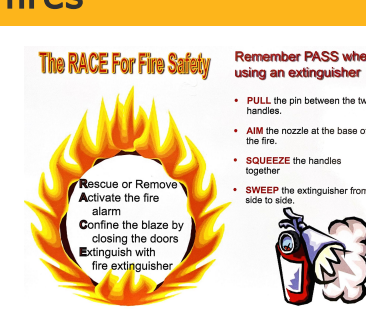
Another Denver Health doctor is about to begin an exciting research project, thanks to an award from the Pilot Study Grant Program. Through the program, the Office of Research awards up to \$25,000 to each junior investigator selected. Dr. Molly E. Thiessen, an emergency physician in the Department of Emergency Medicine, will assess the state of clinical care provided to patients with limited English proficiency in the ED using objective markers and qualitative interviews. The program committee selects up to three awardees twice a year. Submissions for the next cycle are due Jan. 20.



[Read more about the program](#)

### Staff members stop spread of small electrical fires

Quick actions by Denver Health staff prevented two small, unrelated electrical fires from spreading or causing injuries last Friday morning. In one instance, registered nurse Nick DiMauro was near the end of his shift around 7 a.m. in the Post-anesthesia Care Unit (PACU) when a surge protector in a break room started sparking and caught fire. Within seconds, DiMauro grabbed the nearest fire extinguisher and put out the blaze. DiMauro said it was "a little scary" and "kind of exhilarating." The other fire was put out in an operating room. All staff are encouraged to familiarize themselves with the locations of fire extinguishers in their departments.



The actions taken by staff illustrate the importance of being prepared to respond in the event of an emergency. Emergency Management and Environmental Health and Safety partner to provide All-Hazards Emergency Preparedness Training for staff across the health care system. These sessions use hypothetical scenarios to review the tenets of R.A.C.E., fire and life safety, and the tiered approach to emergency response used by Denver Health. If you are interested in requesting Emergency Preparedness training for your staff, you can [submit a form here](#).

## CENTER FOR EQUITY, DIVERSITY AND OPPORTUNITY

### ShopBIPOC when hiring vendors and suppliers

Denver Health has a new way for you to support locally owned businesses, whether through your p-card spending for work or as an individual on your own time. We are encouraging you to ShopBIPOC for your 2023 vendor or supplier needs! Denver Health has partnered with [ShopBIPOC.com](#), a free online directory where you can easily search and find BIPOC (Black, Indigenous, People of Color)-owned small businesses based in Colorado. Buying from local small businesses aligns with Denver Health's mission of being a community partner and an anchor institution. BIPOC entrepreneurs can fill out their business profile on [ShopBIPOC.com](#) and Denver Health is listed on the website as a ShopBIPOC champion.

### Health care in the news: What's trending around the state and nation

- Colorado to receive over \$150M in opioid funds from CVS, Walgreens settlement.
- Anti-transgender campaigns online targeted hospitals, medical providers.
- U.S. deaths fell this year, but not to pre-COVID levels.
- Vaccine fatigue is leaving the U.S. vulnerable to flu.

Want to share health care and health policy news? Email us stories from around Colorado and the nation at [public\\_relations@dhha.org](mailto:public_relations@dhha.org).

December

Dec. 20: Blood drive

Dec. 22: Gift-wrapping for pediatric patients

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

SUBMIT A REQUEST TO THE WEEKLY 411

Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

