

Thursday, August 29, 2024

Systems back online thanks to team effort following IT outage

Today, we experienced an IT outage affecting several applications. With support from across the organization, our IT team acted swiftly, and by 3:30 p.m., most systems were successfully transferred to our secondary data center and are now back online. We appreciate your patience and understanding during this period. If anyone is experiencing unknown disruptions, please reach out to the Help Desk at 303-436-3777.



Steve Federico, MD, receives community health achievement award



Chief Government and Community Affairs Officer Steve Federico, MD, has been named the 2024 recipient of the Samuel U. Rodgers, MD Achievement Award by the National Association of Community Health Centers. This prestigious annual award, established in 1977, honors the legacy of Samuel U. Rodgers, MD, a pioneer in health care, community activism and civil rights.

The award recognizes a distinguished primary care clinician who demonstrates excellence in clinical practice and leadership at the local, state, or national level. It highlights outstanding contributions in areas such as advocacy, clinical management, recruitment and retention, and quality assurance.

"I have been blessed by incredible mentorship and have learned from the many talented peers at Denver Health throughout my career," Dr. Federico said. "To them I owe an immense amount of gratitude for teaching me that medicine is not contained by the walls of our exam rooms. In fact, I believe that advocating for our patients (be it at the Capitol, at the community level or even within our own organizations) is a critical part of our role as health care providers."

Pictured above, from left to right are Dr. Federico and Chief Ambulatory Care Officer Simon Hambidge, MD, PHD.

EARNING TRUST

2024-26 STRATEGIC PLAN

Denver Health receives three-year grant from CDC

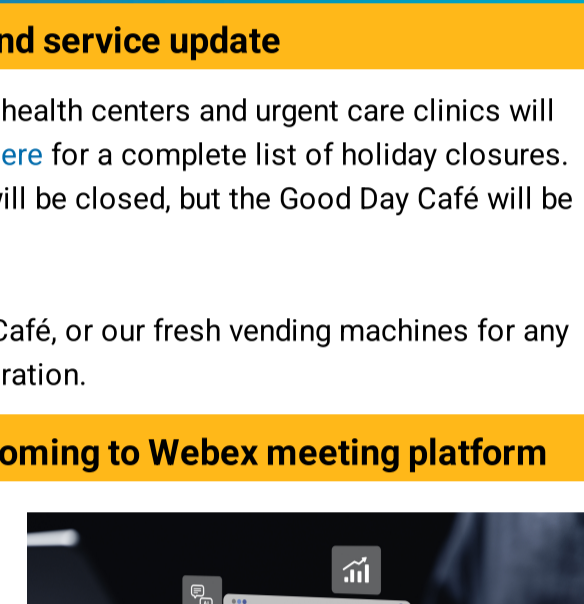
The Centers for Disease Control and Prevention recently created a grant called Communities and Hospitals Advancing Maternity Practices (CHAMPS) to assist hospitals in underserved areas improve lactation care and breastfeeding rates over three years. Denver Health was selected as one of 100 hospitals across the country, and the only one in Colorado, to participate. This is an opportunity for Denver Health by providing resources for staff training and education regarding lactation, and the program closely aligns with our mission to improve equity in peripartum care. See this [link](#) to learn more about the CHAMPS program.

Congratulations to **Colette Rankin, RN, IBCLC**, and **Chris Perak, RN, BSN, IBCLC**, of our NICU lactation and lactation services, as well as **Family Medicine Obstetrics Physician Kelly McMullen, MD**, who is a co-leader on the Lactation Taskforce and involved with the CHAMPS project.

Platinum status awarded for healthy hospital initiative

Denver Health has been recognized with Platinum status by the Colorado Department of Public Health and Environment for our achievement in the Healthy Hospital Compact and Food@Work initiative. This marks the highest level of achievement.

Congratulations to our Workplace Wellbeing and Culture Committee for its work on this front. [Read more about our efforts in this space at Health Links.](#)



STAY INFORMED

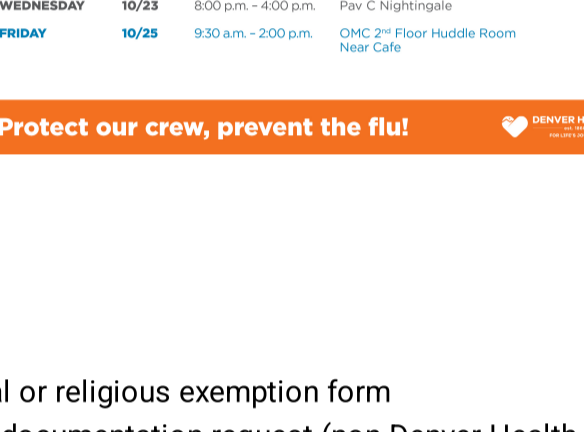
Labor Day closures and service update

Denver Health reminds employees that all family health centers and urgent care clinics will be closed for **Labor Day, Monday, Sept. 2**. [Click here](#) for a complete list of holiday closures. In addition, the Main Street Café and OMC Café will be closed, but the Good Day Café will be open from 6:30 a.m.-2 p.m.

Please visit the All Day Café, near the Good Day Café, or our fresh vending machines for any food and beverage needs outside of hours of operation.

AI features, additional functionality coming to Webex meeting platform

Webex will soon roll out enhancements to its meetings platform, updating the interface and introducing new functions, including AI features. The migration will occur on at **10 p.m. Sept. 3**. The update will happen automatically, and no action is required. This update will not affect ongoing meetings or previously scheduled meetings. Click the button to find out more on how these updates will help meeting hosts and attendees.



Employee flu shot clinics begin Sept. 18

If we're talking about kids going back to school and Labor Day weekend, it's also that point on the calendar to start thinking about the upcoming flu season. Receiving a flu vaccine is required for all Denver Health employees. Medical or religious exemptions are available for those who qualify. Additional exemption information and any other clarifying questions can be addressed by emailing FluInfo@dhha.org.

WEEKDAY	DATE	TIMES OFFERED	CLINIC LOCATIONS
WEDNESDAY	9/18	9:00 a.m. - 5:00 p.m.	Row C Nightingale
THURSDAY	9/26	8:30 a.m. - 4:30 p.m.	Row C Nightingale
TUESDAY	10/1	8:30 a.m. - 4:30 p.m.	403 Broadway 4th floor
WEDNESDAY	10/23	8:00 a.m. - 4:00 p.m.	Row C Nightingale
FRIDAY	10/25	9:30 a.m. - 2:00 p.m.	OMC 2nd Floor Huddle Room Near Café

Protect our crew, prevent the flu!

Important employee deadlines for 2024:

- **Friday, Oct. 11** - Deadline to submit medical or religious exemption form
- **Friday, Oct. 25** - Deadline to submit offsite documentation request (non-Denver Health clinic)
- **Tuesday, Nov. 5** - Deadline for all employees to comply with Influenza Vaccinations Policy

This year's vaccination clinics will be offered on five days in three locations, with additional opportunities for weekend and overnight staff coming soon. Registration is no longer required.

Schedule set for 2025 benefits open enrollment

Open enrollment is the one time per year employees can change their benefit elections without a qualifying life event. The 2025 benefits open enrollment period will be **Monday, Oct. 21** through **Monday, Nov. 4**.

There are changes to our benefit plans for next year – below is a summary:

- Two new medical plans with pharmacy plan design and rate changes
- Enrollment is required, otherwise an employee will default to a plan based on current coverage
- Fitness Center membership rate change, which includes the addition of an evening yoga session and monthly group fitness center introduction classes
- Identity Theft Protection through Norton LifeLock voluntary benefit offering
- Increased medical flexible spending account annual maximum and special instructions for those that fall into the highly compensated definition for dependent care flexible spending
- Preparing for a third-party Dependent Audit coming during the first quarter of 2025

Employees have the following options available during the open enrollment period:

- Enroll over the phone by calling the Benefit Concierge, 303-602-6947, option 2.
- Schedule an appointment at <https://www.employeeconnects.com/denveralth/> with a Benefit rep.
- Self-enroll using Workday.
- Visit the Employee Resource Center in Pavilion B during business hours to get assistance in the computer lab.

Detailed information about open enrollment along with plan design, premiums and enrollment instructions will be sent via mailed postcard, digital postcards, future 411 communications, benefits website on the Pulse, and targeted email communications throughout open enrollment to help guide employees through the process.

Temporary closure and operational changes scheduled for helipad repairs

Employees should be aware of an important update regarding our primary helipad, Helipad A, located over the Emergency Department. Due to age and wear, Helipad A will undergo extensive repairs and restoration starting at **6 a.m. Monday, Sept. 9**, with an expected completion date of **Friday, Nov. 1**.



What to Expect:

- Surface restoration and coating: enhancing the surface for safety and durability
- Redesign and installation: new helipad markings and control signage
- Stair replacement: northeast-facing stairs will be removed and replaced
- Fencing and lighting: new chain link fencing and lighting installation

Operational changes:

- Helipad A closure: Helipad A will be out of service for the duration of the project.
- Alternate landing site: All flight traffic will be redirected to Helipad B, located on the south side of Pavilion A over the lab.
- Crane operations: On **Sept. 9** and **Nov. 1**, from **6 a.m. - 4 p.m.**, a crane will be in use. During these times, ambulance traffic should use the pediatric ambulance entrance when possible. In urgent cases, the adult ambulance bay can be accessed via the driveway.

Please share this information with your teams to ensure everyone is prepared for the helipad closure and potential impacts on ambulance routes. Our Denver Health Paramedic Division Dispatch will keep flight and ambulance crews informed via EMResource. We will provide updates as the project progresses.

For questions, contact **Project Manager Gretchen Einfeldt** at Gretchen.Einfeldt@dhha.org or 303-602-2396. For immediate utility issues, reach out to the duty engineer at 303-903-7149.

For other needs, reach Emergency Management at emergencymanagement@dhha.org or 720-357-2053.

RECOGNIZING YOU

Recognizing health care awareness during September

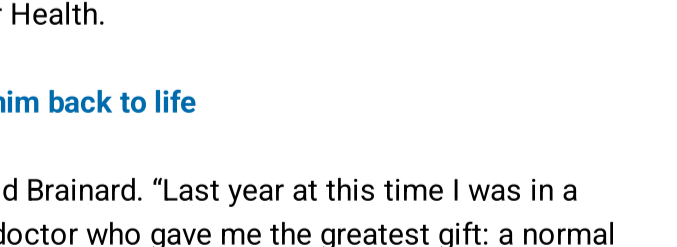
September brings a new chance to focus on national health care awareness and recognition. This month, we can spotlight important health topics, celebrate the dedication of health care workers and honor special observances dedicated to them. Let's use this time to learn, share and grow together while acknowledging the commitment of those who care for our well-being.

[Learn more](#)

FEATURED JOBS

Discover the latest career opportunities at Denver Health

This week's featured job is [Licensed Practical Nurse](#). Take advantage of our Employee Referral Program and refer a friend for one of our Featured Jobs for a chance to earn a referral bonus.



The referral incentive varies depending on the position referred, so don't miss out on this opportunity to help someone find their next great role while earning a reward yourself.

Employee referral incentives range up to \$5,000. Search your network to find top talent and earn cash. Login to your Workday, click on the "Jobs Hub." Under "My Referrals," click the "Refer a Candidate" button to send your prospects an application invitation email. A [quick reference guide](#) is available in the Workday Resource Hub. Additional details are available in the [Employee Referral Incentive Program](#) policy.

GRATITUDE

Obstetrics and Gynecology team praised for excellent care

It is rewarding to hear from patients who have received outstanding care at Denver Health. This week, we're highlighting a patient review of our incredible Denver Health Obstetrics and Gynecology team.

"Denver is so fortunate to have this resource available. I've been going to the Denver Health Obstetrics and Gynecology Clinic for ongoing procedures for about two years now and the staff is helpful, prompt, kind and informative. I feel taken care of and know my questions will be answered!"

We encourage staff to ask patients to leave a positive review online, as a higher rating helps build trust in our community. Every star counts!

IN THE NEWS

The 411 highlights top stories of the week. Please visit [In the News on the Pulse](#) for a rundown of all recent stories featuring Denver Health.

Ohio man meets Denver doctor who brought him back to life

Aug. 26, 9News

"A lot of emotions are going on right now," said Brainard. "Last year at this time I was in a wheelchair. Now I'm getting ready to see the doctor who gave me the greatest gift: a normal life again." "It's the first time I'm actually going to see him recovered because he is from out of state," said **Cyril Mauffrey, MD, Brainard's orthopedic surgeon.**

Denver Health specialist discusses Overdose Awareness Day

Aug. 28, FOX31

Harvey Bowden, a certified addiction specialist with Denver Health, spoke with FOX31 about Overdose Awareness Day and treatment options at the hospital.

How one Colorado program is training health professionals on the front line of the climate crisis

Aug. 29, CPR

"We all go into health care wanting to help people and cure diseases on an individual level," said **Beth Gillespie, MD, an internal medicine hospitalist** at Denver Health and one of the program instructors. "Then once you start learning more about the impacts of climate on health, you realize that the health care system is contributing to the problem."

MARK YOUR CALENDAR

August | September

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|---------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Aug. 30: Overdose Awareness Day | Sept. 17: Health Equity Series |
| Aug. 31: Walk with a Doc: August session | Sept. 18: Employee flu shot clinics begin |
| Sept. 3: RESTORE Group Support: Grief & Loss | Sept. 23-27: APP week |
| Sept. 3: Migration to Webex Suite Meeting platform | Sept. 24: CAM Academy - Addiction Medicine 101 |
| Sept. 9: Suicide Prevention Month event | Sept. 25: Schwartz Rounds: Holding Suffering and Bearing Witness to Joy |
| Sept. 9: Helipad A construction begins | Sept. 28: Walk with a Doc: September session |
| Sept. 11: RESTORE Group Support: Cumulative Stress & Burnout | |

[CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.](#)

Denver Health VALUES how we do it. RESPECT BELONGING TRANSPARENCY ACCOUNTABILITY

SUBMIT A REQUEST TO THE **WEEKLY 411**

Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, where, when, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Tuesday will be considered for the following week's edition.

[View this email in your browser](#)

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